

F93000001965

(Requestor's Name)

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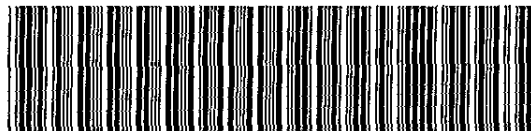
(Business Entity Name)

(Document Number)

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03 JAN 13 PM 1:35
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TALLAHASSEE, FLORIDA

T BROWN JAN 13 2003

R.A. change



ACCOUNT NO. : 072100000032

REFERENCE : 867940 4321296

AUTHORIZATION :

COST LIMIT : \$ 35.00

Patricia Pizut

ORDER DATE : December 20, 2002

ORDER TIME : 10:56 AM

ORDER NO. : 867940-705

CUSTOMER NO: 4321296

CUSTOMER: Roni Doolin, Legal Assistant
Alcoa Inc.
6603 W. Broad Street

Richmond, VA 23230

CHANGE OF AGENT

NAME: TELE-TECH COMPANY, INC.

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

 CERTIFIED COPY
XX PLAIN STAMPED COPY

CONTACT PERSON: Carla Lohi

STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FOR CORPORATIONS

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes, this statement of change is submitted for a corporation organized under the laws of the State of Kentucky in order to change its registered office or registered agent, or both, in the State of Florida.

1. The name of the corporation: TELE-TECH COMPANY, INC. OF KENTUCKY

2. The principal office address: _____

2008 Mercer Road, Lexington, KY 40511

3. The mailing address (if different): _____

4. Date of incorporation/qualification: April 22, 1993 Document number: F93000001965

5. The name and street address of the current registered agent and registered office on file with the Florida Department of State:

C T Corporation System

1200 South Pine Island Road

Plantation, Florida 33324

6. The name and street address of the new registered agent (if changed) and /or registered office (if changed):

Corporation Service Company

1201 Hays Street

(P.O. Box or personal mailbox NOT acceptable)

Tallahassee, FL 32301

The street address of its registered office and the street address of the business office of its registered agent, as changed will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board, or the corporation has been notified in writing of the change.

Laura R. Dunlap
(Signature of an officer, chairman or vice chairman of the board)

Laura R. Dunlap, Attorney in Fact
(Printed or typed name and title)

I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent. Or, if this document is being filed merely to reflect a change in the registered office address, I hereby confirm that the corporation has been notified in writing of this change.

Deborah D. Skipper
(Signature of Registered Agent)

1/10/03

(Date)

If signing on behalf of an entity:

Deborah D. Skipper
Asst. V. Pres.

(Typed or Printed Name)

(Capacity)

*** FILING FEE: \$35.00 ***

MAKE CHECKS PAYABLE TO FLORIDA DEPARTMENT OF STATE AND MAIL TO:
DIVISION OF CORPORATIONS, P.O. BOX 6327, TALLAHASSEE, FL 32314