

F11000000122

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐

PICK-UP

☐

WAIT

☐

MAIL

(Business Entity Name)

(Document Number)

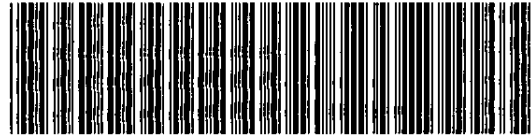
Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

Special Instructions to Filing Officer:

Office Use Only

W10000043390

\$1850.00



100185331571

01/07/11--01009--006 \*\*1850.00

09/14/10--01033--010 \*\*70.00

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
2011 JAN -7 PM 3:50

ga 1/11/11

## COVER LETTER

**TO:** New Filing Section  
Division of Corporations

**SUBJECT:** Support.com, Inc.

Name of corporation - must include suffix

Dear Sir or Madam:

The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida," "Certificate of Existence," or "Certificate of Good Standing" and check are submitted to register the above referenced foreign corporation to transact business in Florida.

Please return all correspondence concerning this matter to the following:

Zak White

Name of Person

Support.com, Inc.

Firm/Company

1900 Seaport Blvd, 3rd Floor

Address

Redwood City, CA 94063

City/State and Zip code

zakw@support.com

E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Zak White

Name of Person

at (650) 556-8963

Area Code & Daytime Telephone Number

**STREET/COURIER ADDRESS:**

New Filing Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

**MAILING ADDRESS:**

New Filing Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

Enclosed is a check for the following amount:

- ☒ \$70.00 Filing Fee    ☐ \$78.75 Filing Fee & Certificate of Status    ☐ \$78.75 Filing Fee & Certified Copy    ☐ \$87.50 Filing Fee, Certificate of Status & Certified Copy

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
2011 JAN - 7 PM 3:50

SUPPORT.COM®

RECEIVED  
11 JAN -3 PM 3:29

SECRETARY  
TALLAHASSEE

December 30, 2010

Florida Division of Corporations  
New Filing Section  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301


**Via FedEx**

**RE: Application by Foreign Corporation for Authorization to Transact Business in Florida**

Dear Florida Division of Corporations,

Enclosed here is a check for \$1,850 in order to complete the above referenced application. This application was originally submitted in September. Your letter of response in October requested payment of late fees in the amount enclosed. Also enclosed is a copy of the original application and payment submitted in September. Please let me know if you require anything more to complete this application.

Sincerely,



Zak White

Paralegal

[zakw@suppot.com](mailto:zakw@suppot.com)

650-556-8963

Enclosures

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
2011 JAN -7 PM 3:50



FLORIDA DEPARTMENT OF STATE  
Division of Corporations

October 6, 2010

ZAK WHITE  
1900 SEAPORT BOULEVARD  
3RD FLOOR  
REDWOOD CITY, CA 94063

SUBJECT: SUPPORT COM, INC.  
Ref. Number: W10000043390

We have received your document for SUPPORT COM, INC. and your check(s) totaling \$70.00. However, the enclosed document has not been filed and is being returned for the following correction(s):

You failed to make the correction(s) requested in our previous letter.

According to the application submitted to this office, this entity transacted business in the state of Florida before properly registering with the Florida Department of State, Division of Corporations. Consequently, a \$500 civil penalty and an annual report filing fee for each year the entity failed to properly file a Florida annual report are due this office. Based on the date entered on the application, the civil penalty and annual report filing fees total \$1,850.00.

If you have any further questions concerning your document, please call (850) 245-6973.

Claretha Golden  
Regulatory Specialist II  
New Filing Section

Letter Number: 710A00023704

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
2011 JAN -7 PM 3:50



FLORIDA DEPARTMENT OF STATE  
Division of Corporations

September 15, 2010

ZAK WHITE  
1900 SEAPORT BOULEVARD  
3RD FLOOR  
REDWOOD CITY, CA 94063

SUBJECT: SUPPORT COM, INC.  
Ref. Number: W10000043390

We have received your document for SUPPORT COM, INC. and your check(s) totaling \$70.00. However, the enclosed document has not been filed and is being returned for the following correction(s):

The document is illegible and not acceptable for imaging. We ask that you type or carefully print the information in the appropriate blocks.

