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(Re	equestor's Name)			
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(Cit	ty/State/Zip/Phone	o #)		
PICK-UP	☐ WAIT	MAIL		
(Business Entity Name)				
(Document Number)				
Certified Copies	Certificates	of Status		
Special Instructions to Filing Officer:				





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CT CORPORATION

May 12, 2003

Secretary of State, Florida 409 East Gaines Street Tallahassee FL 32399



Re:

Order #: 5844453 SO

Customer Reference 1: Customer Reference 2:

Dear Secretary of State, Florida:

Please file the attached:

SITEL Customer Care, Inc. (ON) Qualification Florida

Enclosed please find a check for the requisite fees. Please return evidence of filing(s) to my attention.

If for any reason the enclosed cannot be filed upon receipt, please contact me immediately at (850) 222-1092. Thank you very much for your help.

Sincerely,

Connie R Bryan Manager Fulfill Ctr Connie_Bryan@cch-lis.com

660 East Jefferson Street Tallahassee, FL 32301 Tel. 850 222 1092 Fax 850 222 7615

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607, 1503, FLORIDA STATUTES, THE FOLLOWING IS SUBM REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA. 1. SITEL Customer Care, Inc. (Name of corporation; must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.) (State or country under the law of which it is incorporated) (FEI number, if applicable) 5. Perpetual 4. 3/26/01 (Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual") 6. Upon Qualification (Date first transacted business in Florida. If corporation has not transacted business in Florida, insert "upon qualification.") (SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.) 7. 333 Ontario Street, St. Catherines, Ontario L2R 5L3 (Principal office address) 165 Lawrence Bell Drive, Williamsville, NY 14221 (Current mailing address) 8 collection agency via interstate business (Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida) 9. Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box NOT acceptable) Name: C T Corporation System Office Address: 1200 South Pine Island Road, Plantation, (City) 10. Registered agent's acceptance: Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent. CT Corporation System

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and business addresses of officers and/or direct	ors:	03
A. DIRECTORS		老艺
Chairman: SEE ATTACHED	· .	50
Address:		2
		20. 6
Vice Chairman:		
Address:		
D'		
Director:		
Address;		
	<u></u>	<u> </u>
Director:	*	
Address:	<u> </u>	<u> </u>
		
B. OFFICERS		
President: SEE ATTACHED		
Address:	·	
No. Decident	•	
Vice President:		
Address:	· · · · · · · · · · · · · · · · · · ·	
	<u> </u>	<u> / / / / / / / / / / /</u>
Secretary:		
Address:		#:
Address:	No.	
• ··		
NOTE: If necessary, you may attach an addendum to the appl	•	s and/or directors.
13. Norther M 1505 4).	30/03	
(Signature of Chairman, Vice Chairman, or an	y officer listed in number 12 of	the application)
14 Christoffer M. Knutt, VP		

(Typed or printed name and capacity of person signing application)

SITEL CUSTOMER CARE, INC. OFFICERS AND DIRECTORS

OFFICERS

President-Roger E. Carney
3587 Parkway Lane
Norcross, Georgia 30092

Vice President-Christoffer M. Knutt

333 Ontario Street

St. Catherines, Ontario L2R 5L3

Secretary-Steven A. Copeland
333 Ontario Street
St. Catherines, Ontario L2R 5L3

Treasurer-Karen Blinkhorn 3587 Parkway Lane Norcross, Georgia 30092

DIRECTORS

Director: Roger E. Carney

3587 Parkway Lane

Norcross, Georgia 30092

Director: Christoffer M. Knutt

333 Ontario Street

St. Catherines, Ontario L2R 5L3

OS MI LO WAZET

Request ID: 005140021
Demande n°: Transaction ID: 20857984
Transaction n°: Category ID: CT
Categorie: CT

Province of Ontario
Province de l'Ontario
Ministry of Consumer and Business Services
Ministère des Services aux consommateurs et aux entreprises
Companies and Personal Property Security Branch
Direction des compagnies et des sûretés mobilières

Date Report Produced: 2003/05/09 Document produit le : Time Report Produced: 11:18:16 Imprimé à :

CERTIFICATE OF STATUS ATTESTATION DU STATUT JURIDIQUE

This is to certify that according to the records of the Companies and Personal Property Security Branch

D'après les dossiers de la Direction des compagnies et des sûretés mobilières, nous attestons que la société

SITEL CUSTOMER CARE, INC.

Ontario Corporation Number

Numéro matricule de la société (Ontario)

001469148

is a corporation incorporated, amalgamated or continued under the laws of the Province of Ontario.

est une société constituée, prorogée ou née d'une fusion aux termes des lois de la Province de l'Onterio.

The corporation came into existence on

La société a été fondée le

MARCH 26 MARS, 2001

and has not been dissolved.

et n'est pas dissoute.

Dated

Fait le

MAY 09 MAI, 2003

Director Directrice