2005 NOT-FOR-PROFIT CORPORATION

Apr 21, 2005 8:00 am Secretary of State ANNUAL REPORT **DOCUMENT # N02000002040** 04-21-2005 90246 021 ****61.25 1. Entity Name CENTRAL FLORIDA CHAPTER, INTERNATIONAL CUSTOMER SERVICES ASSOCIATION, INC. Principal Place of Business Mailing Address 1801 LEE ROAD 1801 LEE ROAD SUITE 245 SUITE 245 WINTER PARK, FL 32789 WINTER PARK, FL 32789 2. Principal Place of Business 3. Mailing Address 326 East Michigan St 324 East Michiganst Suite, Apt. #, etc. Suite, Apt. #, etc. 04132005 Chg-NP CR2E037 (10/03) Orlando, Fu City & State FEI Number 38-3646270 Applied For Orlando. Not Applicable 32806 Countr Country \$8.75 Additional 5. Certificate of Status Desired 3a864 0.5A Fee Required 6. Name and Address of Current Registered Agent 7. Name and Address of New Registered Agent RAKOCZY, MATT shumate 2801 PROFESSIONAL PKWY OCOEE, FL 34761 City Zip Code 32866 <u> Clando</u> 8. The above named entity submits this statement for the purpose of changing its registered office or registered age it, or both, in the State of Florida. I am familiar the obligations of registered agent. SHUMATE - PRESIDENT Filing Fee is \$61.25 9. Election Campaign Financing \$5.00 May Be Make check payable to Due by May 1, 2005 Trust Fund Contribution. Florida Department of State Added to Fees 10. OFFICERS AND DIRECTORS ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 10 11. TITLE ☐ Delete TITLE ☐ Change ☐ Addition FARIES, HOLLY S NAME NAME STREET ADDRESS 448 COMMERCE WAY STREET ADDRESS CITY-ST-ZIP LONGWOOD, FL 32750 CITY-ST-ZIP TITLE Delete TITLE President ☐ Addition Shumate, Mike RAKOCZY, MATT NAME NAME 324 East Michigan St. STREET ADDRESS 2801 PROFESSIONAL PKWY STREET ADDRESS OCOEE, FL 32712 CITY-ST-ZIP Orlando, FL 32806 CITY-ST-7P V/D ☐ Delete TITLE Vice President TITLE ☐ Addition SHUMATE, MIKE Chandler, Vincent NAME NAME 8523 Commodity Circle, Suite 100 STREET ADDRESS 1801 LEE RD. STE 245 STREET ADORESS CITY-ST-ZIP WINTER PARK, FL 32789 CITY-ST-ZIP Orlando, FL 32819 T/D TITLE Change Delete TITLE Treasurer Addition NAME CHANDLER, VINCENT T NAME Chandler, Terr 1581 Hobson Street 8523 COMMODITY CIR., STE 100 STREET ADDRESS STREET ADDRESS CITY-ST-ZIP ORLANDO, FL 32819 CITY-ST-ZP TITLE ☐ Delete TITLE ☐ Change ■ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP TITLE Delete TITI F Change ☐ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP

12. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i). Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 617, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

FILED