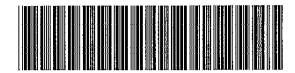
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| Telephone Coun | Scling + Referral Suc |
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| P.o. Box 10956 (Address) | |
| (Address) | |
| Tallahosec .FL (City/State | 32302 /Zip/Phone #) |
| PICK-UP | WAIT MAIL |
| Talophone Coun (Business | Scling + Referral St Entity Name) |
| (Document Number) | |
| Certified Copies | Certificates of Status |
| Telephone Counseling & Referral Service Bringing People and Services Together Since 1970 A United Way Member Agency | |
| Kathleen Taylor Business Manager | |
| Office 850-681-9131 x230 Fax 850-561-3443 businessmanager@tcrs211.org P.O. Box 10950 Tallahassee, FL 32302-2950 www.tcrs211.org | Helpline24 PhoneFriend The Connection Family Health Line Florida HIV/AIDS Hotline Community Resource Directory |
| Office Use Only | |



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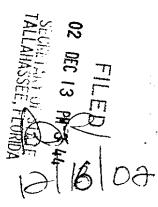
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ARTICLES OF AMENDMENT
TO
ARTICLES OF INCORPORATION
OF
TELEPHONE COUNSELING AND REFERRAL SERVICE, INC.

Pursuant to sections 617.1001, 617.1002, and 617.1006, Florida Statutes (2002), Telephone Counseling and
Service Inc. a Florida corporation not for profit adopte the following Articles of Amendment to Referral Service, Inc., a Florida corporation not for profit, adopts the following Articles of Amendment to its Articles of Incorporation:

- 1. The name of the corporation is Telephone Counseling and Referral Service, Inc.
- 2. The text of the amendment adopted is as follows:

ARTICLE I Name

The name of the corporation is 2-1-1 Big Bend, Inc.

3. The amendment was adopted by the members on December 11, 2002, effective as of December 11, 2002. The number of votes cast for the amendment was sufficient for approval.

2-1-1 Big Bend, Inc.

S. Osteryoung President