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PROFIT
CORPORATION
ANNUAL REPORT
1997



FLORIDA DEPARTMENT OF STATE
Sandra B. Mortham
Secretary of State
DIVISION OF CORPORATIONS

FILED
Feb 18 1997 8:00am
Secretary of State

DOCUMENT # F95000004672 (0)

1. Corporation Name

APAC TELESERVICES, INC.



Principal Place of Business

ONE PARKWAY NORTH CENTER
DEERFIELD IL 60015

Mailing Address

ONE PARKWAY NORTH CENTER
DEERFIELD IL 60015

3. Date Incorporated or Qualified

09/26/1995

3a. Date of Last Report

07/08/1996

2. Principal Place of Business

2a. Mailing Address

21

26

Suite, Apt #, etc.

Suite, Apt #, etc.

22

27

City & State

City & State

23

28

Zip

Country

Zip

Country

24

29

25

30

9. Name and Address of Current Registered Agent

10. Name and Address of New Registered Agent

THE PRENTICE-HALL CORPORATION SYSTEM, INC.
1201 HAYS STREET
SUITE 105
TALLAHASSEE FL 32301

81 Name

82 Street Address (P.O. Box Number is Not Acceptable)

83

84 City

FL

85 Zip Code

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE

Signature typed or printed name of registered agent and the if applicable

(NOTE: Registered Agent signature required when reinstating)

DATE

12. OFFICERS AND DIRECTORS

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

TITLE CEO
NAME SCHWARTZ, THEODORE G
STREET ADDRESS ONE PARKWAY NORTH CENTER, STE. 510
CITY - ST - ZIP DEERFIELD IL 60015

1.1 TITLE
1.2 NAME
1.3 STREET ADDRESS
1.4 CITY - ST - ZIP

TITLE DCFO
NAME SIMON, MARC S
STREET ADDRESS ONE PARKWAY NORTH CENTER, STE. 510
CITY - ST - ZIP DEERFIELD IL

2.1 TITLE
2.2 NAME
2.3 STREET ADDRESS
2.4 CITY - ST - ZIP

TITLE SV
NAME MITCHUM, ROBERT D
STREET ADDRESS ONE PARKWAY NORTH CENTER, STE. 510
CITY - ST - ZIP DEERFIELD IL

3.1 TITLE
3.2 NAME
3.3 STREET ADDRESS
3.4 CITY - ST - ZIP

TITLE D
NAME COLLINS, THOMAS M
STREET ADDRESS ONE PARKWAY NORTH CENTER, STE. 510
CITY - ST - ZIP DEERFIELD IL 60015

4.1 TITLE
4.2 NAME
4.3 STREET ADDRESS
4.4 CITY - ST - ZIP

TITLE D
NAME SHECHTMAN, MORRIS R
STREET ADDRESS ONE PARKWAY NORTH CENTER, STE. 510
CITY - ST - ZIP DEERFIELD IL 60015

5.1 TITLE
5.2 NAME
5.3 STREET ADDRESS
5.4 CITY - ST - ZIP

TITLE V
NAME BERRYMAN, DONALD B
STREET ADDRESS 425 SECOND ST., SE
CITY - ST - ZIP CEDAR RAPIDS IA 52401

6.1 TITLE
6.2 NAME
6.3 STREET ADDRESS
6.4 CITY - ST - ZIP

14. I do hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address.

SIGNATURE:

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Date

Daytime Phone #

2-10-97 847-374-4982

0627744

CR2E034 (9/96)

EFFECTIVE 1/14/97

APAC TeleServices, Inc. - Directors and Officers

Theodore G. Schwartz, Director Chairman, President & CEO	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Thomas M. Collins, Director Chairman of Shuttleworth & Ingersoll	500 Firstar Bank Building 115 3rd Street, S.E. P.O. Box 2107 Cedar Rapids, IA 52406
Morris R. Shechtman, Director CEO & Managing Director of The Shechtman Group	100 Deer Run Kalispell, MT 59901
Marc S. Simon, Director CFO	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
George D. Dalton, Director	Fiserv 255 Fiserv Drive Brookfield, WI 53045
Paul G. Yovovich, Director	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Donald B. Berryman Senior Vice President, General Manager - Operations	5897 Windward Parkway, Suite 100 Alpharetta, GA 30202 (address will change 3/1/97)
James M. Nikrant Senior Vice President, General Manager - Operations	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
Robert Froetcher Senior Vice President, General Manager - Operations	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
John Dontje Senior Vice President, General Manager - Operations	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
Kenneth G. Culver Senior Vice President, Facilities	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
James M. Ross Senior Vice President, Business Development	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Gregory K. Jones Senior Vice President, Strategic Markets	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Ron R. Hansen Vice President, Finance	APAC Building 425 Second Street, S.E. Cedar Rapids, IA 52401
Daniel Bauer Vice President, Marketing & Strategic Planning	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015
Donald Elko Vice President, Information Technology	APAC TeleServices, Inc. One Parkway North Center Deerfield, IL 60015