

2008 FOR PROFIT CORPORATION ANNUAL REPORT

FILED
Jan 15, 2008 8:00 am
Secretary of State

01-15-2008 90031 014 ***150.00

DOCUMENT # F06000003642 1. Entity Name FEDEX CUSTOMER INFORMATION SERVICES, INC.					
Principal Place of Business 942 SOUTH SHADY GROVE RD. MEMPHIS, TN 38120			Mailing Address 942 SOUTH SHADY GROVE RD. MEMPHIS, TN 38120		
2. Principal Place of Business - No P.O. Box # Suite, Apt. #, etc.			3. Mailing Address Suite, Apt. #, etc.		
City & State			City & State		
Zip		Country		Zip	
Country		Country		4. FEI Number 83-0454289	
5. Certificate of Status Desired <input type="checkbox"/>				Applied For <input type="checkbox"/> Not Applicable	
6. Name and Address of Current Registered Agent C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324				7. Name and Address of New Registered Agent Name Street Address (P.O. Box Number is Not Acceptable) City FL Zip Code	
8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent.					
SIGNATURE _____ (NOTE: Registered Agent signature required when reinstating) DATE _____					
FILE NOW!!! FEE IS \$150.00 After May 1, 2008 Fee will be \$550.00			9. Election Campaign Financing Trust Fund Contribution. <input type="checkbox"/> \$5.00 May Be Added to Fees		
10. OFFICERS AND DIRECTORS			11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11		
TITLE NAME STREET ADDRESS CITY-ST-ZIP	P XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX	<input checked="" type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	PC00 Cary C. Pappas 3610 Hacks Cross Road Memphis, TN 38125 <input type="checkbox"/> Change <input checked="" type="checkbox"/> Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	VAS FERGUSON, JAMES H 942 SOUTH SHADY GROVE RD MEMPHIS, TN 38120	<input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	V XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX	<input checked="" type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	S Robert T. Molinet 942 South Shady Grove Road Memphis, TN 38120 <input type="checkbox"/> Change <input checked="" type="checkbox"/> Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	V HARRELL, SHELIA T 3660 HACKS CROSS RD. MEMPHIS, TN 38125	<input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	Shelia T. Harrell <input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D SMITH, FREDERICK W 942 SOUTH SHADY GROVE RD. MEMPHIS, TN 38120	<input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D CARTER, ROBERT B 942 SOUTH SHADY GROVE RD. MEMPHIS, TN 38120	<input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition	
12. I hereby certify that the information supplied with this filing does not qualify for the exemptions contained in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.					
SIGNATURE: _____			Robert T. Molinet Secretary 01/14/08 (901)818-7029		
SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR			Date Daytime Phone #		

ATTACHMENT

**FedEx Customer Information Services, Inc.
- #F06000003642 - Complete Director and
Officer Listing**

As Of 01/04/2008
Printed 01/04/2008 11:49:53AM

Business Entity Name: FedEx Customer Information Services, Inc.

40003950

Director

Christine P. Richards	942 South Shady Grove Road, Memphis, TN, 38120, United States
Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
Alan B. Graf, Jr.	942 South Shady Grove Road, Memphis, TN, 38120, United States
Frederick W. Smith	942 South Shady Grove Road, Memphis, TN, 38120, United States

Assistant Secretary

James H. Ferguson	942 South Shady Grove Road, Memphis, TN, 38120, United States
C. Edward Klank III	942 South Shady Grove Road, Memphis, TN, 38120, United States

Assistant Treasurer

John W. Bell	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Hugh A. Skinner	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Tammy L. Davis	3630 Hacks Cross Road, Memphis, TN, 38125, United States
D. Mark Connell	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Jay L. Cofield	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Charles E. Thomas, Jr.	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Kathryn R. Young	2007 Corporate Avenue, Memphis, TN, 38132, United States

Chairman of the Board

Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Chief Executive Officer

Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Chief Financial Officer

James S. Hudson	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Chief Operating Officer

Cary C. Pappas	3610 Hacks Cross Road, Memphis, TN, 38125, United States
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Co-Chief Executive Officer

T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
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President

Cary C. Pappas	3610 Hacks Cross Road, Memphis, TN, 38125, United States
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Secretary

Robert T. Molinet	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Senior Vice President

James S. Hudson	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Treasurer

Burnetta B. Williams	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Vice Chairman of the Board

T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
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Vice President

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James H. Ferguson	942 South Shady Grove Road, Memphis, TN, 38120, United States
Vice President - Call Center Operations	
Sheila T. Harrell	3660 Hacks Cross Road, Memphis, TN, 38125, United States
Vice President - Controller	
Christopher B. Wood	1790 Kirby Parkway, Memphis, TN, 38138, United States
Vice President - Customer Support Services	
George C. Zettler	3660 Hacks Cross Road, Memphis, TN, 38125, United States
Vice President - Global Customer Services Strategic Planning	
D. John Jackson	3660 Hacks Cross Road, Memphis, TN, 38125, United States
Vice President - Global Revenue & Customer Service	
Jay L. Cofield	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Vice President - Human Resources	
Donna R. Humphreys	50 FedEx Parkway, Collierville, TN, 38017, United States
Vice President - Worldwide Revenue Operations	
Betty M. Hale	2005 Corporate Avenue, Memphis, TN, 38132, United States