

# 2009 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F01000005481

FILED  
Mar 09, 2009  
Secretary of State

Entity Name: RIGHTNOW TECHNOLOGIES, INC.

## Current Principal Place of Business:

136 ENTERPRISE BLVD.  
BOZEMAN, MT 597189300

## New Principal Place of Business:

## Current Mailing Address:

P.O. BOX 9300  
BOZEMAN, MT 597189300

## New Mailing Address:

PO BOX 9300  
BOZEMAN, MT 597189300

FEI Number: 81-0503640

FEI Number Applied For ( )

FEI Number Not Applicable ( )

Certificate of Status Desired ( )

## Name and Address of Current Registered Agent:

C T CORPORATION SYSTEM  
1200 SOUTH PINE ISLAND ROAD  
PLANTATION, FL 33324 US

## Name and Address of New Registered Agent:

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Election Campaign Financing Trust Fund Contribution ( ).

## OFFICERS AND DIRECTORS:

Title: C ( ) Delete  
Name: GIANFORTE, GREG R  
Address: 136 ENTERPRISE BLVD  
City-St-Zip: BOZEMAN, MT 597189300

Title: D ( ) Delete  
Name: KENDRA, THOMAS W  
Address: 20330 STEVENS CREEK BLVD.  
City-St-Zip: CUPERTINO, CA 95014

Title: D ( ) Delete  
Name: LANSING, WILLIAM J  
Address: 1060 TONKAWA ROAD  
City-St-Zip: ORONO, MN 55356

Title: D ( ) Delete  
Name: TAYLOR, MARGARET  
Address: PO BOX 7546  
City-St-Zip: INCLINE VILLAGE, NV 89452

Title: S ( ) Delete  
Name: RASSABY, ALAN  
Address: 136 ENTERPRISE BLVD  
City-St-Zip: BOZEMAN, MT 597189300

Title: D ( ) Delete  
Name: AVIS, GREGORY  
Address: 499 HAMILTON AVENUE  
City-St-Zip: PALO ALTO, CA 94301

## ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS:

Title: CP (X) Change ( ) Addition  
Name: GIANFORTE, GREG R  
Address: 136 ENTERPRISE BLVD.  
City-St-Zip: BOZEMAN, MT 597189300

Title: AS (X) Change ( ) Addition  
Name: CARSTENSEN, SUSAN J  
Address: 136 ENTERPRISE BLVD.  
City-St-Zip: BOZEMAN, MT 59718

Title: S (X) Change ( ) Addition  
Name: RASSABY, ALAN  
Address: 136 ENTERPRISE BLVD.  
City-St-Zip: BOZEMAN, MT 59718

Title: T (X) Change ( ) Addition  
Name: DAVISON, JEFFREY C  
Address: 136 ENTERPRISE BLVD.  
City-St-Zip: BOZEMAN, MT 59718

Title: D (X) Change ( ) Addition  
Name: LANSING, WILLIAM J  
Address: 601 108TH AVE. NE, SUITE 1200  
City-St-Zip: BELLEVUE, WA 98004

Title: ( ) Change ( ) Addition  
Name:  
Address:  
City-St-Zip:

I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with an address, with all other like empowered.

SIGNATURE: ALAN RASSABY

S

03/09/2009

Electronic Signature of Signing Officer or Director

Date