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Florida Department of State
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To:

Division of Corporations
Fax Number : (850) 617-6381

From:

Account Name : CORPORATION SERVICE COMPANY
Account Number : I20000000195
Phone : (850) 521-1000
Fax Number : (850) 558-1575

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Kimberly v. 2949

FOREIGN PROFIT/NONPROFIT CORPORATION.

eTelecare Global Solutions - US, Inc.

Certificate of Status	0
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T. Burch DEC 12 2007

**APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT
BUSINESS IN FLORIDA**

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO
REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.

1. **eTelecare Global Solutions - US, Inc.**

(Enter name of corporation; must include "INCORPORATED," "COMPANY," "CORPORATION,"
"Inc.," "Co.," "Corp.," "Inc.," "Co.," or "Corp.")

(If name unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

2. **Delaware**

(State or country under the law of which it is incorporated)

3. **95-4786049**

(FEI number, if applicable)

4. **2/29/2000**

(Date of incorporation)

5. **perpetual**

(Duration: Year corp. will cease to exist or "perpetual")

6. **9/17/2007**

(Date first transacted business in Florida, if prior to registration)
(SEE SECTIONS 607.1501 & 607.1502, F.S., to determine penalty liability)

7. **8901 E Raintree Drive, Suite 100, Scottsdale, AZ 85260**

(Principal office address)

8901 E Raintree Drive, Suite 100, Scottsdale, AZ 85260

(Current mailing address)

8. **Home office of Regional Sales Vice President**

(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box NOT acceptable)

Name: **Corporation Service Company**

Office Address: **1201 Hays Street**

Tallahassee

(City)

, Florida **32301**

(Zip code)

10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Corporation Service Company

By: 

(Registered agent's signature)

Kimberly B. Moret
as its agent

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

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12. Names and business addresses of officers and/or directors:

A. DIRECTORS

Chairman: John R. Harris

Address: 8901 E Raintree Drive, Suite 100, Scottsdale, AZ 85260

Vice Chairman: _____

Address: _____

Director: _____

Address: _____

Director: _____

Address: _____

B. OFFICERS

President: John R. Harris - President / CEO

Address: 8901 E. Raintree Drive, Suite 100 Scottsdale, AZ 85260-7026

Vice President: J. Michael Dodson - Vice President / CFO

Address: 8901 E Raintree Drive, Suite 100, Scottsdale, AZ 85260

Secretary: Matthew E. Beckler - Secretary/Treasurer

Address: 8901 E. Raintree Drive, Suite 100 Scottsdale, AZ 85260-7026

Treasurer: See Above

Address: _____

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. Matthew E. Beckler

(Signature of Director or Officer listed in number 12 of the application)

14. Matthew E. Beckler Treasurer/Secretary (Officer)

(Typed or printed name and capacity of person signing application)

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**APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO
CONDUCT BUSINESS IN FLORIDA
ADDENDUM**

A. OFFICERS

Francis J. Dunn – Chief Accounting Officer
8901 East Raintree Drive, Suite 100 Scottsdale, AZ 85260

Bruce Fredette-Roman – US Controller
8901 East Raintree Drive, Suite 100 Scottsdale, AZ 85260

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TALLAHASSEE, FLORIDA

Delaware

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The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "ETECARE GLOBAL SOLUTIONS-US, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE ELEVENTH DAY OF DECEMBER, A.D. 2007.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "ETECARE GLOBAL SOLUTIONS-US, INC." WAS INCORPORATED ON THE TWENTY-NINTH DAY OF FEBRUARY, A.D. 2000.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

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*Harriet Smith Windsor*

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 6226328

DATE: 12-11-07