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BASIC AMENDMENT
1ST PALM FINANCIAL, INC.

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**ARTICLES OF AMENDMENT
TO
ARTICLES OF INCORPORATION OF
1stPALM FINANCIAL, INC.
SERIES A PREFERRED STOCK**

- I. The name of this Corporation is 1stPalm Financial, Inc. (the "Corporation").
- II. Articles of Amendment were duly adopted by the Corporation's Board of Directors on August 7, 2002 creating a series of preferred stock of the Corporation known as the Series A Preferred Stock. On November 26, 2002, the Corporation's Board of Directors duly adopted amendments to such Articles of Amendment in the form of these Articles of Amendment.
- III. Shareholder approval of these Articles of Amendment was obtained from the holders of the Corporation's Common Stock, Series A Preferred Stock, and Series B Preferred Stock on November 26, 2002. The number of votes cast in favor thereof was sufficient for approval by each such voting group.
- IV. These Articles of Amendment hereby amend the provisions of the Articles designating the Series of Preferred Stock as follows:

The shares of Series A Preferred Stock (the "Series A Preferred Stock") shall consist of Two Million (2,000,000) shares, \$.01 par value per share. A statement of the relative powers, dividends, preferences, rights, qualifications, limitations and restrictions of the Series A Preferred Stock, which statement replaces the prior statement in its entirety, is as follows:

1. Dividends.

(a) The holders of the Series A Preferred Stock shall be entitled to receive dividends when, as and if dividends are declared by the Board of Directors on the Common Stock determined on an "as converted" basis as though the holders had converted all of their Series A Preferred Stock into Common Stock as of the record date of the Common Stock dividend.

(b) "Special Dividends" shall accrue on certain shares of Series A Preferred Stock under the circumstances provided in Section 4(c). Special Dividends shall rank *pari passu* with dividends payable on the Corporation's Series B Preferred Stock and senior to dividends on the Corporation's Common Stock.

(c) The holders of the shares of Common Stock shall be entitled to dividends when, as, and if declared by the Board of Directors, pro rata among the holders thereof based upon the number of shares of Common Stock held by such holder provided a like dividend is paid on an "as converted" basis to the holders of Series A Preferred Stock, subject to any dividend preferences of any Special Dividends on shares of Series A Preferred Stock or any other class of preferred stock granted a preference as to dividends.

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2. **Voting Rights.** Except as required by law or otherwise expressly stated herein, the holders of the Series A Preferred Stock shall not be entitled to vote on any matter; provided, however, so long as twenty-five percent of the Series A Preferred Stock issued by the Corporation remains outstanding, the Corporation shall not, without the consent of a majority of the Series A Preferred Stock then outstanding:

- (a) alter the rights, preferences or privileges of the Series A Preferred Stock, including but not limited to issuing any class or series of preferred stock that is senior to the Special Dividends or senior to the Series A Preferred Stock as to liquidation;
- (b) amend or waive any provision of the Corporation's Articles of Incorporation or its Bylaws in a manner that would adversely affect the rights of the holders of the Series A Preferred Stock, including but not limited to issuing additional shares of preferred stock that is senior in liquidation preference or dividend preference to the Series A Preferred Stock;
- (c) directly, or indirectly through a subsidiary, sell, license, transfer or otherwise dispose of all or substantially all of the Company's technology or intellectual property;
- (d) redeem any shares of Common Stock or preferred stock other than the Series A Preferred Stock or the Series B Preferred Stock pursuant to the stated terms thereof or other than pursuant to agreements with any of the Corporation's employees, officers, directors or consultants giving the Corporation the right to repurchase their shares (i) upon termination of their services to the Corporation or (ii) for any other reason;
- (e) form, or transfer any assets to, any subsidiary (other than 1stPalm Financial Services, LLC) unless the transfer is disclosed to the Corporation's Board of Directors and Series A Preferred Shareholders not later than the quarterly delivery of financial information as stipulated in paragraph 3.1 of the Shareholders Agreement; or
- (f) directly, or indirectly through a subsidiary, enter into any agreement or transaction with any of the Corporation's shareholders, officers, directors or affiliates (other than wholly-owned subsidiaries of the Corporation), or any individual related by blood or marriage to any such person, or any entity in which any such person owns a beneficial interest (other than a non-controlling interest in a public corporation) unless the agreement or transaction is made on terms at least as favorable as those that could reasonably be obtained from unaffiliated third parties in the ordinary course of business and is disclosed to the Corporation's Board of Directors and Series A Preferred Shareholders not later than the quarterly delivery of financial information as stipulated in paragraph 3.1 of the Shareholders Agreement.

