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BASIC AMENDMENT

ITALCOM CORP

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H02000054370 0 ARTICLES OF AMENDMENT TO THE ARTICLES

OF INCORPORATION OF

ITALCOM CORP

Pursuant to the provisions of section 607.1006 of the Florida Business Corporation Act, the undersigned corporation adopts the following Articles of Amendment to the Articles of Incorporation.

Item I.

Change Article I to read as follows: THE NAME OF THE CORPORATION IS:

CALL CENTER TECHNOLOGIES CORP

All other provisions of the Articles of Incorporation are hereby ratified and

All other provisions or use
reaffirmed.

The addition (s) are/were adopted effective on the 11TH day of March 2002, and by the shareholders in accordance with section 607.1006.

CALL CENTER TECHNOLOGIES CORP Corporate Name

ANTONIO TAMBURELLO, President

Fernandez, Petr & Associates 1220 NE 207th Street Miami, FL 33179-2019 (305) 615-4649

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