08779

(Re	equestor's Name)			
(Ac	ldress)			
(Address)				
(City/State/Zip/Phone #)				
PICK-UP	☐ WAIT	MAIL		
(Business Entity Name)				
(Document Number)				
Certified Copies	_ Certificates	of Status		
Special Instructions to Filing Officer:				

Office Use Only



200224024972

03/13/12--01012--028 **35.00

12 MAR 26 AMII: 83

DIVISION OF GORPORATIONS

Manch 8

(1) 3/2 6/12

COVER LETTER

	nendment Section vision of Corporations	·
SUBJECT	r: SYN	ITELLECT INC
	· Name o	of Corporation
DOCUM	ENT NUMBER:	P18779
The enclos	sed Amendment and fee are submi	itted for filing.
Please retu	ırn all correspondence concerning	this matter to the following:
	RENEKA THOMPSON Name of Contact Person	
	ENGHOUSE INTERACTIVE Firm/Company	INC
20	95 W PINNACLE PEAK RD S Address	TE 110
	PHOENIX AZ 85027 City/State and Zip Code	
E-mai	RTHOMPSON@ENGHOUS I address: (to be used for future annu	SE.COM al report notification)
For furthe	r information concerning this matt	er, please call:
<u> </u>	RENEKA THOMPSON Name of Contact Person	at (602) 789-2795 Area Code & Daytime Telephone Number
Enclosed i	s a check for the following amour	nt:
\$35.00	Filing Fee \$43.75 Filing Fee & Certificate of Status	\$43.75 Filing Fee & S52.50 Filing Fee, Certified Copy (Additional copy is enclosed) \$52.50 Filing Fee, Certified Copy (Additional copy is enclosed)
P.O. Box 6	nt Section f Corporations	Street Address: Amendment Section Division of Corporations Clifton Building 2661 Executive Center Circle Tallahassee, FL 32301



March 14, 2012

RENEKA THOMPSON ENGHOUSE INTERACTIVE INC 2095 W. PINNACLE PARK RD - STE. 110 PHOENIX, AZ 85027

SUBJECT: SYNTELLECT INC.

Ref. Number: P18779

We have received your document for SYNTELLECT INC. and your check(s) totaling \$35.00. However, the enclosed document has not been filed and is being returned for the following correction(s):

PLEASE COMPLETE THE FORM IN ITS ENTIRETY.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6050.

Letter Number: 512A00009307

Irene Albritton Regulatory Specialist II

www.sunbiz.org

PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

	CTION I BE COMPLETED)	
P181	7179	
(Document number	r of corporation (if known)	
Suntellect Inc		12 STE
(Name of corporation as it appears	on the records of the Department of State)	基 题》
2. <u>Jelawase</u> (Incorporated under laws of)	3. Oct 111988	in Floridate Care
		. 83
	CTION II	_
(4-7 COMPLETE ONLY	THE APPLICABLE CHANGES)	
4. If the amendment changes the name of the corporation	on, when was the change effected under	the laws of
its jurisdiction of incorporation? 11/01	1/2012	
Name of corporation after the amendment, adding s appropriate abbreviation, if not contained in new na	suffix "corporation," "company," or "incame of the corporation)	orporated," or
(If new name is unavailable in Florida, enter alternate business in Florida)	e corporate name adopted for the purpose	e of transacting
6. If the amendment changes the period of duration, inc	dicate new period of duration.	
- (Ne	w duration)	
7. If the amendment changes the jurisdiction of incorpo	oration, indicate new jurisdiction.	
(New	jurisdiction)	
 Attached is a certificate or document of similar impo 90 days prior to delivery of the application to the De having custody of corporate records in the jurisdiction 	ort, evidencing the amendment, authentic epartment of State, by the Secretary of St on under the laws of which it is incorpora	ated not more than ate or other official ated.
(Signature of a director, president or other officer - if in	n the hands	
of a receiver or other court appointed fiduciary, by that		
ANGA ALI EN	CONTROLLER	

(Title of person signing)

(Typed or printed name of person signing)



PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"APROPOS TECHNOLOGY, INC.", AN ILLINOIS CORPORATION,

WITH AND INTO "SYNTELLECT INC." UNDER THE NAME OF

"SYNTELLECT INC.", A CORPORATION ORGANIZED AND EXISTING UNDER

THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS

OFFICE THE TWENTY-THIRD DAY OF SEPTEMBER, A.D. 2011, AT 1:15

O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF OWNERSHIP IS THE FIRST DAY OF OCTOBER, A.D. 2011, AT 12 O'CLOCK A.M.

