



Department of State

Certificate of Franchise Authority

I certify that Knology, Inc., identification number CV08-0020 issued on 01/09/2008, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 09/04/2009:

Service areas are described in the attached true and correct copy of the document.

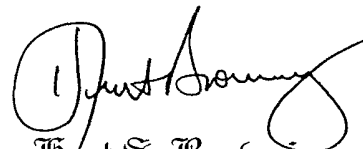
I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Fourth day of September, 2009.



CR2EO22 (01-07)


Kurt S. Browning
Secretary of State



FLORIDA DEPARTMENT of STATE

APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR CABLE AND/OR VIDEO SERVICE

- 1) Name of Certificate holder: Knology, Inc.
- 2) Address of Certificate holder: 1241 O.G. Skinner Drive, West Point, Georgia 31833
- 3) Statement of Amendment(s):
 - ☒ a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.)

Existing Areas Covered by State-Issued Certificate:

- a. The area consisting of the corporate limits of the City of Dunedin, Florida, as its border may be changed from time to time. This area is currently being served by Knology Broadband of Florida, Inc. under the state issued certificate of franchise authority.
- b. All unincorporated areas of Bay County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- c. The area consisting of the corporate limits of the City of Seminole, Florida, as its border may be changed from time to time. The area is currently being served by Knology Broadband of Florida, Inc. under the state issued certificate of franchise authority.
- d. The area consisting of the corporate limits of the City of Tarpon Springs, Florida, as its border may be changed from time to time. The area is currently being served by Knology Broadband of Florida, Inc. under the state issued certificate of franchise authority.
- e. The area consisting of the corporate limits of the City of Largo, Florida, as its border may be changed from time to time. The area is currently being served by Knology Broadband of Florida, Inc. under the state issued certificate of franchise authority.
- f. The area consisting of the corporate limits of the City of Oldsmar, Florida, as its border may be changed from time to time. The area is currently being served by Knology Broadband of Florida, Inc. under the state issued certificate of franchise authority.

Additional Areas to be covered by State-Issued Certificate:

- a. The area consisting of the corporate limits of the City of Callaway, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under a franchise agreement with the City of Callaway. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- b. The area consisting of the corporate limits of the City of Clearwater, Florida, as its border may be changed from time to time. This area is currently being served by Knology Broadband of Florida, Inc. under a franchise agreement with the City of Clearwater. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology Broadband of Florida, Inc.
- c. The area consisting of the corporate limits of the City of Lynn Haven, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under a franchise agreement with the City of Lynn Haven. The entity providing service in this area under the state issued

- d. The area consisting of the corporate limits of the City of Panama City Beach, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under a franchise agreement with the City of Panama City Beach. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- e. The area consisting of the corporate limits of the City of Panama City, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under a franchise agreement with the City of Panama City. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- f. The area consisting of the corporate limits of the City of Parker, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under a franchise agreement with the City of Parker. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- g. The area consisting of the corporate limits of the City of Pinellas Park, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology Broadband of Florida, Inc.
- h. The area consisting of the corporate limits of the City of Safety Harbor, Florida, as its border may be changed from time to time. This area is currently being served by Knology Broadband of Florida, Inc. under a franchise agreement with the City of Safety Harbor. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology Broadband of Florida, Inc.
- i. The area consisting of the corporate limits of the City of Springfield, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- j. The area consisting of the corporate limits of the City of St. Petersburg, Florida, as its border may be changed from time to time. This area is currently being served by Knology Broadband of Florida, Inc. under a franchise agreement with the City of St. Petersburg. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology Broadband of Florida, Inc.
- k. All unincorporated areas of Walton County, Florida. This area is currently being served by Knology of Florida, Inc. under a license issued by the Board of County Commissioners of Walton County, Florida. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Florida, Inc.
- l. All unincorporated areas of Pinellas County, Florida. This area is currently being served by Knology Broadband of Florida, Inc. under a license issued by the Board of County Commissioners of Pinellas County, Florida. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology Broadband of Florida, Inc.

☐ b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

☐ c) Other: (change of address or contact person)

☐ d) Notice to Terminate Service.
Effective Date:

Division of Corporations, Cable and/or Video Franchising
Post Office Box 5678, Tallahassee, Florida 32314



Phone Internet Cable

September 3, 2009

Ms. Melanie Solomon
Florida Department of State
Division of Corporations
Cable and/or Video Franchising
Clifton Building
2661 Executive Center Circle
Tallahassee, Florida 32301

RE: Application to Amend State Issued Certificate of Franchise Authority and
Notice of Commencement of Service by Knology, Inc.

Dear Ms. Solomon:

Knology, Inc., on behalf of itself and its subsidiaries, Knology Broadband of Florida, Inc. and Knology of Florida, Inc., (collectively "Knology") applied for and received a state issued Certificate of Franchise Authority to provide cable and/or video service in specified areas in Florida. Specifically, Knology was granted authority to provide service in Bay County, Florida, as well as the cities of Dunedin, Tarpon Springs, Seminole, Oldsmar and Largo, Florida. Enclosed is an Application to Amend the State Issued Certificate of Franchise Authority to include the additional areas of the Cities of Callaway, Clearwater, Lynn Haven, Panama City Beach, Panama City, Parker, Pinellas Park, Safety Harbor, Springfield, and St. Petersburg along with the unincorporated areas of Pinellas and Walton Counties, Florida. Consistent with the requirements of Chapter 610.105(1), Knology is simultaneously filing written notice with the aforementioned areas to make them aware of Knology's application.

In addition to the foregoing, please accept this letter as official notice of commencement of service, pursuant to Chapter 610.104(2)(e)(7) and 610.104(6), in all areas covered by Knology's certificate, excluding the Cities of Pinellas Park and Springfield, Florida.

If you should have any questions or require further information regarding this amendment application, please don't hesitate to contact me directly at (706) 634-6713 or at kathryn.ford@knology.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Kathryn E. Ford".

Kathryn E. Ford
Director of Legal Affairs
Knology, Inc.

Enclosures



**STATE OF FLORIDA
DEPARTMENT OF STATE**

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

September 4, 2009

Kathryn E. Ford
Director of Legal Affairs
Knology, Inc.
1241 O.G. Skinner Drive
West Point, Georgia, 31833

Re: Knology, Inc.
CV08-0020

Dear Ms. Ford:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. In 2009 the Department of Agriculture and Consumer Services will be responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah A. White
Video and/or Cable Franchise Section

Encl.

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP ☐ WAIT ☐ MAIL

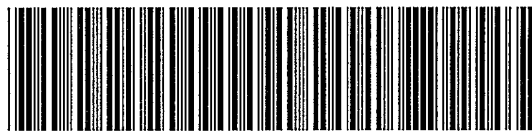
(Business Entity Name)

(Document Number)

Certified Copies _____ Certificates of Status _____

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