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'PROFIT CORPORATION ANNUAL REPORT

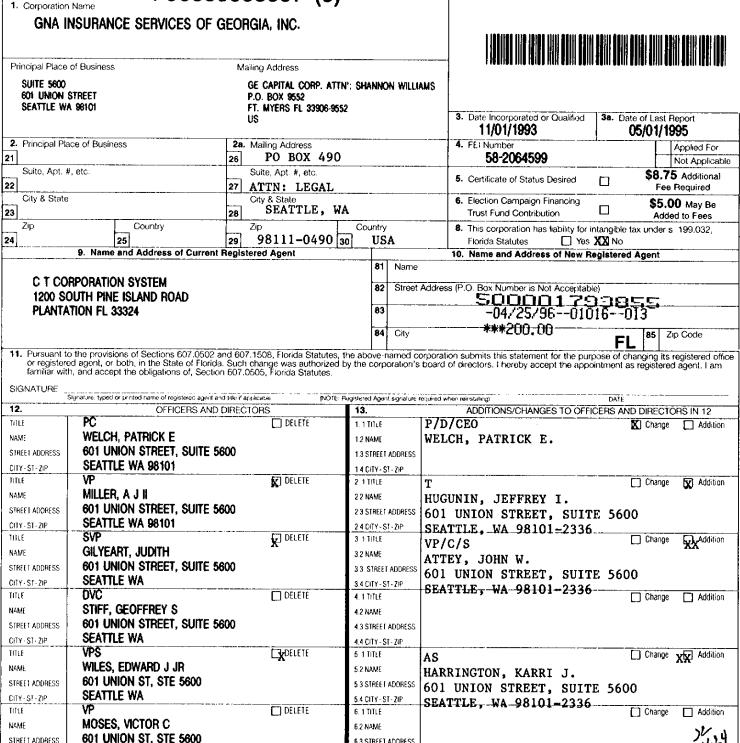


FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State DIVISION OF CORPORATIONS

1996

DOCUMENT #

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14. I do hereby certify that the information supplied with this filing is voluntarily furnished and does not qualify for the exemption stated in Section 119.07(3)(k), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address

6.3 STREET ADDRESS

64 CITY-ST-ZIP

SEATTLE WA

STREET ADDRESS

CITY-ST-ZIP

4-8-96 1-800 4265520

1-2

12/95)

CR2E034

GNA Insurance Services of Georgia, Inc.

Officers and Directors as of 3/31/96

business address unless otherwise noted:

601 Union Street, Suite 5600 Seattle, Washington 98101

Patrick E. Welch
Geoffrey S. Stiff
Victor C. Moses
Edward J. Wiles, Jr.
Thomas W. Casey
John W. Attey
Jeffrey I. Hugunin
J. Neil McMurdie
Julie M. Bodmer
Karri J. Harrington
Brian T. McAnaney

J. Neil McMurdie
Julie M. Bodmer
Karri J. Harrington
Brian T. McAnaney¹
William H. Brennan²
Patricia Lecouras²
John Amato²
Gary J. Schulman²
Brenda Daglish
Kenneth E. Kempson²
Robert J. Buckley²
Judith M. Van Cleave³

Directors:

Joseph Cook

Patrick E. Welch Geoffrey S. Stiff Hans L. Carstensen, III President and Chief Executive Officer Senior Vice President, Chief Financial Officer

Senior Vice President

Vice President, Counsel and Assistant Secretary

Vice President and Controller

Vice President, Counsel and Acting Secretary

Treasurer

Assistant Vice President and Associate Counsel

Assistant Secretary
Assistant Secretary
Assistant Secretary
Assistant Treasurer
Assistant Treasurer