2008 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F01000005481

Entity Name: RIGHTNOW TECHNOLOGIES, INC.

FILED Feb 20, 2008 Secretary of State

Current Principal Place of Business: New Principal Place of Business: 40 ENTERPRISE BLVD 136 ENTERPRISE BLVD BOZEMAN, MT 597189300 BOZEMAN, MT 597189300 **Current Mailing Address: New Mailing Address:** P.O. BOX 9300 BOZEMAN, MT 597189300 FEI Number: 81-0503640 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired () Name and Address of Current Registered Agent: Name and Address of New Registered Agent: C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. SIGNATURE: Electronic Signature of Registered Agent Date Election Campaign Financing Trust Fund Contribution (). **OFFICERS AND DIRECTORS:** ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS: Title: () Delete Title: (X) Change () Addition GIANFORTE, GREG R GIANFORTE, GREG R Name: Name: 40 ENTERPRISE BLVD 136 ENTERPRISE BLVD Address: Address: City-St-Zip: BOZEMAN, MT 597189300 City-St-Zip: BOZEMAN, MT 597189300 Title: Title: () Delete (X) Change () Addition KENDRA, THOMAS W Name: EVANS, ROGER L Name: 2929 CAMPUS DRIVE, STE 400 20330 STEVENS CREEK BLVD. Address: Address: SAN MATEO, CA 94403 CUPERTINO, CA 95014 City-St-Zip: City-St-Zip: () Delete (X) Change () Addition Title: Title: LANSING, WILLIAM J LANSING, WILLIAM J Name: Name: 6740 SHADY OAK RD 1060 TONKAWA ROAD Address: Address: City-St-Zip: EDEN PRAIRIE, MN 55344 City-St-Zip: ORONO, MN 55356 Title: () Delete Title: () Change () Addition TAYLOR, MARGARET Name: Name: Address: PO BOX 7546 Address: City-St-Zip: INCLINE VILLAGE, NV 89452 City-St-Zip: Title: Title: () Delete (X) Change () Addition RASSABY, ALAN Name: RASSABY, ALAN Name: 40 ENTERPRISE BLVD Address: 136 ENTERPRISE BLVD Address: City-St-Zip: BOZEMAN, MT 597189300 City-St-Zip: BOZEMAN, MT 597189300 Title: () Delete Title: () Change () Addition AVIS, GREGORY Name: Name: 499 HAMILTON AVENUE Address: Address: City-St-Zip: City-St-Zip: PALO ALTO, CA 94301

I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with an address, with all other like empowered.

SIGNATURE: ALAN RASSABY S 02/20/2008