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In addition, without the consent of the holders of a majority of the outstanding Series A Preferred Stock voting on an as converted basis together with the holders of Common Stock as a single class, the Corporation shall not issue or incur any obligation to issue any securities in a transaction if the effect of such issuance would cause the shareholders of the Corporation immediately prior to the transaction to own less than fifty percent (50%) of the voting power of the Corporation immediately following the transaction (a "Change of Control").

The foregoing restrictions on the Corporation and right to consent of the holders of Series A Preferred Stock shall terminate immediately prior to the closing of a firm commitment underwriting of the Corporation's common stock.

3. Liquidation Preference.

(a) Series A Preferred Stock. Upon the occurrence of a Liquidating Event (as defined below), whether voluntary or involuntary, the holders of the Series A Preferred Stock shall be entitled to receive, out of the assets of the Corporation available for distribution to its shareholders or from the proceeds from a sale or merger, as applicable, prior to and in preference to any payment or distribution made in respect of the Corporation's Common Stock or other securities ranking junior in liquidation to the Series A Preferred Stock ("Junior Securities"), One Dollar (\$1.00) in cash, securities or other property for each share of Series A Preferred Stock (together with any declared and unpaid dividends thereon) (the "Series A Liquidation Preference"). The amount of the Series A Liquidation Preference shall be equitably adjusted for any combinations, consolidations, recapitalizations, stock splits, stock dividends and the like. If, upon such Liquidating Event, the assets distributable to the holders of the Series A Preferred Stock (and any other series of preferred stock ranking *pari passu* in liquidation with the Series A Preferred Stock) shall be insufficient to permit the payment in full of the Series A Liquidation Preference and the *pari passu* liquidation preference of such other series, the assets of the Corporation shall be distributed to the holders of the Series A Preferred Stock and the holders of such other series ratably based upon the amount of the *pari passu* liquidation preference of each such series until the holders shall have received the full amount to which they would otherwise be entitled. If the assets of the Corporation are sufficient to permit the payment of the Series A Liquidation Preference to the holders of the Series A Preferred Stock and the *pari passu* liquidation preference of such other series, the remainder of the assets of the Corporation, if any, shall be distributed and divided as provided for in Section 3(b). The Series A Liquidation Preference is *pari passu* with the Series B Liquidation Preference of the Corporation's Series B Preferred Stock.

(b) Other Distributions. Any assets of the Corporation remaining after the payments specified in Section 3(a) above shall be distributed (after payment of the liquidation preference of any preferred stock which is junior in liquidation preference to the Series A Preferred Stock) with respect to the outstanding shares of Common Stock *pro rata*.

(c) Valuation of Securities. For purposes of this Section 3, if any asset distributed to shareholders upon the occurrence of any Liquidating Event consists of securities or property other than cash, the value of such distribution shall be deemed to be the fair market value thereof at the time of such distribution, as determined in good faith by the Board of

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Directors of the Corporation. Any securities to be delivered pursuant to this Section 3 shall be valued as follows:

(i) Securities not subject to investment letter or other similar restrictions on free marketability covered by Section 3(c)(ii) hereof shall be valued at the Market Price (as defined below); and

(ii) Securities subject to investment letter or other restrictions on free marketability (other than restrictions arising solely by virtue of a stockholder's status as an affiliate or former affiliate) shall be valued at the appropriate discount from the Market Price, as reasonably determined by the Board of Directors in good faith, to reflect the adjusted fair market value thereof.

For purposes of this Statement, "Market Price" of any security means the average of the closing prices of such security's sales on the principal securities exchanges on which such security may at the time be listed, or, if there has been no sales on any such exchange on any day, the average of the highest bid and lowest asked prices on all such exchanges at the end of such day, or, if on any day such security is not so listed the average of the representative bid and asked prices quoted in the NASDAQ System as of 4:00 p.m., New York time, or, if on any day such security is not quoted in the NASDAQ System, the average of the highest bid and lowest asked prices on such day in the domestic over-the-counter market as reported by the National Quotation Bureau, Incorporated, or any similar successor organization, in each such case averaged over a period of five days ending on the day prior to such day. If at any time such security is not listed on any securities exchange or quoted in the NASDAQ System or the over-the-counter market, the Market Price shall be the fair value thereof determined in good faith by the Corporation's Board of Directors.

