2004 FOR PROFIT CORPORATION

Mar 05, 2004 8:00 am ANNUAL REPORT **Secretary of State** DOCUMENT # F01000005481 03-05-2004 90005 013 ***150.00 1. Entity Name RIGHTNOW TECHNOLOGIES, INC. Principal Place of Business Mailing Address 54015138 40 ENTERPRISE RD. P.O. BOX 9300 BOZEMAN, MT 59718-9300 BOZEMAN, MT 59718-9300 2. Principal Place of Business 3. Mailing Address Suite, Apt. #, etc. Suite, Apt. #, etc. 02242004 CR2E034 (10/03) City & State City & State Applied For 4. FEI Number 81-0503640 Not Applicable Zìp Country Country \$8.75 Additional 5. Certificate of Status Desired 6. Name and Address of Current Registered Agent 7.- Name and Address of New Registered Agent C T CORPORATION SYSTEM Street Address (P.O. Box Number is Not Acceptable) 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 City Zip Code FL 8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent. ture, typed or printed name of registered agent and title if applicable (NOTE: Registered Agent signature required when reinstating) 9. Election Campaign Financing \$5.00 May Be FILE NOW!!! FEE IS \$150.00 П Trust Fund Contribution. After May 1, 2004 Fee will be \$550.00 Added to Fees ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN Margaret Taylor Director Mange D. D. BOX 7546 OFFICERS AND DIRECTORS 10. 11. TITLE ☐ Delete TITLE GIANFORTE, GREG R NAME NAME STREET ADDRESS 40 ENTERPRISE BLVD STREET ADDRESS Incline Village, NV 89452 CITY-ST-ZIP BOZEMAN, MT 597189300 CITY-ST-ZIP Gregory Avis - Director - Change TITLE D ☐ Delete TITLE NAME EVANS, ROGER L NAME STREET ADDRESS 2929 CAMPUS DRIVE, STE 400 STREET ADDRESS PALO ALTO, CA 9430 | 6740 Shady OAK Rd Change CITY-ST-ZIP SAN MATEO, CA 94403 CITY-ST-ZIP TITLE Delete Addition NAME LANSING, WILLIAM J MAME Eden Prairie, MN 55344 STREET ADDRESS 228 HAMILTON AVE., 2ND FLOOR STREET ADDRESS CITY-ST-7IP PALO ALTO, CA 94301 CITY-ST-ZIP TITLE Delete ☐ Change Addition HONEYCOMB, JEFFREY W NAME NAME STREET ADDRESS 40 ENTERPRISE BLVD STREET ADDRESS CITY-ST-ZIP BOZEMAN, MT 597189300 CITY-ST-ZIP TITLE TITLE ■ Addition ecretary NAME RASSABY, ALAN NAME 40 ENTERPRISE BLVD STREET ADDRESS STREET ADDRESS CITY-ST-ZIP BOZEMAN, MT 597189300 CITY-ST-ZIP TITLE TITLE Delete Change ☐ Addition CARSTENSEN, SUSAN J NAME NAME

12. Thereby certify that the information supplied with this filling does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or frustge empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if all other like empowered.

STREET ADDRESS

CITY-ST-7IP

SIGNATURÉ:

40 ENTERPRISE BLVD

BOZEMAN, MT 597189300

STREET ADDRESS

CITY-ST-ZIP

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Daytime Phone #

Date

FILED