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(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

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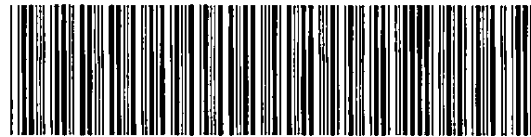
(Business Entity Name)

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ELISA BOGERT
RISK & GOVERNANCE MANAGEMENT
LEGAL DEPARTMENT
DIRECT DIAL: (303) 397-8451
FACSIMILE: (303) 397-8677
EMAIL: ELISA.BOGERT@TELETECH.COM

July 6, 2017

Via Overnight Mail

Florida Department of State
Division of Corporations
Amendment Section
2661 Executive Center Circle
Tallahassee, FL 32301

2017 JUL -7 AM 10:07
DIVISION OF CORPORATIONS
FLORIDA DEPARTMENT OF STATE

Re: Merger of Connexions, Inc., a Florida Corporation into
TeleTech Healthcare Solutions, Inc., a Delaware corporation

Dear Sir or Madam:

Per your correspondence of June 7, 2017 (attached), enclosed for filing with your office are the following:

1. Articles of Merger and a Plan of Merger; and
2. Check in the amount of \$70 for the filing fee

If you require anything further, please contact me directly at 303-397-8451 or via email at elisa.bogert@telettech.com.

Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Elisa Bogert".

Elisa Bogert

Enclosures

Articles of Merger

The following Articles of Merger are submitted in accordance with Section 607.1105 of the Florida Business Corporation Act.

First:

The name and jurisdiction of the surviving corporation:

TeleTech Healthcare
Solutions, Inc.

Delaware

- FI 300000 2930

Second:

The name and jurisdiction of the merging corporation:

Connexions, Inc.

Florida

DOCUMENT NO.
P00000107977

Third:

The laws of the state or country under which each corporation that is a party to this merger is incorporated permits such merger.

Fourth:

The Plan of Merger is attached.

Fifth:

The merger shall become effective as of 11:59 PM on May 31, 2017.

Sixth:

The Plan of Merger was adopted by the board of directors of the surviving corporation on May 12, 2017 and shareholder approval was not required.

Seventh:

The Plan of Merger was adopted by the board of directors of the merging corporation on May 12, 2017 and shareholder approval was not required.

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JUDICIAL CIRCUIT IN AND FOR
THE NINTH JUDICIAL CIRCUIT
MIAMI, FLORIDA

Eighth:

It is agreed that, upon the merger becoming effective, the surviving corporation:

- a. Appoints the Secretary of State of the State of Florida as its agent for service of process in a proceeding to enforce any obligation or the rights of dissenting shareholders of the merging Florida corporation.


Ninth:

The undersigned corporation has caused this statement to be signed by a duly authorized officer or director who affirms, under penalties of perjury, that the facts stated above are true and correct.

Dated: May 12, 2017

TeleTech Healthcare Solutions, Inc.

by

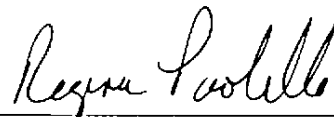


Martin DeGhetto - Director

Dated: May 12, 2017

Connexions, Inc.

by



Regina Paolillo - Director

**STATE OF FLORIDA
FLORIDA INTO DELAWARE
AGREEMENT AND PLAN OF MERGER**

This Agreement and Plan of Merger (the "**Agreement**") is dated as of May 31, 2017 by and between TeleTech Healthcare Solutions, Inc., a Delaware corporation ("**Healthcare Solutions**"), and Connexions, Inc., a Florida corporation ("**Connexions**") and, collectively with Healthcare Solutions, the "**Parties**".

RECITALS

WHEREAS, the respective Boards of Directors of Healthcare Solutions and Connexions have each adopted this Agreement and the transactions contemplated therein, in each case after making a determination that this Agreement and such transactions are advisable and fair to, and in the best interests of, their respective corporation and its shareholders;

WHEREAS, pursuant to the transactions contemplated by this Agreement and on the terms and subject to the conditions set forth herein, Connexions, in accordance with Section 607.1104 of the Florida Business Corporation Act (the "**FBCA**"), will merge with and into Healthcare Solutions, with Healthcare Solutions as the surviving corporation (the "**Merger**"); and

WHEREAS, the Parties desire to enter into the transactions contemplated by this Agreement.

NOW, THEREFORE, in consideration of the mutual covenants, terms and conditions set forth herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

ARTICLE I: DEFINITIONS

As used in this Agreement, the following terms have the following meanings:

"**Healthcare Solutions**" has the meaning set forth in the Preamble.

"**Agreement**" has the meaning set forth in the Preamble.

"**Connexions**" has the meaning set forth in the Preamble.

"**Effective Time**" means the effective date of the Merger, 11:59 PM, May 31, 2017.

"**FBCA**" has the meaning set forth in the RECITALS.

"**Merger**" has the meaning set forth in the RECITALS.

"**Parties**" has the meaning set forth in the Preamble.

"**Surviving Corporation**" has the meaning set forth in Section 2.1.

ARTICLE II: MERGER

2.1 Merger. Upon the terms and subject to the conditions set forth in this Agreement, and in accordance with the FBCA, the Company shall be merged with and into Healthcare Solutions as of the Effective Time. Following the Effective Time, the separate corporate existence of

Connexions shall cease and Healthcare Solutions shall be the surviving corporation (the "**Surviving Corporation**"). The effects and consequences of the Merger shall be as set forth in this Agreement and the FBCA.

2.2 Organizational Documents. The bylaws of Healthcare Solutions then in effect at the Effective Time shall be the bylaws of the Surviving Corporation until thereafter amended as provided therein or by the FBCA, and the articles of incorporation of Healthcare Solutions then in effect at the Effective Time shall be the articles of incorporation of the Surviving Corporation until thereafter amended as provided therein or by the FBCA.

2.3 Board of Directors and Officers. The directors and officers of Healthcare Solutions immediately prior to the Effective Time shall be the directors of the Surviving Corporation from and after the Effective Time and shall hold office until the earlier of their respective death, resignation, or removal or until their respective successors are duly elected or appointed and qualified in the manner provided for in the articles of incorporation and bylaws of the Surviving Corporation or as otherwise provided by the FBCA.

2.4 Shareholder Approval. Healthcare Solutions is the sole shareholder of Connexions. The consummation of the Merger is subject to the approval of this Agreement and the Merger contemplated hereby by Healthcare Solutions. Because there is only a single shareholder with no minority shareholders, this Agreement is not subject to FBCA § 607.1104(1)(b)(4).

ARTICLE III: CANCELLATION OF SHARES

3.1 Cancellation of Shares. Each share of Connexions stock that is owned by Healthcare Solutions will automatically be canceled and retired and will cease to exist, and no consideration will be delivered in exchange therefor; and

ARTICLE IV: OTHER PROVISIONS

4.1 Counterparts. This Agreement may be executed in any number of original counterparts that may be faxed, emailed, or otherwise transmitted electronically with the same effect as if all Parties had signed the same instrument.

IN WITNESS WHEREOF, the Parties hereto have executed this Agreement and Plan of Merger as of the date first written above.

TeleTech Healthcare Solutions, Inc.

By Martin DeGhetto

Name: Martin DeGhetto

Title: Director

Connexions, Inc.

By Regina Paolillo

Name: Regina Paolillo

Title: Director