(d) Liquidating Event. Any of the following shall be considered a "Liquidating Event," and shall entitle the holders of the Series A Preferred Stock to receive, in cash, securities or other property, the Series A Liquidation Preference (valued as provided in Section 3(c) above):

(i) any liquidation, dissolution or winding up of the Corporation;

(ii) any merger, combination or consolidation of the Corporation with or into any other corporation, entity or person, or any other corporate reorganization, in which the shareholders of the Corporation immediately prior to such merger, combination, consolidation or reorganization own less than 50% of the Corporation's voting power immediately after such merger, combination, consolidation or reorganization (but excluding the future issuance of securities by the Corporation); or

(iii) a sale, lease or other disposition of all or substantially all the Corporation's assets unless such transaction is part of a financing arrangement;

provided, however, that if the holders of a majority of the shares of Series A Preferred Stock so elect by giving written notice to the holders or the Corporation, as applicable, before the

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effective date of a transaction that would otherwise be a Liquidating Event as defined herein, such transaction shall not be deemed a Liquidating Event.

(e) Notice of Liquidating Event. The Corporation shall give to each holder of Series A Preferred Stock at least thirty (30) days prior written notice of any Liquidating Event by delivery of such notice via first-class mail, postage prepaid, at the holder's address as set forth in the records of the Corporation.

(f) Other Redemptions. Nothing set forth herein shall prohibit the Corporation from redeeming any shares of another series of Preferred Stock that is senior in liquidation preference to the Series A Preferred Stock prior to the occurrence of a Liquidating Event.

4. Redemption.

(a) Optional Call and Redemption of Series A Preferred Stock. If the Corporation's common stock is publicly traded on a national securities exchange or quoted on the NASDAQ System of an equivalent or successor exchange or quotation system and the Market Price of the Corporation's common stock as of the date of the Redemption Notice is \$4.00 (approximately adjusted for stock splits, Common Stock dividends on Common Stock, reverse stock splits or similar combinations) or more, then the Corporation may call for the redemption and repurchase of any and/or all shares of Series A Preferred Stock for a purchase price equal to \$1.10 per share plus declared and unpaid dividends (approximately adjusted for stock splits, reverse stock splits or similar combinations) (the "Series A Redemption Price"). Such redemption and repurchase shall be made from funds legally available for such purpose and which are not otherwise restricted.

(b) Redemption at Election of Holder. Any holder of record of Series A Preferred Stock may elect to require the Corporation to redeem (or arrange the sale to a third party of) all or any portion of such shares at a mandatory redemption price of \$1.00 per share, plus declared but unpaid dividends (the "Mandatory Redemption Price"), by delivering written notice of redemption to the Corporation before December 31, 2006 unless the Corporation has secured prior to December 31, 2006 additional equity capital of more than \$20 million at an as converted price of more than \$2.00 per share of Common Stock (approximately adjusted for stock splits, Common Stock dividends on Common Stock, reverse splits or similar combinations) ("Financing Event").

(c) Interim Cumulative Preferred Dividends on Shares to Be Redeemed. If the holder has given the required notice and a Financing Event has not occurred prior to December 31, 2006, the shares of Series A Preferred Stock of the holder to be redeemed shall bear cumulative semi-annual cash dividends beginning on January 1, 2007, at an annual rate equal to \$0.20 per share, payable when and as declared by the Board of Directors out of funds legally available therefor, with the first such semi-annual payment on July 1, 2007, until such shares are redeemed ("Special Dividends"). The amount of Special Dividends per share shall be equitably adjusted for any combinations, consolidations, recapitalizations, stock splits, stock dividends and the like. No cash dividends or other distributions shall be paid, declared or set apart for payment on shares of Common Stock or other capital stock of the Corporation ranking

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junior to the Series A Preferred Stock as to the payment of dividends unless all accrued and unpaid Special Dividends for all past periods shall have been or concurrently shall be paid. All Special Dividends, and any dividends or other distributions on other shares of stock ranking *pari passu* with the Series A Preferred Stock (including the Series B Preferred Stock) shall be declared pro rata, so that the amount of Special Dividends declared and dividends declared on such other shares of *pari passu* stock for the same dividend period or the dividend period for Special Dividends ending within the dividend period of such other stock shall, in all cases, bear to each other the same ratio that accrued Special Dividends and accrued dividends on such other stock bear to each other.

