

# State of Florida



Department of State

## Certificate of Franchise Authority

I certify that Comcast Cable Communications, LLC identification number CV07-0009 issued on 7/02/2007, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 3/14/2013:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Fourteenth day of March 2013.



CR2EO22 (1-11)

*Ken Detzner*  
Ken Detzner  
Secretary of State

## Attachment A

E	DeBary, City of	Comcast Cable Communications, LLC	Y
E	Lake Wales, City of	Comcast of West Florida, Inc.	Y
E	Portions of Miami-Dade County (including the newly incorporated Town of Cutler Bay, Florida City, the City of Homestead, the Village of Key Biscayne, Portions of unincorporated Miami-Dade County, the newly incorporated Village of Palmetto Bay, and the Village of Pinecrest), as such areas are described in Comcast's current cable television licenses with Miami-Dade County. The service area will be co-extensive with the descriptions contained in such cable television licenses and as reported in Comcast's annual and/or quarterly reports to Miami-Dade County.	Comcast of Florida/Washington, LLC	Y
E	Portions of Miami-Dade County (including the City of Doral and Portions of unincorporated Miami-Dade County), as such areas are described in Comcast's current cable television licenses with Miami-Dade County and the City of Doral. The service area will be co-extensive with the descriptions contained in such cable television licenses and as reported in Comcast's annual and/or quarterly reports to Miami-Dade County.	Comcast of South Florida I, Inc.	Y
E	Portions of Broward County . . .	Comcast of Florida/Washington, LLC	Y
E	Atlantis, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Royal Palm Beach, Village of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Homestead, City of	Comcast of Florida/Washington, LLC	Y
E	Hillcrest Heights, Town of	Comcast of West Florida, Inc.	Y
E	Portions of DeSoto County (2 of 2)	Comcast of West Florida, Inc.	Y
E	Tequesta, Village of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of Greenacres, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portion of Greenacres, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of North Lauderdale, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	St. Lucie County	Comcast of Colorado/Florida, Inc.	Y
E	Lake Worth, City of	Comcast of Florida/Pennsylvania, LP	Y
E	Wilton Manors, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Jupiter, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Jupiter, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Lantana, Town of	Comcast of Florida/Pennsylvania, LP	Y
E	Hialeah, City of	Comcast of South Florida I, Inc.	Y
E	Hypoluxo, Town of	Comcast of Florida/Pennsylvania, LP	Y
E	Lighthouse Point, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Weston, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Parker, City of	Comcast of Tallahassee, LLC	Y
E	Portions of Broward County	Comcast of Greater Florida/Georgia, Inc.	Y
E	Portions of Broward County	Comcast of Florida	Y
E	Portions of Broward County	Comcast of South Florida II, Inc.	Y
E	Portions of Broward County	Comcast of Florida I, Inc.	Y
E	Portions of Wildwood, City of (including the area annexed by the City from Sumter County that Comcast is authorized to serve pursuant to its franchise with Sumter County)	Comcast Cable Communications, LLC	Y
	Wellington, Village of - area formerly served by BrightHouse Networks, LLC	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Pompano Beach, City of	Comcast of Greater Florida/Georgia, Inc.	Y
	Sarasota, County of	Comcast of West Florida, Inc.	Y
	Sebastian, Town of	Comcast of Florida I, Inc.	Y
	Hamilton County	Comcast of the South	Y
	Sarasota, City of	Comcast of West Florida, Inc.	Y
	Jupiter Island, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Mangonia Park, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	North Palm Beach, Village of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Lazy Lakes, Village of	Comcast of Greater Florida/Georgia, Inc.	Y
	Davis, Town of	Comcast of Florida, LP	Y
	Deerfield Beach, City of	Comcast of Florida/Washington, LLC	Y
	Aventura, City of	Comcast of Florida	Y
	Aventura, City of	Comcast of South Florida II, Inc.	Y
	Maccleenny, Town of	Comcast of Greater Florida/Georgia, Inc.	Y
	Nassau County - the incorporated portion of the County west of I-95	Comcast of Greater Florida/Georgia, Inc.	Y
	Medley, Town of	Comcast of South Florida I, Inc.	Y
	COOPER CITY, CITY OF	Comcast of the Gulf Plains, Inc.	Y
	SEA RANCH LAKES, VILLAGE OF	Comcast of Florida, LP	Y
	Everglades City	Comcast of the South, Inc.	Y
	BAKER COUNTY	Comcast of Greater Florida/Georgia, Inc.	Y
	Riviera Beach (WPB) City	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Sewalls Point Town	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Portions of Martin County	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Portions of Martin County	Comcast of Florida/Pennsylvania, LP	Y
	Glen Ridge, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Bartow City	Comcast of West Florida, Inc.	Y
	Keystone Heights City	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
	Callaway City	Comcast of Tallahassee, LLC	Y
	Palm Beach Shores Town	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Williston City	Comcast of Florida/Georgia/Pennsylvania, LP	Y
	Marion County	Comcast of Florida/Georgia/Pennsylvania, LP	Y

