2012 FOR PROFIT CORPORATION REINSTATEMENT

DOCUMENT# F99000003120

Entity Name: SITEL OPERATING CORPORATION

FILED Apr 09, 2012 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

TWO AMERICAN CENTER 3102 WEST END AVENUE NASHVILLE, TN 37203

Current Mailing Address: New Mailing Address:

3102 WEST END AVENUE ATTN: LEGAL AFFAIRS NASHVILLE, TN 37203

FEI Number: 16-1364816 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: CONNIE BRYAN

Electronic Signature of Registered Agent Date

OFFICERS AND DIRECTORS:

Title: PCEO

Name: QUINTANA, DAGOBERTO

Address: 3102 WEST END CENTER SUITE 100

City-St-Zip: NASHVILLE, TN 37203

Title: CFO

Name: TOLBERT, PATRICK

Address: 3102 WEST END AVENUE SUITE 100

City-St-Zip: NASHVILLE, TN 37203

Title: SEC

Name: BECKMAN, DAVID

Address: 3102 WEST END CENTER SUITE 100

City-St-Zip: NASHVILLE, TN 37203

Title: TREA

Name: MILLER, NEAL

Address: 3102 WEST END CENTER SUITE 100

City-St-Zip: NASHVILLE, TN 37203

Title: ASEC

Name: TACKETT, DOUG

Address: 3102 WEST END AVENUE, SUITE 1000

City-St-Zip: NASHVILLE, TN 37203

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: DOUG TACKETT ASEC 04/09/2012