(d) Mandatory Redemption Date. If a holder of Series A Preferred Stock duly elects to require the Corporation to redeem all or any portion of such shares at the Mandatory Redemption Price, the Corporation shall pay (or cause a third party to pay) the Mandatory Redemption Price on a date selected by the Corporation, which shall be no later than January 1, 2008.

(e) Notice of Redemption. At least thirty (30) days prior to the redemption of any shares of Series A Preferred Stock pursuant to this Section 4, the Corporation shall transmit notice (the "Redemption Notice") by way of first-class mail, postage prepaid, to each holder of record of shares of Series A Preferred Stock to be redeemed pursuant to this Section 4, at the holder's address set forth in the records of the Corporation. Such notice shall state the date fixed for redemption (the "Redemption Date"), the location at which such holder(s) shall surrender their Series A Preferred Stock certificates and at which the Corporation shall pay the Series A Redemption Price, or the Mandatory Redemption Price, as the case may be. On the Redemption Date, each holder of shares of Series A Preferred Stock called for redemption shall surrender the certificate or certificates evidencing such shares to the Corporation at the place designated in such notice in exchange for payment of the Series A Redemption Price, or the Mandatory Redemption Price, as the case may be. Such certificates shall be properly stamped for transfer and duly endorsed in blank or accompanied by proper instruments of assignment and transfer thereof duly executed in blank. If the holder of Series A Preferred Stock shall fail to tender its share of Series A Preferred Stock as provided above, the Corporation shall have the right to cancel such shares upon its books and to pay such holder the Series A Redemption Price, or the Mandatory Redemption Price, as the case may be, for such shares. Any such cancelled shares shall for all purposes be considered to have been redeemed as provided herein.

(f) Payment of Series A Redemption Price. Payment of the Redemption Price, or the Mandatory Redemption Price, as the case may be, shall be made in immediately available funds.

(g) Right to Convert. Any holder whose shares are to be redeemed hereunder shall have the right prior to the Redemption Date to convert all or any portion of such holder's shares of Series A Preferred Stock to Common Stock pursuant to Section 5 hereof.

(h) Failure to Pay Redemption Price. If the Corporation elects to redeem Series A Preferred Stock but fails to pay the Redemption Price, the shares to be redeemed shall remain outstanding. If a holder of Series A Preferred Stock duly elects to require the Corporation to redeem all or any portion of such shares at the Mandatory Redemption Price and

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the Corporation fails to pay the Mandatory Redemption Price on or before January 1, 2008, Special Dividends shall increase to an annual rate equal to \$0.25 per share (subject to equitable adjustment for any combinations, consolidations, recapitalizations, stock splits, stock dividends and the like), until the Mandatory Redemption Price is paid in full. In addition, the holders of a majority of the shares as to which the Corporation has defaulted in paying the Mandatory Redemption Price may vote to require the Corporation, to the extent permitted by law, to convert the Mandatory Redemption Price to senior subordinated convertible debt of the Corporation within 30 days after the date of such vote, which shall (A) be evidenced by promissory notes issued to each holder to whom the Mandatory Redemption Price is due, (B) be subordinated in right of payment to all indebtedness of the Corporation for money borrowed, (C) bear interest, payable quarterly, at the rate of 25 % per annum, and (D) be due and payable in full one year after issuance. If the Corporation partially prepays such promissory notes, the prepayment shall be made pro rata among the holders of the notes, based on the relative outstanding principal amounts thereof. So long as any such promissory notes remain outstanding, the Corporation shall not redeem, or declare or pay any cash dividends or pay, declare or set part for payment any other distributions on shares of Common Stock or other capital stock of the Corporation ranking junior to the Series A Preferred Stock as to liquidation.