According to the application submitted to this office, this entity transacted business in the state of Florida before properly registering with the Florida Department of State, Division of Corporations. Consequently, a \$500 civil penalty and an annual report filing fee for each year the entity failed to properly file a Florida annual report are due this office. Based on the date entered on the application, the civil penalty and annual report filing fees total \$1,850.00.

Please return the corrected original and one copy of your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6973.

Claretha Golden  
Regulatory Specialist II  
New Filing Section

Letter Number: 010A00021965

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
2011 JAN - 7 PM 3:50

**APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT  
BUSINESS IN FLORIDA**

*IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO  
REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.*

1. Support.com, Inc.

(Enter name of corporation; must include "INCORPORATED," "COMPANY," "CORPORATION,"  
"Inc.," "Co.," "Corp.," "Inc.," "Co.," or "Corp.")

SDC Services Florida, Inc.

(If name unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

2. Delaware

(State or country under the law of which it is incorporated)

3. 94-3282005

(FEI number, if applicable)

4. December 3, 1997

(Date of incorporation)

5. perpetual

(Duration: Year corp. will cease to exist or "perpetual")

6. August 11, 2008

(Date first transacted business in Florida, if prior to registration)  
(SEE SECTIONS 607.1501 & 607.1502, F.S., to determine penalty liability)

7. 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

(Principal office address)

1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

(Current mailing address)

8. Technical computer services

(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box NOT acceptable)

Name: Incorporating Services, Ltd.

Office Address: 1540 Glenway Drive

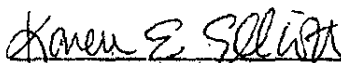
Tallahassee, Florida 32301

(City)

(Zip code)

**10. Registered agent's acceptance:**

*Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.*



Karen E. Elliott, Assistant Secretary  
(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

FILED  
2011 JAN -7 PM 3:50  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS

12. Names and business addresses of officers and/or directors:

2011 JAN -7 PM 3:51

**A. DIRECTORS**

Chairman: Kevin Eichler

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

Vice Chairman: \_\_\_\_\_

Address: \_\_\_\_\_

Director: Jim Stephens

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

Director: Shawn Farshchi

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

**B. OFFICERS**

President: Josh Pickus

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

Vice President: Shelly Schaffer

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

Secretary: Greg Wrenn

Address: 1900 Seaport Blvd, 3rd Floor, Redwood City, CA 94063

Treasurer: \_\_\_\_\_

Address: \_\_\_\_\_

**NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. 

(Signature of Director or Officer listed in number 12 of the application)

14. Greg Wrenn

(Typed or printed name and capacity of person signing application)

Application to register a foreign profit corporation to transact business in Florida

Section 12 continued

A.

Director: Mark Fries

Address: 1900 Seaport Blvd, 3rd floor, Redwood City, CA 94063

Director: Michael Linton

Address: 1900 Seaport Blvd, 3rd floor, Redwood City, CA 94063

Director: J. Martin O'Malley

Address: 1900 Seaport Blvd, 3rd floor, Redwood City, CA 94063

B.

COO: Anthony Rodio

Address: 1900 Seaport Blvd, 3rd floor, Redwood City, CA 94063

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATION  
2011 JAN -7 PM 3:51



# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "SUPPORT.COM, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE FIRST DAY OF JUNE, A.D. 2010.

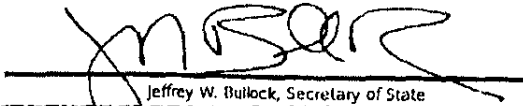
FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATION  
2011 JAN - 7 PM 3:51

2828381 8300

100553194

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 8027735

DATE: 06-01-10