## Attachment A

Existing Area ("E") or New Area ("N") Under State Certificate	Service Area (Comcast serves each of the listed communities pursuant to a locally issued franchise. The service area will be co-extensive with the descriptions contained in those agreements.)	Legal Entity	Currently Served (Y/N)
E	Lake City	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Palatka, City of	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Portion of Alachua County (unincorporated)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Portion of BRADFORD COUNTY (unincorporated)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Portion of Columbia County (unincorporated)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Portion of Glades County (unincorporated)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Portion of St. Johns County (unincorporated)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Punta Gorda, City of	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	ISLAMORADA, VILLAGE OF	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	LAYTON, CITY OF	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	MARATHON, CITY OF	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	OPA LOCKA, CITY OF	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	ORCHID, TOWN OF	Comcast of Colorado/Florida, Inc.	Y
E	ST LUCIE VILLAGE	Comcast of Colorado/Florida, Inc.	Y
E	FELLSMERE, CITY of	Comcast of Florida I, Inc.	Y
E	PALM BAY, CITY OF	Comcast of Florida I, Inc.	Y
E	HOLLYWOOD, CITY OF	Comcast of South Florida II, Inc.	Y
E	OAKLAND PARK, CITY of	Comcast of Florida, LP	Y
E	Archer, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Boca Raton, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Clewiston, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Gulf Stream, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Highland Beach, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Inverness, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Moore Haven, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Ocean Ridge, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Okeechobee, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Palm Beach Gardens, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portion of Glades County (unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portion of Hillsborough County (Unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portion of Okeechobee County (Unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portion of Osceola County (unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of Brevard County (unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of Palm Beach County (unincorporated)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Lake Clarke Shores, Town of	Comcast of Florida/Pennsylvania, LP	Y
E	Miramar, City of	Comcast of Florida/Washington, LLC	Y
E	BALDWIN, TOWN OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	DEERFIELD BEACH, CITY OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	GREEN COVE SPRINGS, CITY OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	LAKE BUTLER, CITY OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	NEPTUNE BEACH, CITY OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	OAKLAND PARK, CITY OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	ORANGE PARK, TOWN OF	Comcast of Greater Florida/Georgia, Inc.	Y
E	Portion of BRADFORD COUNTY (unincorporated)	Comcast of Greater Florida/Georgia, Inc.	Y
E	Portion of UNION COUNTY (unincorporated)	Comcast of Greater Florida/Georgia, Inc.	Y
E	MARGATE, CITY OF	Comcast of Florida I, Inc.	Y
E	Esto, City of	Comcast of Tallahassee, LLC	Y
E	Marianna, City of	Comcast of Tallahassee, LLC	Y
E	Noma, Town of	Comcast of Tallahassee, LLC	Y
E	NORTH LAUDERDALE, CITY of	Comcast of North Broward, Inc.	Y
E	Panama City	Comcast of Tallahassee, LLC	Y
E	Panama City Beach, City of	Comcast of Tallahassee, LLC	Y
E	Portion of Bay County (unincorporated)	Comcast of Tallahassee, LLC	Y
E	Springfield, City of	Comcast of Tallahassee, LLC	Y
E	Perry, City of	Comcast of Tallahassee, LLC	Y
E	Quincy, City of	Comcast of Tallahassee, LLC	Y
E	PINECREST, VILLAGE OF	Comcast of South Dade, Inc.	Y
E	MIAMI SPRINGS, CITY of	Comcast of South Florida I, Inc.	Y
E	SWEETWATER, CITY OF	Comcast of South Florida I, Inc.	Y
E	VIRGINIA GARDENS, VILLAGE OF	Comcast of South Florida I, Inc.	Y
E	BISCAYNE PARK, VILLAGE OF	Comcast of South Florida II, Inc.	Y
E	EL PORTAL, VILLAGE OF	Comcast of South Florida II, Inc.	Y
E	MIAMI SHORES, VILLAGE OF	Comcast of South Florida II, Inc.	Y
E	MIRAMAR, CITY OF	Comcast of South Florida II, Inc.	Y
E	PEMBROKE PARK, Town of	Comcast of South Florida II, Inc.	Y
E	PEMBROKE PINES, City of	Comcast of South Florida II, Inc.	Y
E	Portion of Jefferson County (unincorporated)	Comcast of Tallahassee, LLC	Y
E	Sopchoppy, City of	Comcast of Tallahassee, LLC	Y
E	Jasper, City of	Comcast of the South	Y
E	Portion of Madison County (unincorporated)	Comcast of the South	Y
E	Sanibel, City of	Comcast of the South, Inc.	Y
E	Avon Park, City of	Comcast of West Florida, Inc.	Y
E	Fort Meade, City of	Comcast of West Florida, Inc.	Y
E	North Port, City of	Comcast of West Florida, Inc.	Y
E	Wauchula, City of	Comcast of West Florida, Inc.	Y
E	Zolfo Springs, Town of	Comcast of West Florida, Inc.	Y

