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(Requestor's Name)

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(Address)

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(City/State/Zip/Phone #)

PICK-UP     WAIT     MAIL

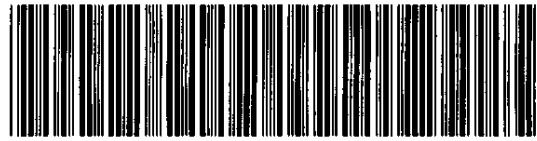
\_\_\_\_\_  
(Business Entity Name)

\_\_\_\_\_  
(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

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TALLAHASSEE, FLORIDA

O SIMMONS  
DEC 05 2017

**COVER LETTER**

**TO:** Registration Section  
Division of Corporations

**SUBJECT:** TeleTech Holdings, Inc.  
\_\_\_\_\_  
Name of corporation - must include suffix

Dear Sir or Madam:

The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida," "Certificate of Existence," or "Certificate of Good Standing" and check are submitted to register the above referenced foreign corporation to transact business in Florida.

Please return all correspondence concerning this matter to the following:

Elisa Bogert

\_\_\_\_\_  
Name of Person  
TeleTech Legal Department

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\_\_\_\_\_  
Firm/Company

9197 S. Peoria Street

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\_\_\_\_\_  
Address

Englewood, CO 80112

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\_\_\_\_\_  
City/State and Zip code

elisa.bogert@teletech.com

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E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Elisa Bogert	303	397-8451
Name of Person	at ( )	Daytime Telephone Number

**STREET/COURIER ADDRESS:**

Registration Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

**MAILING ADDRESS:**

Registration Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

Enclosed is a check for the following amount:

- |   |   |   |   |
|---|---|---|---|
| <input type="checkbox"/> \$70.00 Filing Fee | <input checked="" type="checkbox"/> \$78.75 Filing Fee &<br>Certificate of Status | <input type="checkbox"/> \$78.75 Filing Fee &<br>Certified Copy | <input type="checkbox"/> \$87.50 Filing Fee,<br>Certificate of Status &<br>Certified Copy |
|---|---|---|---|

**APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**

*IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.*

1. TeleTech Holdings, Inc.  
(Enter name of corporation; must include "INCORPORATED," "COMPANY," "CORPORATION," "Inc.," "Co.," "Corp.," "Inc.," "Co.," or "Corp.")

(If name unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)  
2. Delaware 3. 84-1291044  
(State or country under the law of which it is incorporated) (FEI number, if applicable)  
4. 12/22/1994 5. Perpetual  
(Date of incorporation) (Date of duration, if other than perpetual)

6. \_\_\_\_\_  
(Date first transacted business in Florida, if prior to registration)  
(SEE SECTIONS 607.1501 & 607.1502, F.S., to determine penalty liability)

7. 9197 S. Peoria Street, Englewood, CO 80112  
(Principal office address)  
\_\_\_\_\_  
(Current mailing address, if different)

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TALLAHASSEE, FLORIDA

8. Name and street address of Florida registered agent: (P.O. Box NOT acceptable)

Name: C T Corporation System  
Office Address: 1200 S. Pine Island Road  
Plantation, Florida 33324  
(City) (Zip code)

9. Registered agent's acceptance:  
*Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.*

Kristen Lichvarcik Kristen Lichvarcik, Asst. Secretary  
(Registered agent's signature)

10. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

11. Names and business addresses of officers and/or directors:

**A. DIRECTORS**

Chairman: Kenneth Tuchman  
Address: 9197 S. Peoria Street  
Englewood, CO 80112

Vice Chairman: \_\_\_\_\_  
Address: \_\_\_\_\_

Director: Gregory Conley  
Address: 9197 S. Peoria Street  
Englewood, CO 80112

Director: Robert Frerichs  
Address: 9197 S. Peoria Street  
Englewood, CO 80112

**B. OFFICERS**

President: Kenneth Tuchman  
Address: 9197 S. Peoria Street  
Englewood, CO 80112

Vice President: Regina Paolillo  
Address: 9197 S. Peoria Street  
Englewood, CO 80112

Secretary: Margaret McLean  
Address: 9197 S. Peoria Street, Englewood, CO 80112

Treasurer: Paul Miller  
Address: 9197 S. Peoria Street, Englewood, CO 80112

**NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors.

12. Margaret McLean  
Signature of Director or Officer

The officer or director signing this document (and who is listed in number 11 above) affirms that the facts stated herein are true and that he or she is aware that false information submitted in a document to the Department of State constitutes a third degree felony as provided for in s.817.155, F.S.

13. Margaret McLean, Secretary  
(Typed or printed name and capacity of person signing application)

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TALLAHASSEE, FLORIDA

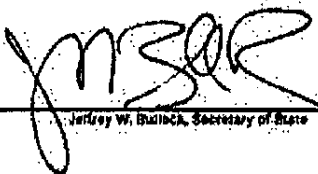
# Delaware

Page 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TELETECH HOLDINGS, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TENTH DAY OF OCTOBER, A.D. 2017.



  
Jeffrey W. Bullock, Secretary of State

2464275 8300

SR# 20176559062

You may verify this certificate online at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

Authentication: 203377053

Date: 10-10-17