2010 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F03000002366

Entity Name: SITEL CUSTOMER CARE, INC.

FILED May 02, 2010 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

335 ONTARIO STREET

ST. CHATHARINES, ONTARIO, ON L2R 5L3 CA

Current Mailing Address: New Mailing Address:

165 LAWRENCE BELL DRIVE BUFFALO, NY 14221

FEI Number: 98-0391878 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

In accordance with s. 607.193(2)(b), F.S., the corporation did not receive the prior notice. Election Campaign Financing Trust Fund Contribution ().

OFFICERS AND DIRECTORS:

Title: F

Name: FARINACCI, JOHN S
Address: 165 LAWRENCE BELL DRIVE
City-St-Zip: WILLIAMSVILLE, NY 14221 US

Title: VD

Name: COPELAND, STEVEN A Address: 335 ONTARIO STREET

City-St-Zip: ST. CATHERINES, ON L2R 5L3 CA

Title: S

Name: COPELAND, STEVEN A Address: 335 ONTARIO STREET

City-St-Zip: ST. CATHERINES, ON L2R 5L3 CA

Title:

Name: JANTZI, CRAIG S

Address: 3102 WEST END AVENUE City-St-Zip: NASHVILLE, TN 37203 US

Title:

Name: JANTZI, CRAIG S Address: 3102 WEST END AVENUE City-St-Zip: NASHVILLE, TN 37203 US

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: JOHN S. FARINACCI P 05/02/2010