5. Conversion of Series A Preferred Stock.

(a) Conversion. Subject to and in compliance with the provisions of this Section 5, any shares of the Series A Preferred Stock, at the option of the holder(s) thereof, may at any time after the Conversion Eligibility Date and prior to the Redemption Date be converted into that number of fully paid and nonassessable shares (determined without regard to fractional shares) of Common Stock as is equal to the quotient determined by multiplying the number of shares of Series A Preferred Stock to be converted times the Series A Liquidation Preference and then dividing by the Conversion Price (as defined below) then in effect. The Conversion Eligibility Date is the earlier of (A) June 30, 2005; (B) the date that a Liquidating Event or a Change of Control occurs; (C) the date that both of Ann R. Mackey and Philip G. Laren shall no longer be employed by, or otherwise be available to render management services to or on behalf of, the Corporation or its affiliates; or (D) the date that the Corporation's Common Stock is traded on a national securities exchange or quoted on the NASDAQ System or an equivalent or successor exchange or quotation system.

(b) Conversion Price. The initial conversion price per share of Series A Preferred Stock (the "Conversion Price") shall be equal to Two Dollars (\$2.00), subject to adjustment as hereinafter provided.

(i) If and whenever the Corporation issues or sells, or in accordance with Section 5(c) below is deemed to have issued or sold, any shares of Common Stock for a consideration per share less than the Conversion Price in effect immediately prior to the time of such issue or sale, then immediately upon such issue or sale or deemed issue or sale the Conversion Price shall be reduced to the Conversion Price determined by dividing (a) the sum of (i) the product derived by multiplying the Conversion Price in effect immediately prior to such issue or sale by the number of shares of Common Stock Deemed Outstanding (as defined below) immediately prior to such issue or sale, plus (ii) the consideration, if any,

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received by the Corporation upon such issue or sale, by (b) the number of shares of Common Stock Deemed Outstanding immediately after such issue or sale. "Common Stock Deemed Outstanding" means, at any given time, the number of shares of Common Stock actually outstanding at such time, plus the number of shares of Common Stock deemed to be outstanding assuming exercise and/or conversion of the Corporation's Options (as defined below) and Convertible Securities (as defined below), whether or not such Options or Convertible Securities are actually exercisable at such time.

(ii) Notwithstanding any provision of this Section 5, there shall be no adjustment to the Conversion Price hereunder with respect to (A) the issuance or deemed issuance of shares or options to purchase shares of the Corporation's Common Stock to employees, officers, directors, agents, representatives and consultants of the Corporation and its subsidiaries pursuant to stock incentive plans or arrangements approved by the Corporation's Board of Directors not to exceed in the aggregate 10% of the outstanding Common Stock determined on a fully diluted basis (other than outstanding options issued under this Section 5(b)(ii)(A) and excluding outstanding securities not then presently convertible into Common Stock); (B) the issuance of up to 2,000,000 shares of Series A Preferred Stock or up to 2,000,000 shares of Series B Preferred Stock or the issuance of Common Stock upon conversion of Series A Preferred Stock or Series B Preferred Stock, (C), any adjustment to the Conversion Price of the Series B Preferred Stock and (D) the issuance of shares pursuant to outstanding Options and stock purchase agreements listed on Schedule A.

(c) Effect on Conversion Price of Certain Events. For purposes of determining the adjusted Conversion Price under Section 5(b) above, the following shall be applicable:

(i) Issuance of Rights or Options. If the Corporation in any manner grants or sells any rights, warrants or options to subscribe for or purchase Common Stock or Convertible Securities (as defined below) ("Options") and the price per share for which Common Stock is issuable upon the exercise of such Options, or upon conversion or exchange of any stock or securities directly or indirectly convertible into or exchangeable for Common Stock ("Convertible Securities") issuable upon exercise of such Options, is less than the Conversion Price in effect immediately prior to the time of the granting or sale of such Options, then the total maximum number of shares of Common Stock issuable upon the exercise of such Options or upon conversion or exchange of the total maximum amount of such Convertible Securities issuable upon the exercise of such Options shall be deemed to be outstanding and to have been issued and sold by the Corporation at the time of the granting or sale of such Options for such price per share. For purposes of this paragraph the "price per share for which Common Stock is issuable" shall be determined by dividing (A) the total amount, if any, received or receivable by the Corporation as consideration for the granting or sale of such Options, plus the aggregate amount of additional consideration payable to the Corporation upon exercise of all such Options, plus in the case of

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such Options which are exercisable for Convertible Securities, the aggregate amount of additional consideration, if any, payable to the Corporation upon the issuance or sale of such Convertible Securities and the conversion or exchange thereof, by (B) the total number of shares of Common Stock issuable upon the exercise of such Options or upon the conversion or exchange of all such Convertible Securities issuable upon the exercise of such Options. No further adjustment of the Conversion Price shall be made when Convertible Securities are actually issued upon the exercise of such Options or when Common Stock is actually issued upon the exercise of such Options or the conversion or exchange of such Convertible Securities.

