

# 2003 FOR PROFIT CORPORATION UNIFORM BUSINESS REPORT (UBR)

**FILED**  
**Feb 25, 2003 8:00 am**  
**Secretary of State**

02-25-2003 90114 024 \*\*\*150.00

**DOCUMENT # F01000005481**

1. Entity Name  
**RIGHTNOW TECHNOLOGIES, INC.**



Principal Place of Business  
**40 ENTERPRISE RD.  
BOZEMAN MT 59718-9300**

Mailing Address  
**P.O. BOX 9300  
BOZEMAN MT 59718-9300**

2. Principal Place of Business

*Same as above*

3. Mailing Address

*Same as above*

Suite, Apt. #, etc.

Suite, Apt. #, etc.

City & State

City & State

Zip

Country

Zip

Country

☐ CHECK HERE IF MAKING CHANGES

4. FEI Number **81-0503640**

Applied For

Not Applicable

5. Certificate of Status Desired ☐

**\$8.75** Additional  
Fee Required

6. Name and Address of Current Registered Agent

**C T CORPORATION SYSTEM  
1200 SOUTH PINE ISLAND ROAD  
PLANTATION FL 33324**

7. Name and Address of New Registered Agent

Name

Street Address (P.O. Box Number is Not Acceptable)

City

**FL**

Zip Code

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

**FILE NOW!!! FEE IS \$150.00**  
**After May 1, 2003 Fee will be \$550.00**  
**Make Check Payable to Florida Department of State**

9. Election Campaign Financing  
Trust Fund Contribution. ☐

**\$5.00** May Be  
Added to Fees

10. OFFICERS AND DIRECTORS

TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>C</b> <b>GIANFORTE, GREG R</b> <b>40 ENTERPRISE BLVD</b> <b>BOZEMAN MT 59718-9300</b>	<input type="checkbox"/> Delete
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>D</b> <b>EVANS, ROGER L</b> <b>2929 CAMPUS DRIVE, STE 400</b> <b>SAN MATEO CA 94403</b>	<input type="checkbox"/> Delete
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>D</b> <b>LANSING, WILLIAM J</b> <b>630 HANSEN WAY</b> <b>PALO ALTO CA 94304</b>	<input type="checkbox"/> Delete
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>P</b> <b>HONEYCOMB, JEFFREY W</b> <b>40 ENTERPRISE BLVD</b> <b>BOZEMAN MT 59718-9300</b>	<input checked="" type="checkbox"/> Delete
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>V</b> <b>RASSABY, ALAN</b> <b>40 ENTERPRISE BLVD</b> <b>BOZEMAN MT 59718-9300</b>	<input type="checkbox"/> Delete
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>ST</b> <b>CARSTENSEN, SUSAN J</b> <b>40 ENTERPRISE BLVD</b> <b>BOZEMAN MT 59718-9300</b>	<input type="checkbox"/> Delete

11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11

TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>Complete List Attached</b>	<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP		<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	<b>228 Hamilton Ave 2nd Fl.</b> <b>Palo Alto, CA 94301</b>	<input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP		<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP		<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP		<input type="checkbox"/> Change <input type="checkbox"/> Addition

12. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

*[Signature]*  
SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Date

Daytime Phone #

CR2E034 (10/02)

Attachment  
#FO 000005981

90036027

## OFFICERS AND DIRECTORS

**RightNow Technologies, Inc.**  
40 Enterprise Blvd.  
P.O. Box 9300  
Bozeman, MT 59718-9300

### OFFICERS

**Greg Gianforte**, CEO and Founder  
40 Enterprise Blvd., PO Box 9300  
Bozeman, MT 59718-9300

**Susan Carstensen**, CFO, Secretary & Treasurer  
40 Enterprise Blvd., PO Box 9300  
Bozeman, MT 59718-9300

### DIRECTORS

**Greg Gianforte, Chairman**  
40 Enterprise Blvd., PO Box 9300  
Bozeman, MT 59718-9300

**Gregory R. Avis**  
Summit Partners  
499 Hamilton Avenue, Suite 200  
Palo Alto, CA 94301

**Roger Evans**  
Greylock Partners  
2929 Campus Drive  
Suite 400  
San Mateo, CA 94403-2590

**William J. Lansing**  
General Atlantic Partners  
228 Hamilton Ave., 2<sup>nd</sup> Floor  
Palo Alto, CA 94301

**Margaret L. Taylor**  
Nevada Pacific Development Corp.  
956 Lakeshore Blvd.  
Incline Village, NV 89451

**Robert Ryan**  
Roaring Lion Ranch, LLC  
77 Storm King Road  
Hamilton, MT 59840