411 East Wisconsin Avenue Milwauker, Wisconsin 532024497 414/277-5000 FAX 414/271-3552

Attorneys at Lew In Milwaukee and Madison, Wisconsin West Palm Beach and Nagles, Fiorida Phoenix, Arizone

Quarles & Brady March 5, 1990

Florida Department of State Division of Corporations P.O. Box 6327 Tallahassee FL 32314

400002113374--5 -03/14/97--01021--004 ******70.00 ******70.00

RE: Stanley Steemer of Broward, Inc.

Dear Sir/Madam:

Enclosed for filing is an original and one photocopy of a Amended and Restated Articles of Incorporation submitted on behalf of the above corporation. Also enclosed is our check in the amount of \$70 in payment of your filing fees and registered agent designation fees.

Please return one approved copy of the Articles to the undersigned. A postpaid envelope is provided for your convenience.

Very truly yours,

Susan T. Barker Legal Assistant

Charles Co

stb: Enclosure 890752.30008

cc: David L. Petersen, Esq. (w/encl)
David L. Bourne, Esq. (w/encl)

QB2\289343.

AMENDED AND RESTATED

ARTICLES OF INCORPORATION

OF

STANLEY STEEMER OF BROWARD, INC.

The following Amended and Restated Articles of Incorporation duly adopted pursuant to the authority and provisions of the Florida Business Corporation Act, (the "FBCA") supersede and take the place of the existing Articles of Incorporation and any Amendments thereto:

ARTICLE I

<u>Name</u>

The name of the corporation is Stanley Steemer of Broward, Inc.

ARTICLE II

Principal Office and Mailing Address

The address of the principal office of the corporation is 2400 Wilton Drive, Wilton Manors, Florida 33305, and the mailing address of the corporation is the same.

ARTICLE III

<u>Purposes</u>

The purposes for which the corporation is organized are to engage in any lawful activity within the purposes for which a corporation may be organized under the FBCA.

ARTICLE IV

Capital Stock

The aggregate number of shares which the corporation shall have authority to issue is One Thousand (1,000) shares, consisting of one class only, designated as "Common Stock," of the par value of Five Dollars (\$5.00) per share.

ARTICLE V

Right to Purchase Own Shares

The corporation shall have the right to acquire its own shares from time to time, upon such terms and conditions as the Board of Directors shall fix.

ARTICLE VI

Registered Office and Agent

The address of the registered office of the corporation is Florida-Lawdock, Inc., 222 Lakeview Avenue, Fourth Floor, P.O. Box 3188, West Palm Beach, Florida 33402-3188 and the name of its registered agent at such address is Florida-Lawdock, Inc., % Susan T. Barker

* * * * *

The undersigned officer of Stanley Steemer of Broward, Inc. hereby certifies that the foregoing amendment and restatement of the Articles of Incorporation of said corporation: (a) contains amendments to the Articles of Incorporation requiring shareholder approval; (b) was duly adopted by the Board of Directors of the corporation on February 7, 1997 and by the shareholder of the corporation on February 7, 1997 in accordance with Section 607.1003 of the FBCA; and (c) the number of votes cast for the amendment and restatement by the shareholder was sufficient for approval.

Executed on behalf of the corporation this 7th day of February, 1997.

Tina Gomer, Treasurer

CERTIFICATE OF ACCEPTANCE OF DESIGNATED REGISTERED AGENT AND REGISTERED OFFICE FOR SERVICE OF PROCESS

In compliance with Section 607.0501(3) of the FBCA, the following is submitted:

1. Stanley Steemer of Broward, Inc., a Florida corporation desiring to amend and restate its Articles of Incorporation, has named Florida-Lawdock, Inc., located at 222 Lakeview Avenue, Fourth Floor, P.O. Box 3188, West Palm Beach, Palm Beach County, Florida 33402-3188, as its agent to accept service of process within Florida.

Dated: February 7, 1997.

STANLEY STEEMER OF BROWARD, INC.

By: Juna Domen,

Tina Gomer, Treasurer

2. Having been named to serve as registered agent for the above-stated corporation at the place designated in this Certificate, I hereby state that I am familiar with the obligations of such position. I hereby accept the appointment and agree to act in such capacity and to comply with the provisions of Section 607.0501 of the FBCA.

Dated: February 7, 1997.

FLORIDA-LAWDOCK, INC.

Susan T. Barker

Assistant Secretary