(ii) Issuance of Convertible Securities. If the Corporation in any manner issues or sells any Convertible Securities and the price per share for which Common Stock is issuable upon conversion or exchange thereof is less than the Conversion Price in effect immediately prior to the time of such issue or sale, then the number of shares of Common Stock issuable upon conversion or exchange of such Convertible Securities shall be deemed to be outstanding and to have been issued and sold by the Corporation at the time of the issuance or sale of such Convertible Securities for such price per share. For the purposes of this paragraph, the "price per share for which Common Stock is issuable" shall be determined by dividing (A) the total amount received or receivable by the Corporation as consideration for the issue or sale of such Convertible Securities, plus the aggregate amount of additional consideration, if any, payable to the Corporation upon the conversion or exchange thereof, by (B) the total number of shares of Common Stock issuable upon the conversion or exchange of all such Convertible Securities. No further adjustment of the Conversion Price shall be made when Common Stock is actually issued upon the conversion or exchange of such Convertible Securities, and if any such issue or sale of such Convertible Securities is made upon exercise of any Options for which adjustments of the Conversion Price had been or are to be made pursuant to other provisions of this Section 5, no further adjustment of the Conversion Price shall be made by reason of such issue or sale.

(iii) Change in Options Price or Conversion Rate. If the purchase price provided for in any Options, the additional consideration, if any, payable upon the conversion or exchange of any Convertible Securities or the rate at which any Convertible Securities are convertible into or exchangeable for Common Stock changes at any time, the Conversion Price in effect at the time of such change shall be immediately adjusted to the Conversion Price which would have been in effect at such time had such Options or Convertible Securities still outstanding provided for such changed purchase price, additional consideration or conversion rate, as the case may be, at the time initially granted, issued or sold.

(iv) Treatment of Expired Options and Unexercised Convertible Securities. Upon the expiration of any Options or the termination of any right to convert or exchange any Convertible Securities without the exercise of any such Options or rights, the conversion Price then in effect hereunder shall be adjusted

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immediately to the Conversion Price which would have been in effect at the time of such expiration or termination had such Options or Convertible Securities, to the extent outstanding immediately prior to such expiration or termination, never been issued.

(v) Calculation of Consideration Received. If any Common Stock, Options or Convertible Securities are issued or sold or deemed to have been issued or sold for cash, the consideration received therefore shall be deemed to be the amount received by the Corporation therefor (determined prior to any discounts, commissions and related expenses). If any Common Stock, Options or Convertible Securities are issued or sold for a consideration other than cash, the amount of the consideration other than cash received by the Corporation shall be the fair value of such consideration, except where such consideration consists of securities, in which case the amount of consideration received by the Corporation shall be the Market Price thereof as of the date of receipt (in each case determined prior to any discounts, commissions and related expenses). If any Common Stock, Options or Convertible Securities are issued to the owners of the non-surviving entity in connection with any merger in which the Corporation is the surviving corporation, the amount of consideration therefor shall be deemed to be the fair value of such portion of the net assets and business of the non-surviving entity as is attributable to such Common Stock, Options or Convertible Securities, as the case may be. The fair value of any consideration other than cash and securities shall be determined in good faith by the Corporation's Board of Directors.

(vi) Integrated Transactions. In case any Options are issued in connection with the issue or sale of other securities of the Corporation, together comprising one integrated transaction in which no specific consideration is allocated to such Options by the parties thereto, the Options shall be deemed to have been issued for such consideration as shall be determined in good faith by the Corporation's Board of Directors.

(vii) Treasury Shares. The number of shares of Common Stock outstanding at any given time shall not include shares owned or held by or for the account of the Corporation or any subsidiary, and the disposition of any shares so owned or held shall be considered an issue or sale of Common Stock.

