

Apex Adjustment Bureau, Inc. Bayview Adjustment Bureau, Inc. Bristol West Insurance Services of California, Inc. Bristol West Insurance Services, Inc. of Florida

Bristol West Insurance Services of Nevada, Inc. Bristal West Insurance Services of Texas, Inc. Coast National Holding Company Caast National Insurance Company Insurance Data Systems, G.P.

Reliant Casualty Insurance Company Reliant General Agency, Inc. Reliant Insurance Company Security National Insurance Campany

irect Line 216.674.7095 Fax 216.830.8799 Eric.Gordon@Bristolwest.com

Florida Department of State . Amendment Section Division of Corporations P.O. Box 6327 Tallahassee, FL 32314

January 15, 2002

000004788900--01/22/02--01085--008 \*\*\*\*\*\*43.75 \*\*\*\*\*43.75

ric S. Gordon, Esq.

RE: Name Change of Reliant Insurance Company

Dear Sir or Madam:

Reliant Insurance Company, a Pennsylvania Corporation authorized to transact business in Florida, ha changed its name to Bristol West Insurance Company. Per the faxed instructions from the Amendmen Section, I have enclosed the following items in order to allow the Department of State to properly record this change:

- An Application by Foreign Profit Corporation to File Amendment, duly executed;
- · The amendment documents filed with the State of Pennsylvania, certified by the Pennsylvania Department of Insurance;
- A check in the amount of \$43.75, made payable to the Florida Department of State (filing fee of \$35.00 plus \$8.75 for a Certificate of Status.)

As noted above, we kindly request a Certificate of Status so that we can file this name change with the Florida Department of Insurance. Please send the Certificate to my attention at: 6150 Oak Tree Blvd., Suite 500, Independence, Ohio 44131.

Las of Cold Market Thank you for your assistance in this matter. Should you have any questions, please feel free to contact me at (216) 674-7095.

Sincerely,

Eric S. Gordon Associate General Counsel

> Park Center II • 6150 Oak Tree Blvd., 4th Floor • Independence, OH 44131 Toll Free: 888-888-0080 • Phone: 216-674-7000 • Fax: 216-674-7029

# PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA (Pursuant to s. 607.1504, F.S.)

SECTION I (1-3 MUST BE COMPLETED)

	Re	liant Insurance	e Company .			
<del>,</del>	N	une of corporation as	s it appears on the	records	of the Department of St	ate.
. <u>a Penr</u>	nsylvania Cor	roation	, as an anal as a same	_ 3	June 19 1998  Date authorized to do	business in Florida
	Incorpora	ted under laws of		·		
		(4-7 COMPLI	SECTIO ETE ONLY THE .	N II APPLIC	ABLE CHANGES)	•
	nendment chang	19177	e corporation, w	hen wa	s the change effecte	d under the laws of
•	Rristol W	ost Insurance (	Company			
•					period of duration.	L" or appropriate abbreviation.  ARETARY OF STARRY OF ST
		<del></del>	New Dur			
. If the an	nendment chang	es the jurisdiction	of incorporation	on, indi	cate new jurisdiction	on. <sup>T</sup> *
	0		New Juris	diction		
	alais	Signature	New Juris	diction	/-9/02 Date	

# commonwealth of Pennsylvania.

## INSURANCE DEPARTMENT

I, M. Diane Koken, Insurance Commissioner of the Commonwealth of Pennsylvania, do hereby certify that the

attached is a full, true and correct copy of the Articles of Amendment for BRISTOL WEST INSURANCE COMPANY (Formerly Reliant Insurance Company), as the same appears of record and remains on file with this Department.

In Witness Whereof, I have hereunto set my hand and caused my official seal to be affixed this 10th day of January, 2002.





PENNSYLVANIA DEPARTMENT OF STATE
CORPORATION BUREAU
ROOM 206 NORTH OFFICE BUILDING
P.O. BOX 8722
HARRISBURG, PA 17105-8722

BRISTOL WEST INSURANCE COMPANY

THE CORPORATION BUREAU IS HAPPY TO SEND YOU YOUR FILED DOCUMENT. PLEASE NOTE THE FILE DATE AND THE SIGNATURE OF THE SECRETARY OF THE COMMONWEALTH. THE CORPORATION BUREAU IS HERE TO SERVE YOU AND WANTS TO THANK YOU FOR DOING BUSINESS IN PENNSYLVANIA. IF YOU HAVE ANY QUESTIONS PERTAINING TO THE CORPORATION BUREAU, CALL (717) 787-1057.

