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FILED
01 MAY -1 PM 4:36
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

ACCOUNT NO. : 072100000032

REFERENCE : 134551 5022197

AUTHORIZATION : Patricia Pigute

COST LIMIT : \$ 35.00

ORDER DATE : May 1, 2001

ORDER TIME : 3:19 PM

ORDER NO. : 134551-010

CUSTOMER NO: 5022197

700004104757--5

Withdrawal

CUSTOMER: Ms. Susan Reese
Kilpatrick Stockton, LLP.
3500 One First Union Center
301 South College Street
Charlotte, NC 28202-6001

FOREIGN FILINGS

NAME: YOUCENTRIC, INC.

~~AA~~ File 1st ~~AA~~

XX CORPORATE
 LIMITED PARTNERSHIP
 LIMITED LIABILITY COMPANY

XXXX WITHDRAWAL/CANCELLATION

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

 CERTIFIED COPY
XX PLAIN STAMPED COPY
 CERTIFICATE OF STATUS

CONTACT PERSON: Darlene Ward - EXT# 1135

EXAMINER:

DR
5/20/01

RECEIVED
01 MAY -1 PM 4:02
TALLAHASSEE, FLORIDA

**APPLICATION BY FOREIGN CORPORATION FOR WITHDRAWAL
OF AUTHORITY TO TRANSACT BUSINESS OR CONDUCT AFFAIRS
IN FLORIDA**

YOUcentric, Inc.

(Name of Corporation)

North Carolina

(Incorporated Under Laws Of)

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DEPARTMENT OF STATE
TALLAHASSEE, FLORIDA

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This corporation is no longer transacting business or conducting affairs within the State of Florida and hereby voluntarily surrenders its authority to transact business or conduct affairs in Florida.

This corporation revokes the authority of its registered agent in Florida to accept service on its behalf and appoints the Department of State as its agent for service of process based on a cause of action arising during the time it was authorized to transact business or conduct affairs in Florida.

The following is a current mailing address to which the Department of State may mail a copy of any process against this corporation that may be served on the Department.

14045 Ballantyne Corporate Place, Suite 101

(Mailing Address)

Charlotte, NC 28277

(City/ State /Zip)

The corporation agrees to notify the Department of State in the future of any change in its mailing address.

J. Blount Swain
Signature of the chairman or vice chairman of the board,
president, or any officer.

Chief Financial Officer
Title

J. Blount Swain

Typed or printed name

4/30/01

Date