2012 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F07000006052

Entity Name: STREAM GLOBAL SERVICES-US, INC.

FILED Apr 20, 2012 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

8901 E RAINTREE DRIVE STE 100 20 WILLIAM STREET, SUITE 310 SCOTTSDALE, AZ 85260 US WELLESLEY, MA 02481 US

Current Mailing Address: New Mailing Address:

20 WILLIAM STREET SUITE 310

WELLESLEY, MA 02481 US

FEI Number: 95-4786049 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

CORPORATION SERVICE COMPANY 1201 HAYS STREET TALLAHASSEE, FL 323012525 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

OFFICERS AND DIRECTORS:

Title: PD

Name: MARINELLO, KATHRYN V Address: 20 WILLIAM STREET City-St-Zip: WELLESLEY, MA 02481 US

Title: TD

 Name:
 VANNONI, LEO

 Address:
 20 WILLIAM STREET

 City-St-Zip:
 WELLESLEY, MA 02481 US

Title: SD

Name: EBERT, MATTHEW A
Address: 20 WILLIAM STREET
City-St-Zip: WELLESLEY, MA 02481 US

Title: CFO

 Name:
 HENRICKS, MICHAEL

 Address:
 20 WILLIAM STREET

 City-St-Zip:
 WELLESLEY, MA 02481 US

Title: SVP

 Name:
 WANSTALL, RICHARD

 Address:
 20 WILLIAM STREET

 City-St-Zip:
 WELLESLEY, MA 02481 US

Title: EVP

 Name:
 HOPKINS, GREG

 Address:
 20 WILLIAM STREET

 City-St-Zip:
 WELLESLEY, MA 02481 US

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: MATTHEW EBERT SD 04/20/2012