2048652 8100M

120281178

Jeffrey W. Bullock, Secretary of State

AUTHENTYCATION: 9413608

DATE: 03-07-12

You may verify this certificate online at corp.delaware.gov/authver.shtml

State of Delaware Secretary of State Division of Corporations Delivered 01:15 PM 09/23/2011 FILED 01:15 PM 09/23/2011 SRV 111036564 - 2048652 FILE

STATE OF DELAWARE CERTIFICATE OF OWNERSHIP

MERGING

APROPOS TECHNOLOGY, INC. (an Illinois corporation)

INTO

SYNTELLECT INC. (a Delaware corporation)

(Pursuant to Section 253 of the General Corporation Law of Delaware)

Syntellect Inc., a corporation organized and existing pursuant to the laws of the State of Delaware (the "Corporation"), DOES HEREBY CERTIFY:

- 1. The Corporation was incorporated on the November 16, 1984, pursuant to the provisions of the General Corporation Law of Delaware.
- 2. The Corporation is the owner of all of the outstanding shares of the capital stock of Apropos Technology, Inc., which is a corporation organized and existing pursuant to the laws of the State of Illinois incorporated on April 17, 1989 (the "Subsidiary").
- 3. The laws of the jurisdiction of organization of the Subsidiary and the Corporation both permit the merger of a corporation of that jurisdiction with a corporation of another jurisdiction.
- 4. The Corporation hereby merges Apropos Technology, Inc. into the Corporation effective as of 12:00 a.m. on October 1, 2011.
- 5. The following is a copy of the resolutions adopted on September 23, 2011 by the Board of Directors of the Corporation authorizing the merger of Apropos Technology, Inc. into the Corporation:

WHEREAS, the Corporation is the sole owner of all of the issued and outstanding shares of Apropos Technology, Inc., an Illinois corporation ("ATI").

WHEREAS, the Board of Directors has determined that it is in the best interest of the Corporation to merge ATI into the Corporation (the "Illinois Merger") with the Corporation to be the surviving entity, as permitted pursuant to Section 253 of the General Corporation Law of Delaware and Section 11.30 of the Illinois Business Corporation Act of 1983.

WHEREAS, the Illinois Merger is intended to be a tax-free reorganization under the Internal Revenue Code.

WHEREAS, to effectuate the Illinois Merger, there has been submitted to the Board of Directors for approval a proposed Plan of Merger for the merger of ATI into the Corporation, a copy of each is attached hereto as <u>Exhibit 2</u> (the "Illinois Plan of Merger").

NOW, THEREFORE, BE IT RESOLVED, that the Illinois Merger and the Illinois Plan of Merger are approved in all respects and that all of the estate, property, rights, privileges, powers, and franchises of ATI shall be vested in and held and enjoyed by the Corporation as fully and entirely and without change or diminution as the same were before held and enjoyed by ATI in its name.

FURTHER RESOLVED, that the Corporation shall assume all of the liabilities and obligations of ATI.

FURTHER RESOLVED, that the Corporation does hereby agree that:

- (a) the Corporation, as the surviving corporation, may be served with process in the State of Illinois in any proceeding for the enforcement of any obligation of any corporation organized under the laws of the State of Illinois which is a party to the Illinois Merger and in any proceeding for the enforcement of the rights of a dissenting shareholder of any such corporation organized under the laws of the State of Illinois against the Corporation, as the surviving corporation;
- (b) the Secretary of State of the State of Illinois shall be and hereby is irrevocably appointed as the agent of the Corporation, as the surviving corporation, to accept service of process in any such proceedings; and
- (c) the Corporation, as the surviving corporation, will promptly pay to the dissenting shareholders of any corporation organized under the laws of the State of Illinois which is a party to the Illinois Merger the amount, if any, to which they shall be entitled under the provisions of The Business Corporation Act of 1983 of the State of Illinois with respect to the rights of dissenting shareholders.