## Attachment A

E	Marion County	Comcast Cable Communications, LLC	Y
E	Key West City	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	Monroe County, FL	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	Key Colony Beach City	Comcast of California/Colorado/Florida/Oregon, Inc.	Y
E	Tamarac City	Comcast of Greater Florida/Georgia, Inc.	Y
E	Hialeah Gardens City	Comcast of South Florida I, Inc.	Y
E	Pomona Park City	Comcast of Greater Florida/Georgia, Inc.	Y
E	Hardee County	Comcast of West Florida, Inc.	Y
E	Indian River County (01 of 02)	Comcast of Florida I, Inc.	Y
E	Indian River County (02 of 02)	Comcast of Colorado/Florida, Inc.	Y
E	Miami, City of	Comcast of Miami, Inc.	Y
E	Eustis City	Comcast Cable Communications, LLC	Y
E	Fruitland Park City	Comcast Cable Communications, LLC	Y
E	Howey-in-the-Hills Town	Comcast Cable Communications, LLC	Y
E	Lady Lake Town	Comcast Cable Communications, LLC	Y
E	Lake County	Comcast Cable Communications, LLC	Y
E	Leesburg City	Comcast Cable Communications, LLC	Y
E	Montverde Town	Comcast Cable Communications, LLC	Y
E	Mount Dora City	Comcast Cable Communications, LLC	Y
E	Tavares City	Comcast Cable Communications, LLC	Y
E	Umatilla City	Comcast Cable Communications, LLC	Y
E	Naples City	Comcast of the South, Inc.	Y
E	Monticello	Comcast of Tallahassee, LLC	Y
E	Glen Saint Mary Town	Comcast of Greater Florida/Georgia, Inc.	Y
E	Jupiter Inlet Colony, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of DeSoto County (1 of 2)	Comcast of West Florida, Inc.	Y
E	West Miami City	Comcast of South Florida I, Inc.	Y
E	Crescent City	Comcast of Greater Florida/Georgia, Inc.	Y
E	Jacksonville, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Jacksonville Beach, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Atlantic Beach, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	WALDO CITY	Comcast of Greater Florida/Georgia, Inc.	Y
E	Lake Placid Town	Comcast of West Florida, Inc.	Y
E	Palm Beach, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Town of South Palm Beach	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Lake Park, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Coconut Creek, City of	Comcast of Coconut Creek, Inc.	Y
E	Hillsboro Beach, Town of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Lauderhill, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Osceola County (1 of 2)	Comcast of Celebration, LLC	Y
E	Hastings, Town of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Sunny Isles Beach, City of	Comcast of South Florida II, Inc.	Y
E	Ocean Breeze Park, Town of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	LaBelle, City of	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Indian River Shores, Town of	Comcast of Colorado/Florida, Inc.	Y
E	Vero Beach, City of	Comcast of Colorado/Florida, Inc.	Y
E	Frostproof, City of	Comcast of West Florida, Inc.	Y
E	Belle Glade, City of	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Hendry County	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Key Biscayne, Village of	Comcast of Florida/Washington, LLC	Y
E	Welaka, Town of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Orange County	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Fort Lauderdale, City of	Comcast of Florida, LP	Y
E	Plantation, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Hallandale, City of	Comcast of Florida	Y
E	Coral Gables, City of	Comcast of South Florida I, Inc.	Y
E	Coral Gables, City of	Comcast of South Dade, Inc.	Y
E	Fort Myers, City of	Comcast of California, XIV, LLC	Y
E	Collier County (1 of 2)	Comcast of the South, Inc.	Y
E	Collier County (2 of 2)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Marco Island, City of	Comcast of the South, Inc.	Y
E	Sunrise, City of	Comcast of Greater Florida/Georgia, Inc.	Y
E	Charlotte County (2 of 2)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Interlachen Town	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	St Johns County (1 of 2)	Comcast of Greater Florida/Georgia, Inc.	Y
E	Fort Pierce, City of (1 of 2)	Comcast of Colorado/Florida, Inc.	Y
E	Fort Pierce, City of (2 of 2)	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Portions of Miami-Dade County (including the Town of Culter Bay and the City of Homestead), as such areas are described in STI's current cable television licenses with Miami-Dade County and the City of Homestead. The service area will be co-extensive with the descriptions contained in such cable television licenses and as reported in STI's annual reports to Miami-Dade County and the City of Homestead.	Comcast of Florida/Washington, LLC	Y
E	Mayo, City of	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Charlotte County (1 of 2)	Comcast of West Florida, Inc.	Y
E	Manalapan Town	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Putnam County (1 of 2)	Comcast of Greater Florida/Georgia, Inc.	Y
E	Madison City	Comcast of the South	Y
E	St. Lucie County	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Citrus County	Comcast of Florida/Georgia/Pennsylvania, LP	Y
E	Golf Village	Comcast of Florida/Georgia/Pennsylvania, LP	Y

