


# 2007 FOR PROFIT CORPORATION ANNUAL REPORT

**FILED**  
**May 25, 2007 8:00 am**  
**Secretary of State**

05-25-2007 90027 016 \*\*\*150.00

<b>DOCUMENT # F00000006139</b>	
1. Entity Name APAC CUSTOMER SERVICES, INC.	

Principal Place of Business SIX PARKWAY NORTH DEERFIELD, IL 60015	Mailing Address SIX PARKWAY NORTH DEERFIELD, IL 60015
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**50001634**

2. Principal Place of Business - No P.O. Box #		3. Mailing Address	
Suite, Apt. #, etc.		Suite, Apt. #, etc.	
City & State		City & State	
Zip	Country	Zip	Country



05102007 Chg-P CR2E034 (12/06)

4. FEI Number <b>36-2777140</b>		Applied For <input type="checkbox"/> Not Applicable
5. Certificate of Status Desired <input type="checkbox"/>		<b>\$8.75</b> Additional Fee Required

<b>6. Name and Address of Current Registered Agent</b>	<b>7. Name and Address of New Registered Agent</b>
CORPORATION SERVICE COMPANY 1201 HAYS STREET TALLAHASSEE, FL 32301-2525	Name
	Street Address (P.O. Box Number is Not Acceptable)
	City
	FL Zip Code

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent.

SIGNATURE \_\_\_\_\_  
Signature, typed or printed name of registered agent and title if applicable. (NOTE: Registered Agent signature required when reinstating) DATE \_\_\_\_\_

**FILE NOW!!! FEE IS \$150.00**  
**Due by September 14, 2007**

9. Election Campaign Financing Trust Fund Contribution. ☐ **\$5.00** May Be Added to Fees  
In accordance with s. 607.193(2)(b), F.S., the corporation did not receive the prior notice.

10. OFFICERS AND DIRECTORS		11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11	
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D SCHWARTZ, THEODORE G SIX PARKWAY NORTH DEERFIELD, IL 60015 <input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	SVP HERBURN, GEORGE SIX PKWY N DEERFIELD, IL 60015 <input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	SCP SCHNETDER, PAMELA 6 PKWY N DEERFIELD, IL 60015 <input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	SCP SCHNEIDER, PAMELA 6 PKWY N Deerfield, IL 60015 <input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	D BERNARD, ROBERT F SIX PARKWAY NORTH DEERFIELD, IL 60015 <input checked="" type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	D JOHN C. KRAFT 6 PKWY N Deerfield, IL 60015 <input type="checkbox"/> Change <input checked="" type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	VP DOOLAN, JOSEPH 6 PKWY N DEERFIELD, IL 60015 <input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
TITLE NAME STREET ADDRESS CITY-ST-ZIP	CEO KELLER, BOB SIX PARKWAY NORTH DEERFIELD, IL 60015 <input type="checkbox"/> Delete	TITLE NAME STREET ADDRESS CITY-ST-ZIP	CEO KELLER, ROBERT 6 PKWY N Deerfield, IL 60015 <input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition

12. I hereby certify that the information supplied with this filing does not qualify for the exemptions contained in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE: Joseph Doolan Joseph Doolan VP & Controller 5/18/07 847-282-6864  
SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR Date Daytime Phone #

# ATTACHMENT

50001634  
#F00000006139

## APAC CUSTOMER SERVICES, INC. OFFICERS AND DIRECTORS AS OF April 17, 2007

OFFICERS	TITLE	ADDRESS
ROBERT J. KELLER	CHIEF EXECUTIVE OFFICER	SIX PARKWAY NORTH DEERFIELD, IL 60015
GEORGE H. HEPBURN III	CHIEF FINANCIAL OFFICER SENIOR VP	SIX PARKWAY NORTH DEERFIELD, IL 60015
JOSEPH R. DOOLAN	CONTROLLER VP	SIX PARKWAY NORTH DEERFIELD, IL 60015
PAMELA R. SCHNEIDER	GENERAL COUNSEL SENIOR VP SECRETARY	SIX PARKWAY NORTH DEERFIELD, IL 60015
MARK E. McDERMOTT	CHIEF INFORMATION OFFICER SENIOR VP	SIX PARKWAY NORTH DEERFIELD, IL 60015
JAMES M. McCLENAHAN	SENIOR VP-SALES & MARKETING	SIX PARKWAY NORTH DEERFIELD, IL 60015
KAREN TULLOCH	SENIOR VP-HUMAN RESOURCES	SIX PARKWAY NORTH DEERFIELD, IL 60015
DAVE LaBONTE	SENIOR VP-OPERATIONS	SIX PARKWAY NORTH DEERFIELD, IL 60015
<b>DIRECTORS</b>	<b>TITLE</b>	
THEODORE G. SCHWARTZ	CHAIRMAN OF THE BOARD OF DIRECTORS	SIX PARKWAY NORTH DEERFIELD, IL 60015
ROBERT J. KELLER	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015
CINDY K. ANDREOTTI	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015
THOMAS M. COLLINS	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015
JOHN W. GERDELMAN	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015
JOHN C. KRAFT	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015
JOHN J. PARK	DIRECTOR	SIX PARKWAY NORTH DEERFIELD, IL 60015