FURTHER RESOLVED, that the Corporation shall cause to be executed and filed and/or recorded the documents, instruments, agreements and filings prescribed by the laws of the State of Delaware, by the laws of the State of Illinois, and by the laws of any other appropriate jurisdiction and will cause to be performed all necessary acts within the jurisdiction of organization of ATI and of the Corporation and in any other appropriate jurisdiction.

FURTHER RESOLVED, that the officers of the Corporation be and each of them hereby is authorized, empowered and directed to execute, sign, attest, accept, deliver and perform the Illinois Plan of Merger, certificate of ownership, articles of merger and to take all such other actions, effect all such other filings and execute and deliver all such other agreements, instruments, powers of

attorney and certificates as may be required to effectuate the Merger and the transactions contemplated hereby, all upon such terms and conditions as may be approved by an officer of the Corporation, with the execution thereof by any of the officers to constitute conclusive evidence of approval by the Corporation of any and all changes or revisions thereto from any forms submitted to the undersigned.

FURTHER RESOLVED, that the Corporation shall change its name to Enghouse Interactive Inc.

FURTHER RESOLVED, that all actions taken on or prior to the date hereof by any officer or director of the Corporation in connection with the Illinois Merger, the Illinois Plan of Merger, the change of the Corporation's name and the transactions contemplated thereby which actions would have been authorized by the foregoing resolutions except that such actions were taken prior to the adoption of such resolutions, be and hereby are severally confirmed, ratified, adopted and approved in all respects.

(Signature Page Follows)

IN WITNESS WHEREOF, the Corporation has signed this certificate by an authorized officer this 23rd day of September 2011.

SYNTELLECT INC.

By: Name: Todd M. May
Title: Vice President and Secretary

N:\SYS25\12047\Restructuring\Cort of Ownership Apropos (07.24.2011)

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"ENVOX AMERICAS, INC.", A DELAWARE CORPORATION,

"TELOQUENT COMMUNICATIONS CORPORATION", A DELAWARE CORPORATION,

WITH AND INTO "SYNTELLECT INC." UNDER THE NAME OF "ENGHOUSE INTERACTIVE INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-THIRD DAY OF SEPTEMBER, A.D. 2011, AT 1:10 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF OWNERSHIP IS THE FIRST DAY OF OCTOBER, A.D. 2011, AT 12 O'CLOCK A.M.

2048652 8100M

120281178

AUTHENTY CATION: 9413609

DATE: 03-07-12

You may verify this certificate online at corp.delaware.gov/authver.shtml

STATE OF DELAWARE CERTIFICATE OF OWNERSHIP

State of Delaware Secretary of State Division of Corporations Delivered 01:10 PM 09/23/2011 FTLED 01:10 PM 09/23/2011 SRV 111036542 - 2048652 FILE

MERGING

ENVOX AMERICAS, INC. (a Delaware corporation)

AND

TELOQUENT COMMUNICATIONS CORPORATION (a Delaware corporation)

INTO

SYNTELLECT INC. (a Delaware corporation)

(Pursuant to Section 253 of the General Corporation Law of Delaware)

Syntellect Inc., a corporation organized and existing pursuant to the laws of the State of Delaware (the "Corporation"), DOES HEREBY CERTIFY:

- 1. The Corporation was incorporated on November 16, 1984, pursuant to the provisions of the General Corporation Law of Delaware.
- 2. The Corporation is the owner of all of the outstanding shares of the capital stock of Envox Americas, Inc., which is a corporation organized and existing pursuant to the laws of the State of Delaware incorporated on December 24, 1997.
- 3. The Corporation is the owner of all of the outstanding shares of the capital stock of Teloquent Communications Corporation, which is a corporation organized and existing pursuant to the laws of the State of Delaware incorporated on June 21, 1989.
- 4. The Corporation hereby merges Envox Americas, Inc. and Teloquent Communications Corporation into the Corporation effective as of 12:00 a.m. on October 1, 2011 (the "Merger Date").
- 5. The name of the Corporation shall be changed to Enghouse Interactive Inc. effective as of the Merger Date.
- 6. The following is a copy of the resolutions adopted on September 23, 2011 by the Board of Directors of the Corporation authorizing the merger of each of Envox Americas, Inc. and Teloquent Communications Corporation into the Corporation:

WHEREAS, the Corporation is the sole owner of all of the issued and outstanding shares of each of Envox Americas, Inc., a Delaware corporation

1

("EAI"), and Teloquent Communications Corporation, a Delaware corporation ("TCC").

