



Attachment K791792

7/24/02

To whom it may concern,

Upon receiving this payment reminder I made a phone call to 1850 488-9000 for consideration of the Normal payment amount.

I was told to explain in writing and send the payment and it would be given consideration.

We moved both our personal & business location as of 11/01. This notice is our first this year. We did not receive the notice that would have been due on 5/02. Our past timely payments over the last few years should have to be considered, if we had received the early notice the payment should would have been made.

~~Our small company with only two employees would receive quite a hardship if the larger payment had to be paid!~~

Thanks for your consideration

Michael Clayton

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