

F99000005454

TRANSMITTAL LETTER

To: Qualification/Tax Lien Section  
Division of Corporations

SUBJECT: REMEDY CORPORATION

(Name of corporation - must include suffix)

900002966589-1  
-08/23/99-01081-002  
\*\*\*\*\*70.00 \*\*\*\*\*70.00

Dear Sir or Madam:

The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida",  
"Certificate of Existence", and check are submitted to register the above referenced foreign corporation  
to transact business in Florida.

Please return all correspondence concerning this matter to the following:

ADA TSW

(Name of Person)

REMEDY CORPORATION

(Firm/Company)

5890 STONERIDGE DR.

(Address)

PLEASANTON, CA 94588

(City/State/Zip)

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SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

Should you need to call someone concerning this matter, please call:

ADA TSW

(Name of Person)

at ( 925 ) 930-4422

(Area Code & Daytime Telephone Number)

Name	<u>OR</u>
Availability	<u>10:25</u>
Document Examiner	<u>OR</u>
W. P. Verity	<u>OR</u>

STREET ADDRESS:

MAILING ADDRESS:

Qualification/Tax Lien Section  
Division of Corporations  
409 E. Gaines St.  
Tallahassee, FL 32399

Qualification/Tax Lien Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

Enclosed is a check for the following amount:

- ☒ \$70.00 Filing Fee    ☐ \$78.75 Filing Fee & Certificate of Status    ☐ \$78.75 Filing Fee & Certified Copy    ☐ \$87.50 Filing Fee, Certificate of Status & Certified Copy



FLORIDA DEPARTMENT OF STATE

Katherine Harris  
Secretary of State

August 24, 1999

ADA TSUI  
5890 STONERIDGE DRIVE  
PLEASANTON, CA 97588

SUBJECT: REMEDY CORPORATION  
Ref. Number: W99000019562

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SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

We have received your document for REMEDY CORPORATION and your check(s) totaling \$70.00. However, the document has not been filed and is being retained in this office for the following:

The name designated in your document is not available. Therefore, the corporation must adopt an alternate name for use in the state of Florida. To adopt an alternate name the corporation must submit a corporate resolution by the board of directors adopting the alternate name for use in the state of Florida. Please note the corporate resolution must be signed by the chairman, vice chairman, or an officer of the corporation. The alternate name must contain a corporate suffix. Such suffixes include: Corporation, Corp., Incorporated, Inc., Company, and CO.

Please RETURN ALL DOCUMENTATION to the ATTENTION of the DOCUMENT SPECIALIST indicated.

The name designated in your document is unavailable since it is the same as, or it is not distinguishable from the name of an administratively dissolved/revoked entity. Names of administratively dissolved/revoked entities are not available for one year from the date of administrative dissolution/revocation unless the dissolved/revoked entity provides the Department of State with a notarized affidavit stating that they have no intention of reinstating, therefore, releasing the name for use to another entity.

Simply adding "of Florida" or "Florida" to the end of a name is not acceptable.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 487-6020.

Tammi Cline  
Document Specialist

Letter Number: 999A00042420

# APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACTION BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS  
SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACTION BUSINESS IN THE  
STATE OF FLORIDA:

1. REMEDY CORPORATION  
(Name of corporation: must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.)

2. DELAWARE 3. 77-0265675  
(State or country under the law of which it is incorporated) (FEI number, if applicable)

4. NOVEMBER 20, 1990 5. PERPETUAL  
(Date of Incorporation) (Duration: Year corp. will cease to exist or "perpetual")

6. MAY 1, 99  
(Date first transacted business in Florida. (See sections 607.1501, 607.1502, and 817.155, F.S.))

7. 5890 TURNERIDGE DR.  
PLEASANTON, CA 94588  
(Current mailing address)

8. SOFTWARE SALES / CONSULTING  
(Purpose(s) of corporation authorized in home state or country to be carried out in the state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box **NOT** acceptable)

Name: Corporation Service Company

Office Address: 1201 Hays Street

Tallahassee, Florida, 32301  
(Zip Code)

## 10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Corporation Service Company  
By: [Signature]  
(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

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12. Names and addresses of officers and/or directors: (Street address **ONLY**- P.O. Box **NOT** acceptable)

**A. DIRECTORS** (Street address only- P.O. Box **NOT** acceptable)

Chairman: SEE ATTACHED SCHEDULE

Address: \_\_\_\_\_  
\_\_\_\_\_

Vice Chairman: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Director: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Director: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

**B. OFFICERS** (Street address only- P.O. Box **NOT** acceptable)

President: SEE ATTACHED SCHEDULE

Address: \_\_\_\_\_  
\_\_\_\_\_

Vice President: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Secretary: \_\_\_\_\_

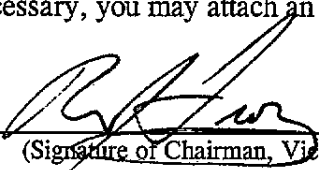
Address: \_\_\_\_\_  
\_\_\_\_\_

Treasurer: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

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**NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13.   
(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application.)