WHEREAS, the Board of Directors has determined that it is in the best interest of the Corporation to merge each of EAI and TCC into the Corporation (collectively, the "Delaware Merger") with the Corporation to be the surviving entity, as permitted pursuant to Section 253 of the General Corporation Law of Delaware.

WHEREAS, the Delaware Merger is intended to be a tax-free reorganization under the Internal Revenue Code.

WHEREAS, to effectuate the Delaware Merger, there has been submitted to the Board of Directors for approval a proposed Plan of Merger for the mergers of EAI and TCC into the Corporation, a copy of which is attached hereto as <u>Exhibit 1</u> (the "Delaware Plan of Merger").

NOW, THEREFORE, BE IT RESOLVED, that the Delaware Merger and the Delaware Plan of Merger are approved in all respects and that all of the estate, property, rights, privileges, powers, and franchises of each of EAI and TCC shall be vested in and held and enjoyed by the Corporation as fully and entirely and without change or diminution as the same were before held and enjoyed by each of EAI and TCC in its respective name.

FURTHER RESOLVED, that the Corporation shall assume all of the liabilities and obligations of EAI and TCC.

FURTHER RESOLVED, that the Corporation shall cause to be executed and filed and/or recorded the documents, instruments, agreements and filings prescribed by the laws of the State of Delaware and by the laws of any other appropriate jurisdiction and will cause to be performed all necessary acts within the jurisdiction of organization of each of EAI, TCC, and of the Corporation and in any other appropriate jurisdiction.

FURTHER RESOLVED, that the officers of the Corporation be and each of them hereby is authorized, empowered and directed to execute, sign, attest, accept, deliver and perform the Delaware Plan of Merger and the certificate of ownership, and to take all such other actions, effect all such other filings and execute and deliver all such other agreements, instruments, powers of attorney and certificates as may be required to effectuate the Delaware Merger and the transactions contemplated hereby, all upon such terms and conditions as may be approved by an officer of the Corporation, with the execution thereof by any of the officers to constitute conclusive evidence of approval by the Corporation of

any and all changes or revisions thereto from any forms submitted to the undersigned.

FURTHER RESOLVED, that the Corporation shall change its name to Enghouse Interactive Inc.

FURTHER RESOLVED, that all actions taken on or prior to the date hereof by any officer or director of the Corporation in connection with the Delaware Merger, the Delaware Plan of Merger, the change of the Corporation's name and the transactions contemplated thereby which actions would have been authorized by the foregoing resolutions except that such actions were taken prior to the adoption of such resolutions, be and hereby are severally confirmed, ratified, adopted and approved in all respects.

[Signature Page Follows]

IN WITNESS WHEREOF, the Corporation has signed this certificate by an authorized officer this 23rd day of September ______, 2011.

SYNTELLECT INC.

Namer Todd M. May
Title: Vice President and Secretary

N:\SY\$25\12047\Restructuring\Cort of Ownership DE Subs (07.24.2011)

PAGE 1



State of Belaware

120281178

03-07-2012

SECRETARY OF STATE DIVISION OF CORPORATIONS P.O. BOX 898 DOVER, DELAWARE 19903

9879558

ENGHOUSE INTERACTIVE INC. 2095 W PINNACLE PEAK RD

STE 110

PHOENIX

AZ 85027

ATTN: RENEKA THOMPSON

X

DESCRIPTION	AMOUNT
ENGHOUSE INTERACTIVE INC. 2048652 8100 Certified Copy Certification Fee Document Page Fee	50.00 8.00
Expedite 24 Hr., 1-4 Cert.	50.00
FILING TOTAL	108.00
ENGHOUSE INTERACTIVE INC. 2048652 8100 Certified Copy Certification Fee Document Page Fee	50.00 8.00
FILING TOTAL	58.00
TOTAL CHARGES	166.00
TOTAL PAYMENTS	166.00
SERVICE REQUEST BALANCE	.00