P0100003095L

STEVEN MICHAEL KRATT 2101 North Palm Circle Juno, Florida 33448

March 16, 2001

Division of Corporations Florida Department of State P.O. Box 6327 Tallahassee, Florida 32314

SUBJECT: INCORPORATION FILING FOR TECHTEAM ASSOCIATES, INC.

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Enclosed are the Articles of Incorporation and registered agent acceptance for a new corporation, Techteam Associates, Inc.

Also included is a check for \$70 to cover the filing fees. No certified copy of the document is required.

Please let me know if you have any questions.

Thank you.

Sincerely,

Steven Michael Kratt

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SECRETARY OF STATE

Articles Of Incorporation

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SECRETARY OF STATE

TECHTEAM ASSOCIATES, INC.

THIS IS TO CERTIFY that there is hereby organized a corporation under and by virtue of Florida Statutes section 607.164, et seq., the "Florida General Corporation Act."

FIRST, the name of the corporation is Techteam Associates, Inc., and its initial principal place of business shall be 2101 North Palm Circle, Juno, Florida, 33408.

SECOND, the purposes for which this corporation are organized are: to engage in all lawful activities for which corporations may be incorporated under the "Florida General Corporations Act," Florida Statutes section 607.164, et seq.

THIRD, the aggregate number of shares which the corporation shall have authority to issue is one thousand (1,000) with a par value of fifty cents (\$0.50) each.

FOURTH, the address of this corporation's initial Registered Office is 2101 North Palm Circle, Juno, Florida, and the initial Registered Agent upon whom services of process may be made is Steven Michael Kratt.

FIFTH, the first Board of Directors of this corporation shall consist of one director, and the name and address of each person who is to serve as such director is: Steven Michael Kratt, 2101 North Palm Circle, Juno, Florida.

SIXTH, the name and address of the incorporator is: Steven Michael Kratt, 2101 North Palm Circle, Juno, Florida.

IN WITNESS WHEREOF, the undersigned incorporator has executed these articles of incorporation and certificate of incorporation this 16th day of March, 2001.

Steven Michael Kratt/

Having been named to accept service of process for the above stated corporation, I hereby agree to act in this capacity and to comply with the provisions of all statutes relative to the performance of the duties and obligations of section 607.325, Florida Statutes.

Steven Michael Kratt