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FLORIDA DEPARTMENT of STATE

CABLE AND/OR VIDEO  
FRANCHISING  
DIVISION OF CORPORATIONS  
TALLAHASSEE, FLORIDA

APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR  
CABLE AND/OR VIDEO SERVICE

- 1) Name of Certificate holder: Baldwin County Internet / DSSI  
Service, L.L.C. Franchise # CV 07-0002
- 2) Address of Certificate holder: \_\_\_\_\_
- 3) Statement of Amendment(s):
  - \_\_\_\_\_ a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.)
  - \_\_\_\_\_ b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest. \_\_\_\_\_
  - ☒ c) Other: (change of address or contact person) see attached
  - \_\_\_\_\_ d) Notice to Terminate Service.  
Effective Date: \_\_\_\_\_

*M Giles*  
*Consulting, LLC*

November 20, 2008  
**Via Overnight Mail**

Division of Corporations  
Cable and/or Video Franchising  
The Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

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DIVISION OF CORPORATIONS  
TALLAHASSEE, FLORIDA

CATV Franchise No. CV07-0002

RE: Notice by Baldwin County Internet/DSSI Service, L.L.C. of Changes in Contact Information for the Company

Original and 2 copies

In accordance with Florida law and rules, Baldwin County Internet/DSSI Service, L.L.C., Statewide CATV Franchise No. CV07-0002, is providing notice of changes in contact information for the Company. Effective immediately, the following are contacts for the Company in the indicated areas:

The headquarters address for BCI is:

Mailing Address: P.O. Box 1245, Gulf Shores, AL 36547

Physical Address: 1240 Commerce Drive, Suite A, Gulf Shores, AL 36542

Primary Contact for Overall Regulatory, Reporting, and Legal Matters:

R. Scott Seab, Vice President - Regulatory Affairs

Address: 1644 Plowman Dr, Monument, CO 80132

Telephone: 719-233-5138

Fax No.: 509-272-5383

Email: [scott.seab@cnxntech.com](mailto:scott.seab@cnxntech.com)

Contact for Regulatory, Legal, Tax, Fee, and Reporting Matters:

Baldwin County Internet/DSSI Service, L.L.C.

Regulatory Department

Attn: Tammy Siegner

Address: 111 Corning Road, Suite 250, Cary, NC 27518

Telephone: 919-535-7422

Fax No.: 919-882-1125

Email: [Karen.welch@cnxntech.com](mailto:Karen.welch@cnxntech.com)

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TALLAHASSEE, FLORIDA

For Customer Service and Commission Complaints, contact:

Julia Dantin, General Manager, Customer Service  
Address: 1240 Commerce Drive, Suite A, Gulf Shores, AL 36542  
Telephone: 251-224-0928  
Fax No.: 251-224-0861  
Email: [Julia.dantin@cnxntech.com](mailto:Julia.dantin@cnxntech.com)

For Emergency Reporting (E911) or Critical Network Problems which require immediate action or assistance, contact:

Eric Landry  
NOC (Network Operations Center) Director  
Address: 1240 Commerce Drive, Suite A, Gulf Shores, AL 36542  
Telephone: 251-224-0912  
Fax: 251-224-0910  
Email: [eric.landry@cnxntech.com](mailto:eric.landry@cnxntech.com)

If none of the above apply, the Overall Contact is now the new Company President (although Jeffery L. Hathaway remains the Chief Executive Officer):

Harold R. (Harry) Bailes, President  
1240 Commerce Drive, Suite A, Gulf Shores, AL 36542  
Telephone 919-454-4176, Fax 919-882-9338  
Email: [harry.bailes@beyondcommunications.net](mailto:harry.bailes@beyondcommunications.net)

In order to provide complete contact information in one document, the following are company-wide contacts:

Principal office/business office telephone number: 251-224-0996  
Principal office/business office fax number 251-224-0830  
Website address: [www.dssitech.com](http://www.dssitech.com)  
E-mail address: [info@dssitech.com](mailto:info@dssitech.com)  
Toll-free customer service telephone number: 877-668-1795

Any questions regarding this filing may be directed to Scott Seab at the above contact numbers. Thank you for your assistance in this matter.

Sincerely,

  
Michael N. Giles  
Consultant for  
Baldwin County Internet/DSSI Service, L.L.C.

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP      ☐ WAIT      ☐ MAIL

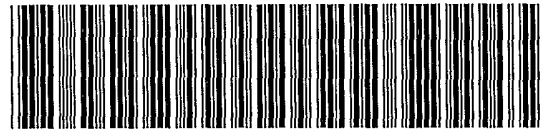
(Business Entity Name)

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