2003 FOR PROFIT CORPORATION UNIFORM BUSINESS REPORT (UBR)

F01000005481 **DOCUMENT #**

1. Entity Name

RIGHTNOW TECHNOLOGIES, INC.



FILED Feb 25, 2003 8:00 am Secretary of State

02-25-2003 90114 024 ***150.00

L				COO WE TRUE	/						
Principal Place of Business 40 ENTERPRISE RD. BOZEMAN MT 59718-9300		Mailing Address P.O. BOX 9300 BOZEMAN MT 59718-9300									
	Place of Business	3. Mailing Address									
Same as above		Some as above									
Suite, Apt. #, etc.		Suite, Apt. #, etc.				CHECK HERE IF MAKING CHANGES					
City & State		City & State			4. F	El Number	81-05036		<u> </u>	pplied For ot Applicable	
Zip Country		Zip Coun		try	5. Certificate of Status Desired		\$8.75 Ad	\$8.75 Additional Fee Required			
	6. Name and Address of Current	Registered Agent			7. Na	7. Name and Address of New Registered Agent					
-				Name				w neglatele	zu Ageili		
	RPORATION SYSTEM		Street Addres	dress (P.O. Box Number is Not Acceptable)							
	UTH PINE ISLAND ROAD 110N FL 33324			Street Acceptable)							
, 0 1117.1	10111										
			ļ	City				•	Zip Cod	_ I	
8. The above	e named entity submits this statement fo ations of registered agent.	or the purpose of changing it	ts registere	ed office or regis	stered ager	nt, or both, in	the State o	f Florida. I a	m familiar with,	and accept	
ALLA	,										
SIGNATURE											
	Signature, typed or printed name of registered agent	and title if applicable. (NO	OTE: Registered	Agent signature requ	uired when reins	stating)		DATE	Ē		
	TILE NOW!!! FEE IS \$150.00					6 Election	Compoier	. Financiae	A. .		
	r May 1, 2003 Fee will be \$550.00 k Payable to Florida Department o	State				9. Election Campaign Financing Trust Fund Contribution. \$5.00 May Be Added to Fees					
10.	OFFICERS AND	DIRECTORS	11.	-	ADD	TIONS/CHA	NGES TO (DEFICERS A	ND DIRECTOR:	S IN 11	
TITLE	C	☐ Delete	TITLE			plete				Addition	
NAME	GIANFORTE, GREG R		NAME		ω_{n}	piere	ا ل اسكو	r () Calcace	, Li onange		
STREET ADDRESS	40 ENTERPRISE BLVD			T ADDRESS						1	
CITY-ST-ZIP	BOZEMAN MT 59718-9300		CITY-	ST-ZIP		-	_				
TITLE	D BYANG BOOFF	Delete	TITLE						☐ Change	☐ Addition	
NAME STREET ADDRESS	EVANS, ROGER L 2929 CAMPUS DRIVE, STE 400		NAME								
CITY-ST-ZIP	SAN MATEO CA 94403			T ADDRESS ST-ZIP							
TITLE	D	☐ Delete	TITLE			*			Change	Addition	
NAME	LANSING, WILLIAM J		~ NAME		7		••	- 1/ -	•	LI Addition	
STREET ADDRESS	630-HANSEN-WAY		STREE	T ADDRESS 2	28 H	cmilton	. Ave a	200 F1.			
CITY-ST-ZIP	PALO ALTO CA 94304		CITY-S			Alto C					
TITLE	P JEEPPEN W	Delete	TITLE					·	☐ Change	☐ Addition	
NAME	HONEYCOMB, JEFFREY W		NAME					-	•	_	
STREET ADDRESS CITY-ST-ZIP	40 ENTERPRISE BLVD BOZEMAN MT 59718-9300	·		T ADDRESS							
			CITY-S	ST-ZIP							
TITLE NAME	V Rassaby, Alan	Delete	TITLE						☐ Change	☐ Addition	
STREET ADDRESS	40 ENTERPRISE BLVD		NAME STREET	T ADDRESS							

12. I hereby certify that the information supplied with this filling does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.

CITY-ST-ZIP

STREET ADDRESS

CITY-ST-ZIP

TITLE

NAME

SIGNATURE:

CITY-ST-ZIP

STREET ADDRESS

CITY-ST-ZIP

NAME

BOZEMAN MT 59718-9300

CARSTENSEN, SUSAN J

BOZEMAN MT 59718-9300

40 ENTERPRISE BLVD

☐ Delete

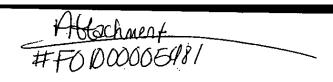
Date

Daytime Phone #

Change

☐ Addition

90036027



OFFICERS AND DIRECTORS

RightNow Technologies, Inc. 40 Enterprise Blvd. P.O. Box 9300 Bozeman, MT 59718-9300

OFFICERS

Greg Gianforte, CEO and Founder 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

Susan Carstensen, CFO, Secretary & Treasurer 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

DIRECTORS

Greg Gianforte, Chairman 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

Roger Evans Greylock Partners 2929 Campus Drive Suite 400 San Mateo, CA 94403-2590

William J. Lansing
General Atlantic Partners
228 Hamilton Ave., 2nd Floor
Palo Alto, CA 94301

Margaret L. Taylor Nevada Pacific Development Corp. 956 Lakeshore Blvd. Incline Village, NV 89451

Robert Ryan Roaring Lion Ranch, LLC 77 Storm King Road Hamilton, MT 59840 Gregory R. Avis Summit Partners 499 Hamilton Avenue, Suite 200 Palo Alto, CA 94301