

P 19839

CT CORPORATION SYSTEM

2001 NOV 19 PM 12:32  
FILED  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

CORPORATION(S) NAME

Bell & Howell Imaging Company

changed name to: CustomerFirst service & support, Inc.

300004687299--1

11/19/01--01042--005  
\*\*\*\*\*35.00 \*\*\*\*\*35.00

- Profit
- Nonprofit
- Foreign
- Limited Partnership
- LLC
- Certified Copy
- Call When Ready
- Walk In
- Mail Out
- Amendment
- Merger
- Dissolution/Withdrawal
- Reinstatement
- Annual Report
- Name Registration
- Fictitious Name
- Photocopies
- Call If Problem
- Will Wait
- After 4:30
- Pick Up
- Mark
- Other
- Change of RA
- UCC
- CUS

RECEIVED  
01 NOV 19 AM 11:30  
DEPARTMENT OF STATE  
DIVISION OF CORPORATIONS  
TALLAHASSEE, FLORIDA

Name  
Availability \_\_\_\_\_  
Document  
Examiner \_\_\_\_\_  
Updater \_\_\_\_\_  
Verifier \_\_\_\_\_  
W.P. Verifier \_\_\_\_\_

11/19/01

Order#: 4918158

CB

Ref#: \_\_\_\_\_

Amount: \$ \_\_\_\_\_

660 East Jefferson Street  
Tallahassee, FL 32301  
Tel. 850 222 1092  
Fax 850 222 7615

N.C.  
C. Coulliette NOV 19 2001

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

FILED  
2001 NOV 19 PM 12:32  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

1. Bell & Howell Imaging Company  
Name of corporation as it appears on the records of the Department of State.
2. Delaware Incorporated under laws of
3. June 27, 1988  
Date authorized to do business in Florida

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

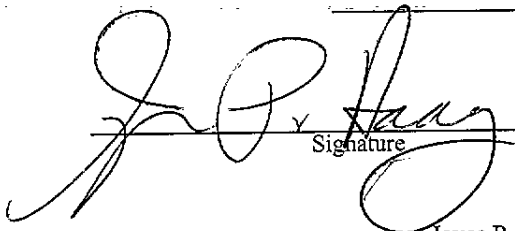
4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? February 6, 2001
5. CustomerFirst service & support, Inc.  
Name of corporation after the amendment, adding suffix "corporation" "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.

6. If the amendment changes the period of duration, indicate new period of duration.

\_\_\_\_\_  
New Duration

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

\_\_\_\_\_  
New Jurisdiction

  
Signature  
Joyce P. Haag  
Typed or printed name

November 9, 2001  
Date  
\_\_\_\_\_  
Secretary  
\_\_\_\_\_  
Title

*State of Delaware*  
*Office of the Secretary of State*

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PAGE 1

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "BELL & HOWELL IMAGING COMPANY", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "CUSTOMERFIRST SERVICE & SUPPORT, INC.", THE SIXTH DAY OF FEBRUARY, A.D. 2001, AT 3:30 O'CLOCK P.M.

2146230 8320

010577607



*Harriet Smith Windsor*

*Harriet Smith Windsor, Secretary of State*

AUTHENTICATION: 1447280

DATE: 11-15-01