## - 2002 Uniform Business Report (UBR)

DOCUMENT # F0100005481  1. Entity Name RIGHTNOW TECHNOLOGIES, INC.				Apr 09, 2002 8:00 am Secretary of State 04-09-2002 90074 028 ***150.00	
Principal Place of Business Mailing Address 40 ENTERPRISE RD. P.O. BOX 9300 BOZEMAN MT 59718-9300 BOZEMAN MT 59718-9300				BOORTOS	
2. Principal Place of Business  Same as above  Suite, Apt. #, etc.		3. Mailing Address  Some as above  Suite, Apt. #, etc.		DO NOT WRITE IN THIS SPACE	
City & State		City & State		4. FEI Number 81-0503640 Applied For Not Applicable	
Zip	Country	Zip Co	ountry	5. Certificate of Status Desired   \$8.75 Additional Fee Required	
	6. Name and Address of Current F	Registered Agent		7. Name and Address of New Registered Agent	
C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION FL 33324			Street Address (P.O. Box Number is Not Acceptable)		
I ENTERTON I E 00027			City FL Zip Code		
8. The above	named entity submits this statement for .  Signature, typed or printed name of registered agent a		tered office or regis tered Agent signature requ	istered agent, or both, in the State of Florida.  DATE	
9. This corporation is eligible to satisfy its Intangible Tax filing requirement and elects to do so. (See criteria on back)  FILE NOW!!! FE After May 1, 2002 Fe Make Check Payable to			e will be \$550.0	State Trust Fund Contribution.	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	OFFICERS AND TO GIANFORTE, GREG R 40 ENTERPRISE RD. BOZEMAN MT 59718-9300	☐ Delete T N S	TITLE CONTINUE STREET ADDRESS CITY-ST-ZIP	ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11 MPLETE LIST ATTACHED Change Addition 40 Enterprise Blvd.	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D EVANS, ROGER L 2929 CAMPUS DRIVE, SUITE 400 MATEO CA 94304	N	TITLE NAME STREET ADDRESS CITY-ST-ZIP	TAChange □ Addition  An Mateo CA 94403	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D LANSING, WILLIAM J 630 HANSEN WAY PALO ALTO CA 94304	N S	TITLE  IAME STREET ADDRESS  DITY-ST-ZIP	☐ Change ☐ Addition	
TITLE NAME STREET ADDRESS CHTY-ST-ZIP	P HONEYCOMB, JEFFREY W 40 ENTERPRISE RD. BOZEMAN MT 59718-9300	N S	ITTLE IAME STREET ADDRESS CITY-ST-ZIP	☐ Change ☐ Addition	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	V RASSABY, ALAN 40 ENTERPRISE RD. BOZEMAN MT 59718-9300	N S	TITLE  IAME STREET ADDRESS  #UTY-ST-ZIP	又Change □ Addition  To Enterprise Blud	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	ST CARSTENSEN, SUSAN J 40 ENTERPRISE RD: BOZEMAN MT 59718-9300	N S	TITLE NAME STREET ADDRESS HO	Enterprise Blvd	
indicated of the cor	on this report or supplemental report is	true and accurate and that my sign wered to execute this report as rec	nature shall have th	n Section 119.07(3)(i), Florida Statutes. I further certify that the information the same legal effect as if made under oath; that I am an officer or director 607, Florida Statutes; and that my name appears in Block 11 or Block 12 if	

SIGNATURE: MIGHATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Daytime Phone #

Attachment D# F0/0000548/ B001e/083

## **OFFICERS AND DIRECTORS**

RightNow Technologies, Inc. 40 Enterprise Blvd. P.O. Box 9300 Bozeman, MT 59718-9300

## **OFFICERS**

**Greg Gianforte**, CEO and Founder 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

Susan Carstensen, CFO, Secretary & Treasurer 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

## DIRECTORS

Greg Gianforte, Chairman 40 Enterprise Blvd., PO Box 9300 Bozeman, MT 59718-9300

Roger Evans Greylock Partners 2929 Campus Drive Suite 400 San Mateo, CA 94403-2590

William J. Lansing General Atlantic Partners 630 Hansen Way Palo Alto, CA 94304

Margaret L. Taylor Nevada Pacific Development Corp. 956 Lakeshore Blvd. Incline Village, NV 89451

Robert Ryan Roaring Lion Ranch, LLC 77 Storm King Road Hamilton, MT 59840 Gregory R. Avis Summit Partners 499 Hamilton Avenue, Suite 200 Palo Alto, CA 94301