

05/26/2006

Division of Corporations

8508785926

CT CORPORATION SYSTEM

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F020000001355

Florida Department of State
Division of Corporations
Public Access System

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Attn: Dorte, corrections been made. Thank you! Dew!

COR AMND/RESTATE/CORRECT OR O/D RESIGN

CSG SOFTWARE, INC.

Certificate of Status	0
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05/30/06

Dr

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CT CORPORATION SYSTM

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PAGE 001/001 Florida Dept of State



May 26, 2006

FLORIDA DEPARTMENT OF STATE
Division of Corporations

CSG SOFTWARE, INC.
100 QUONNEPOUITT PKWY
WAKEFIELD, MA 01880

SUBJECT: CSG SOFTWARE, INC.
REF: F02000001355

We received your electronically transmitted document. However, the document has not been filed. Please make the following corrections and refax the complete document, including the electronic filing cover sheet.

PLEASE CORRECT #3 (DATE AUTHORIZED TO DO BUSINESS IN FLORIDA) TO READ: MARCH 12, 2002.

PLEASE COMPLETE #4 OF THE APPLICATION WITH THE DATE NAME CHANGE WAS FILED IN DELAWARE. THIS DATE SHOULD READ: MAY 19, 2006.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6906.

Darlene Connell
Document Specialist

FAX Aud. #: H06000144360
Letter Number: 206A00037172

RECEIVED
06 MAY 26 AM 8:
DIVISION OF CORPORATIONS

PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)

FO2000001355

(Document number of corporation (if known))

1. CSG SOFTWARE, INC.

(Name of corporation as it appears on the records of the Department of State)

2. Delaware

(Incorporated under laws of)

3. 03/12/2002

(Date authorized to do business in Florida)

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? Mar. 19, 2006

5. Converse Kenan Software, Inc.

(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

B. E. Hyman
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Brian E. Haffern
(Typed or printed name of person signing)

President
(Title of person signing)

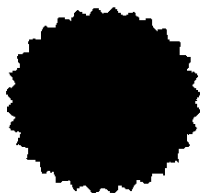
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Delaware

PAGE 1

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "CSG SOFTWARE, INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "CONVERSE KENAN SOFTWARE, INC.", THE NINETEENTH DAY OF MAY, A.D. 2006, AT 3:43 O'CLOCK P.M.



Harriet Smith Windsor
Harriet Smith Windsor, Secretary of State

3484717 8320

060486025

AUTHENTICATION: 4763473

DATE: 05-22-06