(viii) Record Date. If the Corporation takes a record of the holders of Common Stock for the purpose of entitling them (A) to receive a dividend or other distribution payable in Common Stock, Options or Convertible Securities, or (B) to subscribe for or purchase Common Stock, Options or in Convertible Securities, then such record date shall be deemed to be the date of the issuance or sale of the shares of Common Stock deemed to have been issued or sold upon the declaration of such dividend or upon the making of such other distribution or the date of the granting of such right of subscription or purchase, as the case may be.

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(ix) Waiver of Adjustment. Notwithstanding anything to the contrary contained herein, there shall be no adjustment pursuant to this Section 5(c):

(A) if prior to the issuance of Common Stock, Options or Convertible Securities, the Corporation receives written notice from the holders of a majority of the then outstanding shares of Series A Preferred Stock agreeing that no such adjustment shall be made as the result of such issuance; or

(B) with respect to shares of Common Stock issued, deemed issued or issuable (1) as a dividend or distribution on Series A Preferred Stock or (2) by reason of a dividend, stock split, split-up or other distribution on shares of Common Stock described in the foregoing clause (1).

(d) Subdivision or Combination of Common Stock. In the event that the Corporation at any time or from time to time shall declare or pay any dividend on the Common Stock payable in Common Stock or in any right to acquire Common Stock, or shall effect a subdivision of the outstanding shares of Common Stock into a greater number of shares of Common Stock (by stock split, reclassification or otherwise), or in the event the outstanding shares of Common Stock shall be combined or consolidated, by reclassification, reverse stock split or otherwise, into a lesser number of shares of Common Stock, then the Conversion Price in effect immediately prior to such event shall, concurrently with the effectiveness of such event, be proportionately decreased or increased, as appropriate.

(e) Extraordinary Event. Prior to the consummation of any Extraordinary Event (as defined below), the Corporation shall make appropriate provisions to ensure that each of the holders of Series A Preferred Stock shall thereafter have the right to acquire and receive, upon the conversion of such holder's Series A Preferred Stock, such shares of stock, securities or assets as such holder would have received in connection with such Extraordinary Event if such holder had converted its Series A Preferred Stock immediately prior to such Extraordinary Event. For purposes of this Section 5, "Extraordinary Event" means the occurrence or consummation of a transaction or series of related transactions resulting in: (i) a merger, consolidation, sale or reorganization in which the Corporation or any of its subsidiaries is not the surviving corporation; or (ii) a sale, lease or exchange, directly or indirectly, of all or substantially all of the property and assets of the Corporation, not in the ordinary course of business.

(f) Conversion Procedure.

(i) Except as otherwise provided herein, each conversion of Series A Preferred Stock shall be deemed to have been effected as of the close of business on the date on which the share certificate(s) evidencing the shares of Series A Preferred Stock to be converted are surrendered to the Corporation at its principal office. At the time any such conversion has been effected, the rights of the holder of the shares converted as a holder of Series A Preferred Stock shall cease and the person or persons in whose name or names any certificate or certificates for shares of Common Stock are to be issued upon such conversion shall be deemed

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to have become the holder or holders of record of the shares of Common Stock represented thereby.

(ii) Notwithstanding any other provision hereof, if a conversion of Series A Preferred Stock is to be made in connection with an Extraordinary Event or any other transaction effecting the Corporation or any holder of Series A Preferred Stock to the extent provided herein, the conversion of any shares of Series A Preferred Stock may, at the election of the holder thereof, be conditioned upon the consummation of such transaction, in which case such conversion shall be deemed to be effective immediately prior to the consummation of such transaction.

(iii) Promptly after a conversion has been effected, the Corporation shall deliver to the converting holder a certificate or certificates representing the number of shares of Common Stock issuable by reason of such conversion in such name or names and such denomination or denominations as the governing holder has specified.

(iv) The issuance of certificates for shares of Common Stock upon conversion of Series A Preferred Stock shall be made without charge to the holders of such Series A Preferred Stock for any issuance tax in respect thereof (so long as such certificates are issued in the name of the record holder of such Series A Preferred Stock) or other cost incurred by the Corporation in connection with such conversion and the related issuance of shares of Common Stock. Upon conversion of each share of Series A Preferred Stock, the Corporation shall take all such actions as are necessary in order to ensure that the Common Stock issuable with respect to such conversion shall be validly issued, fully paid and nonassessable, free and clear of all taxes (other than any taxes related to any dividends paid with respect thereto or transfer taxes), liens, charges and encumbrances with respect to the issuance thereof.

