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FILED

Jul 23 1998 8:00am

Secretary of State

FILE NOW: FILING FEE AFTER MAY 1ST IS \$550.00

PROFIT
CORPORATION
ANNUAL REPORT
1998FLORIDA DEPARTMENT OF STATE
Sandra B. Northam
Secretary of State
DIVISION OF CORPORATIONS

DOCUMENT # F95000004672

1. Corporation Name

APAC TeleServices, Inc.

Principal Place of Business

Mailing Address

One Parkway North Center
Deerfield, IL 60015

DO NOT WRITE IN THIS SPACE

3. Date Incorporated or Qualified

May 23, 1973

b. Principal Place of Business

8a. Mailing Address

21 same as above

26 same as above

4. FEI Number

38-2777140

Applied For

Not Applicable

22 Suite, Apt. #, etc.

27 Suite, Apt. #, etc.

5. Certificate of Status Desired

☐\$6.75 Additional
Fee Required

23 City & State

28 City & State

6. Election Campaign Financing
Trust Fund Contribution☐\$5.00 May Be
Added to Fees

24 Zip

Country

29 Zip

Country

8. This corporation owes or has paid the current year Intangible
Personal Property Tax due June 30. ☐ Yes ☐ No

9. Name and Address of Current Registered Agent

10. Name and Address of New Registered Agent

The Prentice-Hall Corporation System, Inc.
1201 Hays Street, Suite 105
Tallahassee, FL 32301

81 Name

82 Street Address (P.O. Box Number is Not Acceptable)

83

84 City

FL

85 Zip Code

11. Pursuant to the provisions of Sections 807.0602 and 807.1804, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 807.0605, Florida Statutes.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable

(NOTE: Registered Agent signature required when reappointing)

DATE

12. OFFICERS AND DIRECTORS

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

TITLE ☐ DELETE

NAME See attached list

STREET ADDRESS

CITY-ST-ZIP

TITLE ☐ DELETE

NAME

STREET ADDRESS

CITY-ST-ZIP

TITLE ☐ DELETE

NAME

STREET ADDRESS

CITY-ST-ZIP

TITLE ☐ DELETE

NAME

STREET ADDRESS

CITY-ST-ZIP

TITLE ☐ DELETE

NAME

STREET ADDRESS

CITY-ST-ZIP

TITLE ☐ DELETE

NAME

STREET ADDRESS

CITY-ST-ZIP

1.1 TITLE

1.2 NAME

1.3 STREET ADDRESS

1.4 CITY-ST-ZIP

2.1 TITLE

2.2 NAME

2.3 STREET ADDRESS

2.4 CITY-ST-ZIP

3.1 TITLE

3.2 NAME

3.3 STREET ADDRESS

3.4 CITY-ST-ZIP

4.1 TITLE

4.2 NAME

4.3 STREET ADDRESS

4.4 CITY-ST-ZIP

5.1 TITLE

5.2 NAME

5.3 STREET ADDRESS

5.4 CITY-ST-ZIP

6.1 TITLE

6.2 NAME

6.3 STREET ADDRESS

6.4 CITY-ST-ZIP

☐ Change☐ Addition☐ Change☐ Addition☐ Change☐ Addition☐ Change☐ Addition☒ Change☐ Addition☐ Change☐ Addition

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***\$550.00

14. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address.

Pg 2

APAC TeleServices, Inc. - Directors and Officers

Theodore G. Schwartz, Director Chairman & CEO	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Thomas M. Collins, Director Chairman of Shuttleworth & Ingersoll	500 Firststar Bank Building 115 3rd Street, S.E. P.O. Box 2107 Cedar Rapids, IA 52406
Morris R. Shechtman, Director Chairman, The Shechtman Institute	100 Deer Run Kalispell, MT 59901
Marc S. Simon, Director President & COO	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
George D. Dalton, Director	Fiserv 255 Fiserv Drive Brookfield, WI 53045
Paul G. Yovovich, Director	Advance Ross 233 South Wacker Drive, Suite 9700 Chicago, IL 60606-6502
John Abernethy Chief Financial Officer	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Donald B. Berryman Senior Vice President, General Manager - Services Solutions, Atlanta	200 North Point Center East, Ste. 600 Alpharetta, GA 30202
Kenneth G. Culver Senior Vice President, Facilities	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
John Dontje Senior Vice President, General Manager - Sales Source	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
Richard H. Kremer Senior Vice President - People & Learning	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
James M. Nikrant Senior Vice President, General Manager - Sales Solutions	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
William S. Lipsman Vice President - General Counsel and Assistant Secretary	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Philip D. Wade Vice President, Controller and Assistant Secretary	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401