

# F06000003642

Division of Corporations

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Florida Department of State  
Division of Corporations  
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Division of Corporations  
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From:

Account Name : C T CORPORATION SYSTEM  
Account Number : FCA000000023  
Phone : (850) 222-1092  
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2006 MAY 22 P 12:12  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

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## FOREIGN PROFIT/NONPROFIT CORPORATION

### Fedex Customer Information Services, Inc.

Certificate of Status	0
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Page Count	06
Estimated Charge	\$70.00

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92-58-5  
2006

# APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO  
REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.

## 1. FEDEX CUSTOMER INFORMATION SERVICES, INC.

(Enter name of corporation; must include "INCORPORATED," "COMPANY," "CORPORATION,"  
"Inc.," "Co.," "Corp.," "Inc.," "Co.," or "Corp.")

(If name unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

2. Delaware 3. 83-0454289  
(State or country under the law of which it is incorporated) (FEI number, if applicable)
4. 03/20/2006 5. Perpetual  
(Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual")

## 6. Upon Qualification

(Date first transacted business in Florida, if prior to registration)  
(SEE SECTIONS 607.1501 & 607.1502, F.S., to determine penalty liability)

7. 942 South Shady Grove Road, Memphis, TN 38120  
(Principal office address)

same  
(Current mailing address)

## 8. Customer Service and Revenue Operations

(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

## 9. Name and street address of Florida registered agent: (P.O. Box NOT acceptable)

Name: C T Corporation System

Office Address: 1200 South Pine Island Road

Plantation, Florida 33324  
(City) (Zip code)

## 10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

C T Corporation System

By: John J. Buinhaus  
(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and business addresses of officers and/or directors:

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**A. DIRECTORS**

Chairman: SEE ATTACHMENT

Address: \_\_\_\_\_

Vice Chairman: \_\_\_\_\_

Address: \_\_\_\_\_

Director: \_\_\_\_\_

Address: \_\_\_\_\_

Director: \_\_\_\_\_

Address: \_\_\_\_\_

**B. OFFICERS**

President: SEE ATTACHMENT

Address: \_\_\_\_\_

Vice President: \_\_\_\_\_

Address: \_\_\_\_\_

Secretary: \_\_\_\_\_

Address: \_\_\_\_\_

Treasurer: \_\_\_\_\_

Address: \_\_\_\_\_

**NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. \_\_\_\_\_

(Signature of Director or Officer listed in number 12 of the application)

14. \_\_\_\_\_

C. Edward Klank III - Assistant Secretary

(Typed or printed name and capacity of person signing application)

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2006 MAY 12 P 12 45  
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TALLAHASSEE, FLORIDA

## FedEx Customer Information Services, Inc. - Directors & Officers

As Of 05/05/2006  
Printed 05/05/2006 3:27:12PM

**Business Entity Name:** FedEx Customer Information Services, Inc.

**Director**

Frederick W. Smith	942 South Shady Grove Road, Memphis, TN, 38120, United States
Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
Alan B. Graf, Jr.	942 South Shady Grove Road, Memphis, TN, 38120, United States
Christine P. Richards	942 South Shady Grove Road, Memphis, TN, 38120, United States

**Assistant Secretary**

James H. Ferguson	942 South Shady Grove Road, Memphis, TN, 38120, United States
C. Edward Klank III	942 South Shady Grove Road, Memphis, TN, 38120, United States

**Assistant Treasurer**

John W. Bell	3630 Hacks Cross Road, Memphis, TN, 38125, United States
David G. Hinske	3630 Hacks Cross Road, Memphis, TN, 38125, United States
Hugh A. Skinner	3630 Hacks Cross Road, Memphis, TN, 38125, United States

**Chairman of the Board**

Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Chief Executive Officer**

Robert B. Carter	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Chief Financial Officer**

James S. Hudson	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Chief Operating Officer**

Dianne M. Stokely	3610 Hacks Cross Road, Memphis, TN, 38125
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**Co-Chief Executive Officer**

T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**President**

Dianne M. Stokely	3610 Hacks Cross Road, Memphis, TN, 38125
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**Secretary**

Robert T. Molinet	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Senior Vice President**

James S. Hudson	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Treasurer**

Burnetta B. Williams	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Vice Chairman of the Board**

T. Michael Glenn	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Vice President**

James H. Ferguson	942 South Shady Grove Road, Memphis, TN, 38120, United States
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**Vice President - Call Center Operations**

Cary C. Pappas	3660 Hacks Cross Road, Memphis, TN, 38125, United States
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**Vice President - Global Customer Services**

Sheila T. Harrell	3660 Hacks Cross Road, Memphis, TN, 38125, United States
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**Vice President - Human Resources**

**FedEx Corporation**

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 TALLAHASSEE, FLORIDA

**FedEx Customer Information Services, Inc.**  
**- Directors & Officers**

As Of 05/05/2006  
Printed 05/05/2006 3:27:12PM

**Business Entity Name: FedEx Customer Information Services, Inc.**

Judith H. Edge

50 FedEx Parkway, Collierville, TN, 38017, United States

Vice President - International Call Center  
Operations

George C. Zettler

3660 Hacks Cross Road, Memphis, TN, 38125, United States

Vice President - Worldwide Revenue  
Operations

Karl O. Stingily

2005 Corporate Avenue, Memphis, TN, 38132, United States

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TALLAHASSEE, FLORIDA

# Delaware

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*The First State*

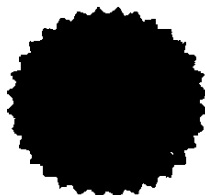
I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "FEDEX CUSTOMER INFORMATION SERVICES, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE EIGHTE DAY OF MAY, A.D. 2006.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE NOT BEEN ASSESSED TO DATE.

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2006 MAY 22 P 12:45  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

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*Harriet Smith Windsor*  
Harriet Smith Windsor, Secretary of State  
AUTHENTICATION: 4727759

DATE: 05-08-06