

# 2003 FOR PROFIT CORPORATION UNIFORM BUSINESS REPORT (UBR)

**FILED**  
**Apr 07, 2003 8:00 am**  
**Secretary of State**

04-07-2003 90173 018 \*\*\*150.00

**DOCUMENT # F00000006139**

**1. Entity Name**  
**APAC CUSTOMER SERVICES, INC.**



**Principal Place of Business**  
**SIX PARKWAY NORTH**  
**DEERFIELD IL 60015**

**Mailing Address**  
**SIX PARKWAY NORTH**  
**DEERFIELD IL 60015**

**2. Principal Place of Business**

**3. Mailing Address**

Suite, Apt. #, etc.

Suite, Apt. #, etc.

City & State

City & State

Zip

Country

Zip

Country

**4. FEI Number** **36-2777140**

Applied For

Not Applicable

**5. Certificate of Status Desired** ☐ **\$8.75 Additional Fee Required**

☐ CHECK HERE IF MAKING CHANGES



**6. Name and Address of Current Registered Agent**

**7. Name and Address of New Registered Agent**

**CORPORATION SERVICE COMPANY**  
**1201 HAYS STREET**  
**TALLAHASSEE FL 32301-2525**

Name

Street Address (P.O. Box Number is Not Acceptable)

City

**FL**

Zip Code

**8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent.**

**SIGNATURE**

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

**FILE NOW!!! FEE IS \$150.00**  
**After May 1, 2003 Fee will be \$550.00**  
**Make Check Payable to Florida Department of State**

**9. Election Campaign Financing** ☐ **\$5.00 May Be Added to Fees**

**10. OFFICERS AND DIRECTORS**

**11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11**

**TITLE** **CD** ☐ Delete  
**NAME** **SCHWARTZ, THEODORE G**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD IL 60015**

**TITLE** ☐ Change ☐ Addition  
**NAME**  
**STREET ADDRESS**  
**CITY-ST-ZIP**

**TITLE** **PD** ☒ Delete  
**NAME** **LEGER, PETER M**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD IL 60015**

**TITLE** ☐ Change ☐ Addition  
**NAME**  
**STREET ADDRESS**  
**CITY-ST-ZIP**

**TITLE** **V** ☒ Delete  
**NAME** **HOLTER, GARY S**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD IL 60015**

**TITLE** **SVP** ☐ Change ☒ Addition  
**NAME** **MARC T. TANENBERG**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD, IL 60015**

**TITLE** **VS** ☐ Delete  
**NAME** **WITTE, LINDA R**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD IL 60015**

**TITLE** ☐ Change ☐ Addition  
**NAME**  
**STREET ADDRESS**  
**CITY-ST-ZIP**

**TITLE** **D** ☐ Delete  
**NAME** **BERNARD, ROBERT F**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD IL 60015**

**TITLE** ☐ Change ☐ Addition  
**NAME**  
**STREET ADDRESS**  
**CITY-ST-ZIP**

**TITLE** ☐ Delete  
**NAME**  
**STREET ADDRESS**  
**CITY-ST-ZIP**

**TITLE** **VP, CONT.** ☐ Change ☒ Addition  
**NAME** **KENNETH R. BATKO**  
**STREET ADDRESS** **SIX PARKWAY NORTH**  
**CITY-ST-ZIP** **DEERFIELD, IL 60015**

**12. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.**

**SIGNATURE:** **KENNETH R. BATKO**

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

**4/2/03**

Date

**(847)282-6864**

Daytime Phone #

CR2E034 (10/02)

: Attachment

APAC CUSTOMER SERVICES, INC.  
DIRECTORS AND OFFICERS

86072533  
F0000006139

OFFICERS

THEODORE G. SCHWARTZ	DIRECTOR CHAIRMAN OF THE BOARD CHIEF EXECUTIVE OFFICER	SIX PARKWAY NORTH DEERFIELD, IL 60015
MARC T. TANENBERG	SENIOR VP CHIEF FINANCIAL OFFICER TREASURER	SIX PARKWAY NORTH DEERFIELD, IL 60015
LINDA R. WITTE	SENIOR VP GENERAL COUNSEL SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
KENNETH R. BATKO	VP CONTROLLER	SIX PARKWAY NORTH DEERFIELD, IL 60015
NANETTE H. HOFF	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
CARLOS E. GALARCE	SENIOR VICE PRESIDENT CHIEF INFORMATION OFFICER	SIX PARKWAY NORTH DEERFIELD, IL 60015
STEVEN A. SHLENSKY	SENIOR VICE PRESIDENT HUMAN & CORPORATE DEVELOPMENT	SIX PARKWAY NORTH DEERFIELD, IL 60015
RICHARD L. FREDERICK	SENIOR VP, HR	SIX PARKWAY NORTH DEERFIELD, IL 60015
DWAINE HEPPLER	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
MARCINE KELLNER	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
MICHAEL M. McVICKAR	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
JUDITH METTLER	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
JAMES A. MOORE	ASSISSTANT SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
PAUL J. BARRETT	VICE PRESIDENT	SIX PARKWAY NORTH DEERFIELD, IL 60015
ANDREW J. BOSKO	VICE PRESIDENT	SIX PARKWAY NORTH DEERFIELD, IL 60015
DANIEL S. HICKS	VICE PRESIDENT	SIX PARKWAY NORTH DEERFIELD, IL 60015
DAVID J. LABONTE	VICE PRESIDENT	SIX PARKWAY NORTH DEERFIELD, IL 60015

DIRECTORS

ROBERT F. BERNARD	SIX PARKWAY NORTH DEERFIELD, IL 60015
THOMAS M. COLLINS	SIX PARKWAY NORTH DEERFIELD, IL 60015
JOHN W. GERDELMAN	SIX PARKWAY NORTH DEERFIELD, IL 60015
PAUL G. YOVOVICH	SIX PARKWAY NORTH DEERFIELD, IL 60015