14. RON J. FIOR  
(Typed or printed name and capacity of person signing application)

## REMEDY CORPORATIONS' OFFICERS LISTING

Officers	Title	Address
Lawrence L. Garlick	Chairman of the Board, CEO	1505 Salado Dr., Mountain View, CA 94043
Richard P. Alloco	VP & General Mgr. Of Worldwide Customer Serv.	1505 Salado Dr., Mountain View, CA 94043
Todd Basche	Vice President, Engineering	1505 Salado Dr., Mountain View, CA 94043
Eric S. Bergan	Vice President, Independent Software Vendors	1505 Salado Dr., Mountain View, CA 94043
Michael L. Dronne	Senior Vice President, Worldwide Sales	1505 Salado Dr., Mountain View, CA 94043
Carajane Finn	Vice President, Employee Services	1505 Salado Dr., Mountain View, CA 94043
Ron J. Fior	Vice President, Finance, Operations & CFO	1505 Salado Dr., Mountain View, CA 94043
Ken Boyd	Vice President, Chief Information Officers	1505 Salado Dr., Mountain View, CA 94043
David Mahler	Vice President, Business Development	1505 Salado Dr., Mountain View, CA 94043
Matthew R. Miller	Vice President, Marketing	1505 Salado Dr., Mountain View, CA 94043

Directors	Title	Address
Lawrence L. Garlick	Chairman of the Board	1505 Salado Dr., Mountain View, CA 94043
David Mahler	Director	1505 Salado Dr., Mountain View, CA 94043
Harvey C. Jones Jr.	Director	1505 Salado Dr., Mountain View, CA 94043
John F. Shoch	Director	1505 Salado Dr., Mountain View, CA 94043
James R. Swartz	Director	1505 Salado Dr., Mountain View, CA 94043

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TALLAHASSEE, FLORIDA

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*State of Delaware*  
*Office of the Secretary of State*

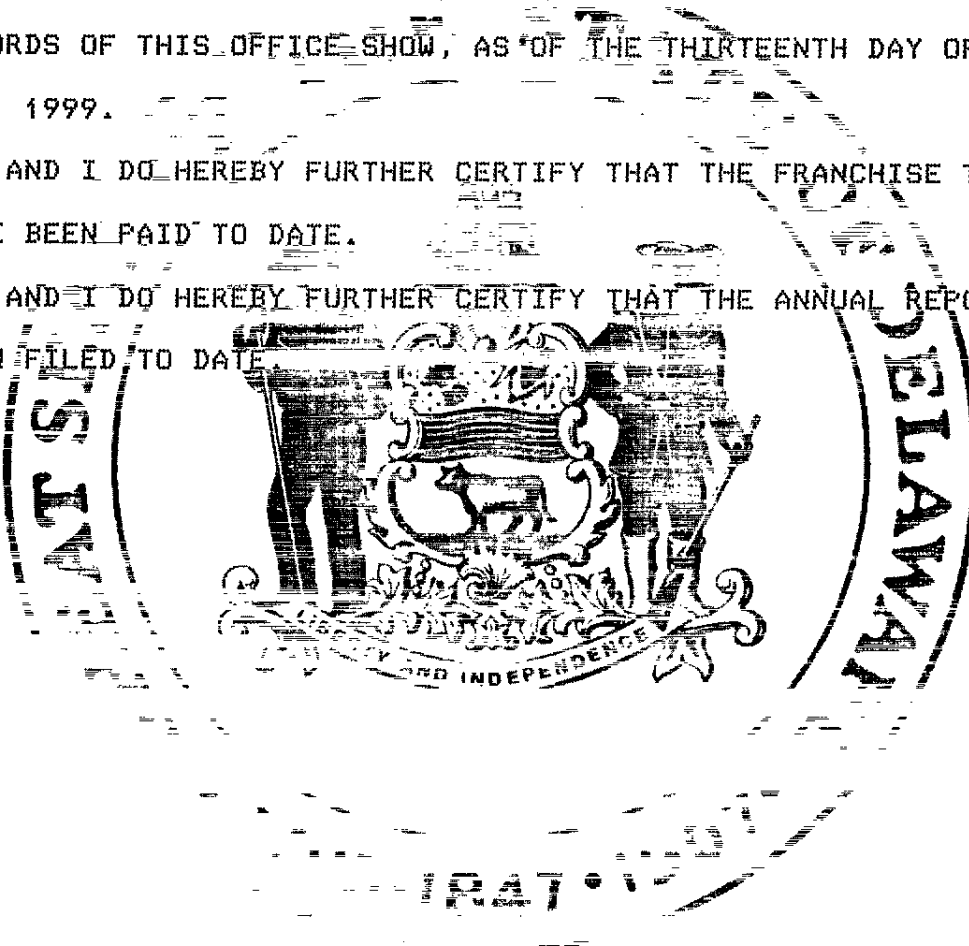
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PAGE 1

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "REMEDY CORPORATION" IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTEENTH DAY OF AUGUST, A.D. 1999.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.



*Edward J. Freel*

Edward J. Freel, Secretary of State

2247072 8300

991338733

AUTHENTICATION:

9921849

DATE:

08-13-99