

FD3000000013

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

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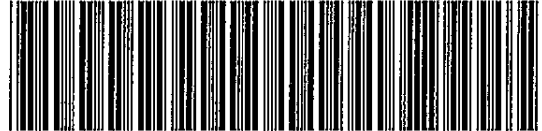
(Business Entity Name)

(Document Number)

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ACCOUNT NO. : 072100000032

REFERENCE : 014794 7269114

AUTHORIZATION

COST LIMIT : \$ 35.00

Patricia Pigott

ORDER DATE : April 11, 2003

ORDER TIME : 9:25 AM

ORDER NO. : 014794-575

CUSTOMER NO: 7269114

CUSTOMER: Ms. Michele A. Zarinelli
West Corporation
11808 Miracle Hills Drive
Omaha, NE 68154

CHANGE OF AGENT

NAME: WEST TELEMARKETING CORPORATION
OUTBOUND

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

 CERTIFIED COPY
XX PLAIN STAMPED COPY

CONTACT PERSON: Norma Parramore

**STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED
AGENT OR BOTH FOR CORPORATIONS**

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes,
this statement of change is submitted for a corporation organized under the laws of the State of
Delaware in order to change its registered office or registered agent, or both, in the State
of Florida.

1. The name of the corporation: WEST TELEMARKETING CORPORATION OUTBOUND

2. The principal office address: _____

10931 Laureate Drive, Suite 7140, San Antonio, TX 78249

3. The mailing address (if different): _____

11808 Miracle Hills Drive, Suite 7140, San Antonio, TX 78249

4. Date of incorporation/qualification: 12/31/2002 Document number: F03000000013

5. The name and street address of the current registered agent and registered office on file with the
Florida Department of State:

C T Corporation System

1200 South Pine Island Road

Plantation, FL 33324

6. The name and street address of the new registered agent (if changed) and /or registered office (if
changed):

Corporation Service Company

1201 Hays Street

(P.O. Box or personal mailbox NOT acceptable)

Tallahassee, FL 32301

The street address of its registered office and the street address of the business office of its registered
agent, as changed will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so
authorized by the board, for the corporation has been notified in writing of the change.

Blanca Lozada
(Signature of an officer, chairman or vice chairman of the board)

Blanca Lozada, Attorney in Fact
(Printed or typed name and title)

*I hereby accept the appointment as registered agent and agree to act in this capacity.
I further agree to comply with the provisions of all statutes relative to the proper and complete
performance of my duties, and I am familiar with and accept the obligation of my position as
registered agent. Or, if this document is being filed merely to reflect a change in the registered
office address, I hereby confirm that the corporation has been notified in writing of this change.*

Elizabeth A. Dawson
(Signature of Registered Agent)

04/04/2003

(Date)

If signing on behalf of an entity:

Elizabeth A. Dawson

(Typed or Printed Name)

Asst. Vice President

(Capacity)

***** FILING FEE: \$35.00 *****

MAKE CHECKS PAYABLE TO FLORIDA DEPARTMENT OF STATE AND MAIL TO:
DIVISION OF CORPORATIONS, P.O. BOX 6327, TALLAHASSEE, FL 32314