

ACCOUNT NO.

072100000032

REFERENCE

:__ 646660

5022197

AUTHORIZATION

COST LIMIT

ORDER DATE :

March 31, 2000

ORDER TIME :

3:32 PM

ORDER NO.

646660-005

CUSTOMER NO:

5022197

CUSTOMER: Ms. Susan Reese

Kilpatrick Stockton, Llp. 3500 One First Union Center 301 South College Street

Charlotte, NC 28202-6001

FOREIGN FILINGS

NAME:

YOUCENTRIC, INC.

900003192629--9

XXXX QUALIFICATION

(TYPE: CO)

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

CERTIFIED COPY

PLAIN STAMPED COPY

CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Erika Carlson

TRANSMITTAL LETTER

To: Qualification/Tax Lien Section Division of Corporations	- must include suffix)			
SUBJECT: YOUcentric, Inc.				
(Name of corporation	- must include suffix)			
Dear Sir or Madam:	•			
The enclosed "Application by Foreign Corporation for A "Certificate of Existence", and check are submitted to rest to transact business in Florida.	Authorization to Transact Business in Florida", gister the above referenced foreign corporation			
Please return all correspondence concerning this matter to	o the following:			
Susan Reese				
(Name of P	erson)			
KIlpatrick Stockton LLP				
(Firm/Com				
3500 One First Union Center 301 South College Street	-			
(Addre	ss)			
7 1 77 00000 6001	·			
Charlotte, NC 28202-6001	(Zin)			
(City/State/Zip)				
	v111.			
Should you need to call someone concerning this matter,	please call:			
	•			
Susan Reese at (704) 338-5214 (Name of Person) (Area Code & Daytime Telephone Number)				
(Name of Person) (Area C	ode & Dayunic Telephone Number/			
STREET ADDRESS:	MAILING ADDRESS:			
Qualification/Tax Lien Section	Qualification/Tax Lien Section			
Division of Corporations	Division of Corporations			
409 E. Gaines St.	P.O. Box 6327 Tallahassee, FL 32314			
Tallahassee, FL 32399	Tananassee, PL 32314			
Enclosed is a check for the following amount:				
□ \$70.00 Filing Fee ▷ \$78.75 Filing Fee & □ Certificate of Status	\$78.75 Filing Fee & S87.50 Filing Fee, Certified Copy Certificate of Status & Certified Copy			

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSAG **BUSINESS IN FLORIDA**

IN COMPLIA	ANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA. Dentric, Inc. Description; must include the word "INCORPORATED", "COMPANY", "CORPORATION" or previations of like import in language as will clearly indicate that it is a corporation instead of a
REGISTER A	FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.
	ontwise Trans
I. YOUC	entric, Inc.
words or abb	orporation; must include the word "INCORPORATED", "COMPANY", "CORPORATION" or previations of like import in language as will clearly indicate that it is a corporation instead of a
natural perso	on or partnership if not so contained in the name at present.)
	· · · · · · · · · · · · · · · · · · ·
2. North	Carolina 3 56-1870707
	50-1019191
(======================================	(namost, napplicable)
4. 10/3/9	
(I	Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual")
6. Has not	yet commenced business. Exact date has not been determined.
(Date f	irst transacted business in Florida.) (SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.)
7	6000 Fairview Road, Suite 1180
	Charlotte North Caroline 20210
	Charlotte, North Carolina 28210 (Current mailing address)
	(and the same address)
3. Co	omputer Software Sales
	se(s) of corporation authorized in home state or country to be carried out in state of Florida)
. Name and s	street address of Florida registered agent: (P.O. Box or Mail Drop Box NOT acceptable)
Name:	Corporation Service Company
	1201 Hays Street
Office Address:	THE TAXABLE PARTY OF THE PARTY
	Tallahassee - 32201
	Florida, 52301
	(Zip code)
0. Registered	agent's acceptance:
aving been nam	ed as registered agent and to accept service of process for the above stated corporation at the place designated in
<u></u>	is of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept my position as registered agent.
J	Corporation Service Company
	By: And Along a cont
	By: Skelle blowan, as agent (Registered agent's signature)
. Attached is a c	certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the
hich it is incorpo	of other of other of other official flaving clistody of cornorate records in the invisation and the second of the invisation and the second of the invisation of the second of the invitation of the second of the

12. Names and addresses of officers and/or directors: (Street address ONLY - P.O. Box NOT acceptable)

which it is incorporated.

.namman.	icers/directors rider	44
Address:		
Address.		3 3.5%
Vice Chairman:	3	* 200
Address:		.36
Director:		
Address:	<u> </u>	
		F At
Director:		
Address:		
President: See attached off Address:		
Vice President:	72.	
Vice President:		
	#) #)	
Address:		
Address: Secretary: Address: Treasurer: Address:		and/or directors.
Address: Secretary: Address: Treasurer: Address: NOTE: If necessary, you may at		

YOUCENTRIC, INC. LIST OF OFFICERS AND DIRECTORS

Name:	Title:	Address:	概31
Donald A. DeLoach	Director and President	6000 Fairview Road Suite 1180 Charlotte, NC 28210	1
Thomas Fedell	Director and Chief Executive Officer	6000 Fairview Road Suite 1180 Charlotte, NC 28210	
Karl Johnson	Director and Treasurer	6000 Fairview Road Suite 1180 Charlotte, NC 28210	
Robert E. Kear	Director, Secretary & Exec Vice President	6000 Fairview Road Suite 1180 Charlotte, NC 28210	
C. Toms Newby, III	Director	1349 Sanchez Avenue Burlingame, CA 9401	
David J. Scanlan	Director	One First Union Center TW-5 301 South College Str 5th Floor Charlotte, NC 28288	



Department of The Secretary of State

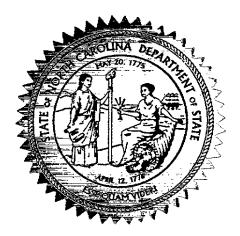
CERTIFICATION OF EXISTENCE

I, ELAINE F. MARSHALL, Secretary of State of the State of North Carolina, do hereby certify that

YOUCENTRIC, INC.

is a corporation duly created, organized, and existing under the laws of the State of North Carolina, having been incorporated on the 3rd day of October, 1994, with its period of duration being perpetual.

I FURTHER certify that, as of the date set forth hereunder, the said corporation's articles of incorporation are not suspended for failure to comply with the Revenue Act of the State of North Carolina; that the said corporation is not administratively dissolved for failure to comply with the provisions of the North Carolina Business Corporation Act; that its most recent annual report required by N.C.G.S. 55-16-22 has been delivered to the Secretary of State; and that the said corporation has not filed articles of dissolution as of this date of this certificate.



IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal at the City of Raleigh, this 20th day of March, 2000.

Elaine J. Marshall

Secretary of State