

AUG-10-2004  
Division of Corporations

CT CORPORATION

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**F02000005656**

Florida Department of State  
Division of Corporations  
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REGISTERED AGENT CHANGE

MOTIVE COMMUNICATIONS, INC.

Certificate of Status	0
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Page Count	02
Estimated Charge	\$35.00

*R/A change*  
*8/11/04*

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# STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FOR CORPORATIONS

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes, this statement of change is submitted for a corporation organized under the laws of the State of Delaware in order to change its registered office or registered agent, or both, in the State of Florida.

1. The name of the corporation: Motive Communications, Inc.
2. The principal office address: 12515 Research Blvd., Building 5, Austin, Texas 78759
3. The mailing address (if different): \_\_\_\_\_
4. Date of incorporation/qualification: 11/12/2002 Document number: R02000003656

5. The name and street address of the current registered agent and registered office on file with the Florida Department of State:

Corporation Service Company 1201 Hays Street  
Tallahassee, Florida 32301

6. The name and street address of the new registered agent (if changed) and /or registered office (if changed):

CT Corporation System

c/o CT Corporation System

(P.O. Box or personal mailbox NOT acceptable)

1200 South Pine Island Road, Plantation, Florida 33324

The street address of its registered office and the street address of the business office of its registered agent, as changed will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board, or the corporation has been notified in writing of the change.

Wes Jones, VP & General Counsel  
(Signature of an officer, chairman or vice chairman of the board)

Wes Jones, Secretary  
(Printed or typed name and title)

I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent. Or, if this document is being filed merely to reflect a change in the registered office address, I hereby confirm that the corporation has been notified in writing of this change.

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By: [Signature]  
(Signature of Registered Agent)

8/10/04  
(Date)

If signing on behalf of an entity:

E.A. Wallace  
(Typed or Printed Name)

Assistant Secretary  
(Capacity)

\*\*\* FILING FEE: \$35.00 \*\*\*

MAKE CHECKS PAYABLE TO FLORIDA DEPARTMENT OF STATE AND MAIL TO:  
DIVISION OF CORPORATIONS, P.O. BOX 6327, TALLAHASSEE, FL 32314

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