FILED 2003 FOR PROFIT CORPORATION

May 22, 2003 8:00 am § Secretary of State **UNIFORM BUSINESS REPORT (UBR DOCUMENT #** F02000005656 05-22-2003 90137 035 ***550.00 1. Entity Name MOTIVE COMMUNICATIONS, INC. Mailing Address Principal Place of Business 12515 RESEARCH BLVD., BLDG. 5 12515 RESEARCH BLVD., BLDG, 5 AUSTIN TX 78759 AUSTIN TX 78759 2. Principal Place of Business 3. Mailino Address Suite, Apt. #, etc. Suite, Apt. #, etc. ☐ CHECK HERE IF MAKING CHANGES City & State City & State 4. FEI Number Applied For 74-2834515 Not Applicable Zip Country Country \$8.75 Additional 5. Certificate of Status Desired Fee Required 6. Name and Address of Current Registered Agent 7. Name and Address of New Registered Agent Name CORPORATION SERVICE COMPANY Street Address (P.O. Box Number is Not Acceptable) 1201 HAYS STREET TALLAHASSEE FL 32301 City Zip Code 8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent. GIGNATURE . Signature, typed or printed name of registered agent and title if applicable. (NOTE: Registered Agent signature required when reinstating) FILE NOW!!! FEE IS \$150.00 9. Election Campaign Financing \$5.00 May Be After May 1, 2003 Fee will be \$550.00 Trust Fund Contribution. Added to Fees Make Check Payable to Florida Department of State 10. OFFICERS AND DIRECTORS 11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11 Secretary Nesley Jones **PCEO** TITI F TITLE ☐ Change Addition Delete NAME NAME HARMON, SCOTT L Research Blvd., Blog. 5 STREET ADDRESS 12515 RESEARCH BLVD., BLDG. 5 STREET ADDRESS rustin . Tx 7875 CITY-ST-ZIP CITY-ST-ZIP **AUSTIN TX 78759** Change TITLE Delete TITLE NAME JONES, ERIC L NAME 515 Research Blvd Bldg. 5 STREET ADDRESS STREET ADDRESS 12515 RESEARCH BLVD., BLDG. 5 CITY-ST-7IP CITY-ST-7IP **AUSTIN TX 78759** 78759 ☐ Delete ☐ Change ☐ Addition TITLE TITLE NAME MAPLES, MICHAEL J SR NAME STREET ADDRESS STREET ADDRESS 12515 RESEARCH BLVD., BLDG. 5 CITY-ST-ZIP CITY-ST-ZIP **AUSTIN TX 78759**

AUSTIN TX 78759 CITY-ST-ZIP 12. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if

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