FILED

2002 UNIFORM BUSINESS REPORT (UBR)

Apr 30, 2002 8:00 am Secretary of State DOCUMENT # F01000004183 1. Entity Name 04-30-2002 90074 032 ***150 00 CUSTOMER SERVICE ASSOCIATES, INC. Principal Place of Business Mailing Address 4509 WOODLAND RD 923 NE WOODS CHAPEL RD #381 LAKE ST LOUIS MO 63367 LEE'S SUMMIT MO 64064 2. Principal Place of Business 3. Mailing Address 609 SW Derby Drive Suite, Apt. #, etc. Suite, Apt. #, etc. DO NOT WRITE IN THIS SPACE City & State City & State 4. FEI Number Applied For 43-1814215 Summit lee's Not Applicable Zip Country Country Zip \$8.75 Additional 5. Certificate of Status Desired Fee Required 64081 Jackson 6. Name and Address of Current Registered Agent 7. Name and Address of New Registered Agent NRAI SERVICES, INC. Street Address (P.O. Box Number is Not Acceptable) 526 E. PARK AVENUE TALLAHASSEE FL 32301 Zip Code City FL 8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. SIGNATURE Signature, typed or printed name of registered agent and title if applicable. (NOTE: Registered Agent signature required when reinstating) FILE NOW!!! FEE IS \$150.00 9. This corporation is eligible to satisfy its Intangible 10. Election Campaign Financing \$5.00 May Be Tax filing requirement and elects to do so. After May 1, 2002 Fee will be \$550.00 Trust Fund Contribution. П Added to Fees (See criteria on back) Make Check Payable to Department of State 11. OFFICERS AND DIRECTORS ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11 TITLE Delete TITLE ☐ Addition ☐ Change NAME NAME READ, JODY STREET ADDRESS STREET ADDRESS 4509 WOODLAND RD CITY-ST-ZIP CITY-ST-ZIP LAKE ST LOUIS MO TITLE ☐ Delete TITLE ☐ Change ☐ Addition NAME NAME SHIVELY, WILLIAM STREET ADDRESS STREET ADDRESS 445 AUTUMN LAKE TRAIL CITY-ST-ZIP CITY-ST-ZIP FRANKLIN TN ☐ Delete TITLE TITLE ☐ Change ☐ Addition NAME NAME SHIVEY, BRENDA STREET ADDRESS STREET ADDRESS 445 AUTUMN LAKE TRAIL CITY-ST-ZIP CITY-ST-ZIP Franklin tn TITLE ☐ Delete TITLE ☐ Change ☐ Addition NAME MENGES, SIM Jim NAME STREET ADDRESS STREET ADDRESS 923 NE WOODS CHAPEL RD #381 CITY-ST-ZIP CITY-ST-ZIP LEE'S SUMMIT MO ☐ Delete TITLE TITLE ☐ Change ☐ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP ☐ Delete TITLE TITLE ☐ Change ☐ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP 13. I hereby certify that the information supplied with this filling does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 11 or Block 12 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

SIGNATURE AND OPPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

4.12.02

816.246-1843

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Daytime Phone