

# 2011 LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# M04000001356

FILED  
Apr 27, 2011  
Secretary of State

**Entity Name:** TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC

**Current Principal Place of Business:**

730 THIRD AVENUE  
NEW YORK, NY 10017

**New Principal Place of Business:**

**Current Mailing Address:**

730 THIRD AVENUE  
NEW YORK, NY 10017

**New Mailing Address:**

**FEI Number:** 55-0856733      **FEI Number Applied For ( )**      **FEI Number Not Applicable ( )**      **Certificate of Status Desired ( )**

**Name and Address of Current Registered Agent:**

CORPORATION SERVICE COMPANY  
1201 HAYS STREET  
TALLAHASSEE, FL 323012525 US

**Name and Address of New Registered Agent:**

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: \_\_\_\_\_

Electronic Signature of Registered Agent

\_\_\_\_\_ Date

**MANAGING MEMBERS/MANAGERS:**

Title: MGR  
Name: KURZWEIL, MATTHEW L  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

Title: MGR  
Name: ANDRADE, KATHIE  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

Title: MGR  
Name: JONES, ERIC T  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

Title: MGR  
Name: DECKBAR, CAROL  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

Title: MGR  
Name: KENNEDY, PETER  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

Title: ASEC  
Name: ACOSTA, JANET  
Address: 730 THIRD AVENUE  
City-St-Zip: NEW YORK, NY 10017

I hereby certify that the information indicated on this report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statutes.

SIGNATURE: JANET ACOSTA

ASEC

04/27/2011

\_\_\_\_\_  
Electronic Signature of Signing Managing Member, Manager, or Authorized Representative / Date