

F05000000846

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐

PICK-UP

☐

WAIT

☐

MAIL

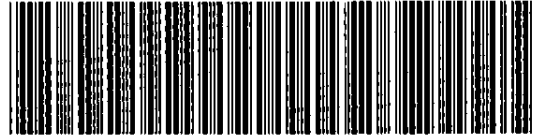
(Business Entity Name)

(Document Number)

Certified Copies _____ Certificates of Status _____

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06/01/11--01021--012 **43.75

*Name Change
Amend*

FILED
2011 JUN -1 AM 11:37
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

*ADR
6/1/11*

COVER LETTER

TO: Amendment Section
Division of Corporations

SUBJECT: eLoyalty Corporation
Name of Corporation

DOCUMENT NUMBER: F05000000846

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

William B. Noon
Name of Contact Person

Mattersight Corporation
Firm/Company

150 Field Drive, Suite 250
Address

Lake Forest, IL 60045
City/State and Zip Code

bill.noon@mattersight.com
E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

William B. Noon at (847) 582-7019
Name of Contact Person Area Code & Daytime Telephone Number

Enclosed is a check for the following amount:

☐ \$35.00 Filing Fee

☐ \$43.75 Filing Fee &
Certificate of Status

☒ \$43.75 Filing Fee &
Certified Copy
(Additional copy is
enclosed)

☐ \$52.50 Filing Fee,
Certificate of Status &
Certified Copy
(Additional copy is
enclosed)

Mailing Address:
Amendment Section
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

Street Address:
Amendment Section
Division of Corporations
Clifton Building
2661 Executive Center Circle
Tallahassee, FL 32301

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Delaware

PAGE 1

The First State

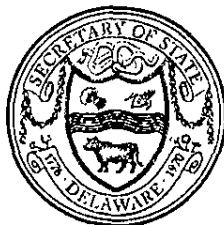
I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "ELOYALTY CORPORATION", CHANGING ITS NAME FROM "ELOYALTY CORPORATION" TO "MATTERSIGHT CORPORATION", FILED IN THIS OFFICE ON THE THIRTY-FIRST DAY OF MAY, A.D. 2011, AT 11:58 O'CLOCK A.M.

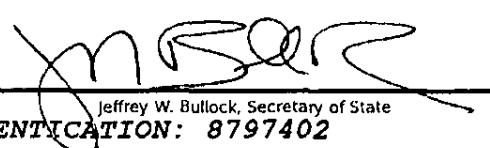
A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

3041162 8100

110655866

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8797402

DATE: 05-31-11

State of Delaware
Secretary of State
Division of Corporations
Delivered 12:03 PM 05/31/2011
FILED 11:58 AM 05/31/2011
SRV 110655866 - 3041162 FILE

**CERTIFICATE OF AMENDMENT
TO THE
CERTIFICATE OF INCORPORATION
OF
ELOYALTY CORPORATION**

eLoyalty Corporation, a corporation duly organized and existing under the General Corporation Law of the State of Delaware (the "Corporation"), does hereby certify that:

1. The Certificate of Incorporation of the Corporation is hereby amended by deleting Article I in its entirety and replacing it with the following:

"ARTICLE I

The name of the corporation (which is hereinafter referred to as the "Corporation") is:

Mattersight Corporation."

2. The foregoing amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

IN WITNESS WHEREOF, the Corporation has caused this Certificate of Amendment to be executed by its duly authorized officer on this 31st day of May, 2011.

ELOYALTY CORPORATION

By: /s/ William B. Noon
Name: William B. Noon
Title: Vice President and Chief
Financial Officer