

State of Florida



Department of State

Certificate of Franchise Authority

I certify that Knology, Inc. identification number CV08-0020 issued on 01/09/08, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 12/06/23:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Sixth day of December, 2023



A handwritten signature in black ink, appearing to read "Cord Byrd".

Cord Byrd
Secretary of State

**APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE
AUTHORITY FOR CABLE AND/OR VIDEO SERVICE**

- 1) Name of Certificate holder Knology, Inc., including its subsidiaries
2) Address of Certificate holder: 7887 E. Bellevue Ave., Ste. 1000, Englewood, CO
80111

3) Statement of Amendment(s):

a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional areas. Please provide a description of the new service area consistent with s.610.104(2)(e)5 Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas.) List existing areas first and new areas last. Use attached pages if necessary

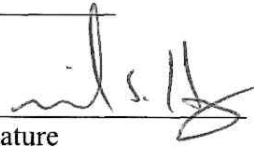
— b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

— c) Other: (change of address or contact person)

— d) Notice to Terminate Service.

Effective Date: _____

Michael S. Healy, Director, Govt. Relations
Printed Name and Title


Signature

11/27/2023
Date

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

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TALLAHASSEE, FLORIDA

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Attachment 1

Existing Areas Covered by State-Issued Certificate:

- a. The area consisting of the corporate limits of the City of Dunedin, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- b. All unincorporated areas of Bay County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- c. The area consisting of the corporate limits of the City of Seminole, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- d. The area consisting of the corporate limits of the City of Tarpon Springs, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- e. The area consisting of the corporate limits of the City of Largo, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- f. The area consisting of the corporate limits of the City of Oldsmar, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- g. The area consisting of the corporate limits of the City of Calloway, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- h. The area consisting of the corporate limits of the City of Clearwater, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- i. The area consisting of the corporate limits of the City of Lynn Haven, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- j. The area consisting of the corporate limits of the City of Panama City Beach, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- k. The area consisting of the corporate limits of the City of Panama City, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- l. The area consisting of the corporate limits of the City of Parker, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- m. The area consisting of the corporate limits of the City of Pinellas Park, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.

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- n. The area consisting of the corporate limits of the City of Safety Harbor, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- o. The area consisting of the corporate limits of the City of Springfield, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- p. The area consisting of the corporate limits of the City of St. Petersburg, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- q. All unincorporated areas of Walton County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- r. All unincorporated areas of Pinellas County, Florida. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- s. The area consisting of the corporate limits of the City of Gulfport, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- t. The area consisting of the corporate limits of the City of Sanford, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- u. The area consisting of the corporate limits of the City of Casselberry, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- v. The area consisting of the corporate limits of the City of Altamonte Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- w. The area consisting of the unincorporated portion of Seminole County known as Sanlando Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- x. The area consisting of the corporate limits of the City of Lake Mary, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- y. The area consisting of the corporate limits of the City of Longwood, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- a. The area consisting of the corporate limits of the City of Winter Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc. The area consisting of the unincorporated portion of Seminole County known as Wekiwa Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- b. The area consisting of the unincorporated portion of Seminole County known as Forest City, Florida, as its border may be changed from time to time. The entity providing service in this

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- area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- c. The area consisting of the unincorporated portion of Seminole County known as Heathrow, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- d. The area consisting of the unincorporated portion of Orange County known as Fairview Shores, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- e. The area consisting of the unincorporated portion of Seminole County known as Fern Park, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- f. The area consisting of the unincorporated portions of Seminole County and Orange County known as Goldenrod, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- g. The area consisting of the unincorporated portion of Orange County known as Azalea Park, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- h. The area consisting of the corporate limits of the City of Winter Garden, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- i. The area consisting of the corporate limits of the City of Ocoee, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- j. The area consisting of that neighborhood within the City of Orlando, Florida that is commonly known as Rosemont. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- k. The area consisting of that neighborhood within the City of Orlando, Florida that is commonly known as Englewood Park. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.

Additional Areas to be added to State Issued Certificate:

- l. The area consisting of the unincorporated portion of Hernando County known as Hernando Beach, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- m. The area consisting of the unincorporated portion of Hernando County known as Spring Hill, Florida, as its border may be changed from time to time. The entity providing service in this

- area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- n. The area consisting of the corporate limits of the City of Springfield, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA



November 27, 2023

Melanie Solomon
Florida Secretary of State
Suite 810
2415 North Monroe Street
Tallahassee, Florida 32303

Dear Ms. Solomon,

Enclosed please find an application to amend the statewide video for Knology, Inc., along with a check in the amount of Thirty Five Dollars (\$35.00).

If you have any questions or require additional information, please don't hesitate to let me know. Thank you for your attention to this matter.

Regards,

A handwritten signature in black ink that reads "M. S. Healy". The signature is written in a cursive style with a long horizontal stroke at the end.

Michael Healy

Director, Government Relations

Michael.healy@wowinc.com

224/339-2512 (mobile)



FLORIDA DEPARTMENT *of* STATE

RON DESANTIS
Governor

CORD BYRD
Secretary of State

December 6, 2023

Michael S. Healy
Director of Government Relations
c/o WOW!
412 E. Maple Ave.
La Grange, IL 60525

Re: Knology, Inc.
CV08-0020

Dear Mr. Healy:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services is responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Mel Solomon
Video and/or Cable Franchise Section

Encl.

CV08-0020

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

PICK-UP WAIT MAIL

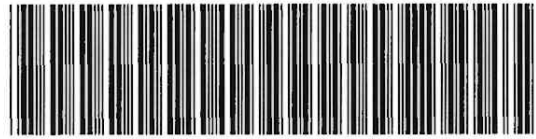
(Business Entity Name)

(Document Number)

Certified Copies _____ Certificates of Status _____

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