(v) The Corporation shall not close its books against the transfer of Series A Preferred Stock or of Common Stock issued or issuable upon conversion of Series A Preferred Stock in any manner which interferes with the timely conversion of Series A Preferred Stock. The Corporation shall, at the holder's expense, assist and cooperate with any holder of such shares required to make any governmental filings or obtain any governmental approval prior to or in connection with any conversion of such shares hereunder (including, without limitation, making any filings required to be made by the Corporation).

(g) No Fractional Shares. No fractional share shall be issued upon the payment of any dividend on, or the conversion of any share or shares of, Series A Preferred Stock. All shares of Common Stock and Series A Preferred Stock (including fractions thereof) issuable upon conversion of, or payment of a dividend on, Series A Preferred Stock to a holder thereof shall be aggregated for purposes of determining whether the conversion or dividend would result in the issuance of a fractional share. If, after the aforementioned aggregation, the conversion or dividend would result in the issuance of a fraction of a share, the Corporation

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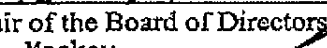
shall, in lieu of issuing any fractional share, pay the holder otherwise entitled to such fraction a sum in cash equal to the fair market value of such fraction on the date of conversion or dividend (as determined in good faith by the Board of Directors).

(h) No Impairment. The Corporation will not, by amendment of these Articles or through any reorganization, transfer of assets, consolidation, merger, dissolution, issue or sale of securities or any other voluntary action (other than actions taken in good faith), avoid the observance or performance of any of the terms to be observed or performed hereunder by the Corporation but will at all times in good faith assist in carrying out all the provisions of this Section 5 and in taking all such action as may be necessary or appropriate in order to protect the conversion rights of the holders of the Series A Preferred Stock against impairment.

(i) Certificates as to Adjustments. Upon the occurrence of each adjustment or readjustment of the Conversion Price pursuant to this Section 5, the Corporation at its expense shall promptly compute such adjustment or readjustment in accordance with the terms hereof and prepare and furnish to each holder of Series A Preferred Stock a certificate setting forth such adjustment or readjustment and showing in detail the facts upon which such adjustment or readjustment is based. The Corporation shall, upon the written request at any time of any holder of Series A Preferred Stock, furnish or cause to be furnished to such holder a like certificate setting forth (i) such adjustments and readjustments, (ii) the Conversion Price at the time in effect, and (iii) the number of shares of Common Stock and the amount, if any, of other property that at the time would be received upon the conversion of the Series A Preferred Stock.

(j) Notices of Record Date. In the event of any taking by the Corporation of a record of the holders of any class of securities for the purpose of determining the holders thereof who are entitled to receive any dividend or other distribution, any security or right convertible into or entitling the holder thereof to receive additional shares of Common Stock, or any right to subscribe for, purchase or otherwise acquire any shares of stock of any class or any other securities or property, or to receive any other right, the Corporation shall mail to each holder of Series A Preferred Stock, at least 20 days prior to the date specified therein, a notice specifying the date on which any such record is to be taken for the purpose of such dividend.

(k) Reservation of Common Stock. The Corporation shall, at all times when the Series A Preferred Stock shall be outstanding, reserve and keep available out of its authorized but unissued stock, for the purpose of effecting the conversion of the Series A Preferred Stock, such number of its duly authorized shares of Common Stock as shall from time to time be sufficient to effect the conversion of all outstanding Series A Preferred Stock. Before taking any action which would cause the effective purchase price for the Series A Preferred Stock to be less than the par value of the shares of Series A Preferred Stock, the Corporation shall take any corporate action which may, in the opinion of its counsel, be necessary in order that the Corporation may validly and legally issue fully paid and nonassessable shares of such Common Stock at such effective purchase price.



Co-Chair of the Board of Directors
Ann R. Mackey

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Co-Chair of the Board of Directors
Philip G. Laren

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SCHEDULE A

**Outstanding Options and Stock Purchase Agreements Excluding Stock Options for the
Purchase of Shares of the Corporation's Common Stock to Employees, Officers, Directors,
Agents, Representatives And Consultants**

None

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