Attachment A

E	Wakulla	Comcast of Tallahassee, LLC	Y
E	Leon	Comcast of Tallahassee, LLC	Y
E	Tallahassee	Comcast of Tallahassee, LLC	Y
E	Cooper City (Area A)	Comcast of South Florida II, Inc.	Y
E	Davie, Town of (2 of 2) (Pine Island Ridge Area)	Comcast of Florida	Y
E	Hollywood, City of (1 of 2)	Comcast of Florida	Y
E	Putnam County (2 of 2)	Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, Inc.	Y
E	Calhoun County	Comcast of Tallahassee, LLC	Y
E	Altha Town	Comcast of Tallahassee, LLC	Y
E	Palm Springs Village (4 of 4) (ACWPB)	Comcast of Florida/Pennsylvania, LP	Y
E	Southwest Ranches, Town of	Comcast of Florida	Y
E	Coral Gables, City of (1 of 2)	Comcast of South Florida I, Inc.	Y
E	Coral Gables, City of (2 of 2)	Comcast of South Dade, Inc.	Y
N	Cedar Grove Town	Comcast of Tallahassee, LLC	Y



**FLORIDA DEPARTMENT of STATE**

**APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR  
CABLE AND/OR VIDEO SERVICE**

- 1) Name of Certificate holder: Comcast Cable Communications, LLC
- 2) Address of Certificate holder: One Comcast Center, 1701 John F. Kennedy Blvd., Philadelphia, Pennsylvania 19103
- 3) Statement of Amendment(s):
  - a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.) **Provided in Attachment A.**
  - b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.
  - c) Other: (change of address or contact person)
  - d) Notice to Terminate Service.  
Effective Date:

Justin Damiano, Government Affairs Specialist III

3/11/13

Printed Name and Title

Signature

Date

Division of Corporations, Cable and/or Video Franchising  
Post Office Box 5678, Tallahassee, Florida 32314



**STATE OF FLORIDA  
DEPARTMENT OF STATE**

**RICK SCOTT**  
*Governor*

**KEN DETZNER**  
*Secretary of State*

March 14, 2013

Mr. Justin Damiano  
Comcast Cable  
4600 Touchton Road East Building 200  
Jacksonville, Florida 32246

Re: Comcast Cable Communications, LLC  
CV07-0009

Dear Mr. Damiano:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services is responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White  
Video and/or Cable Franchise Section

Encl.



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\_\_\_\_\_  
(Requestor's Name)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(City/State/Zip/Phone #)

PICK-UP     WAIT     MAIL

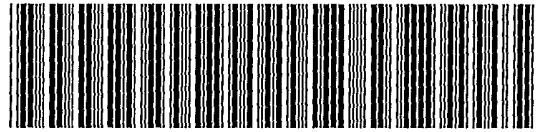
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