ENTITY NUMBER: 2970331

MICROFILM NUMBER: 2001090

0977-0982

ERIC S GORDON BRISTOL WEST INSURANCE GROUP 6150 OAKTREE BLVD 5TH FLOOR INDEPENDENCE OH 44131

<del></del>	nendment-Domestic Corporation (15 Pa.C.S.)
	ssiness Corporation (§ 1915) enprofit Corporation (§ 5915)
Name Mr. Eric S, Gordon, Esq.  Address 6150 Oak Tree Blvd., Suite 400  City State Z Independence, OH 44131	Document will be returned to the name and address you enter to the left.
\$52 File	ed in the Department of State onNOV 21 2001
	Mm fygggelle
In compliance with the requirements of the	Secretary of the Commonwealth
In compliance with the requirements of the ng to amend its articles, hereby states that:  1. The name of the corporation is: Reliant Insurance Company	A.
ng to amend its articles, hereby states that:  1. The name of the corporation is: Reliant Insurance Company  2. The (a) address of this corporation's curr commercial registered office provider an correct the following information to conf (a) Number and Street  Three Parkway, Philadelphia, PA 1910  (b) Name of Commercial Registered Office	e applicable provisions (relating to articles of amendment), the und rent registered office in this Commonwealth or (b) name of its d the county of venue is (the Department is hereby authorized to form to the records of the Department): City State Zip County O2, Philadelphia County
1. The name of the corporation is: Reliant Insurance Company  2. The (a) address of this corporation's curr commercial registered office provider an correct the following information to conf (a) Number and Street Company  (b) Name of Commercial Registered Office	e applicable provisions (relating to articles of amendment), the und rent registered office in this Commonwealth or (b) name of its ad the county of venue is (the Department is hereby authorized to form to the records of the Department): City State Zip County O2, Philadelphia County  ffice Provider County
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1. The name of the corporation is: Reliant Insurance Company  2. The (a) address of this corporation's curred commercial registered office provider and correct the following information to confusion (a) Number and Street Company  (b) Name of Commercial Registered Office Parkway, Philadelphia, PA 1910  (b) Name of Commercial Registered Office Parkway, Philadelphia, PA 1910  3. The statute by or under which it was incompanied to the statute of the statut	e applicable provisions (relating to articles of amendment), the und  rent registered office in this Commonwealth or (b) name of its dd the county of venue is (the Department is hereby authorized to form to the records of the Department): City State Zip County D2, Philadelphia County  ffice Provider County  proporated: 15 PA § 4161 (Redomesticated from MI)  O0

PA DEPT. OF STATE

DSCB:15-1915/5915-2

6. Check one of the following:	· ·				
The amendment was adopted by the shareholde 5914(a).	ers or members pursuant to 15 Pa.C.S. § 1914(a) and (b) or §				
X The amendment was adopted by the board of directors pursuant to 15 Pa. C.S. § 1914(c) or § 5914(b).					
7. Check, and if appropriate, complete one of the fo	llowing:				
The amendment adopted by the corporation, se	t forth in full, is as follows				
X The amendment adopted by the corporation is s	et forth in full in Exhibit A attached hereto and made a part				
8. Check if the amendment restates the Articles:					
The restated Articles of Incorporation supersede the original articles and all amendments thereto.					
	IN TESTIMONY WHEREOF, the undersigned corporation has caused these Articles of Amendment to be signed by a duly authorized officer thereof this				
	14th day of November,				
,	2001.				
	Reliant Insurance Company				
	Name of Corporation Signature				
	Secretary and General Counsel				
	Title				

#### 200190 - 980

# ARTICLES OF AMENDMENT TO ARTICLES OF INCORPORATION OF

### RELIANT INSURANCE COMPANY (A Pennsylvania domestic corporation)

1. Article II is deleted in its entirety and replaced by a new Article II, which reads as follows:

#### "Article II

The name assumed by this Corporation and by which it shall be known in law is BRISTOL WEST INSURANCE COMPANY and its principal office for the transaction of business shall be CT Corporation System, 1515 Market Street, Philadelphia, Pennsylvania 19102."

#### CERTIFICATE OF SECRETARY

I, Alexis S. Oster, Secretary of Reliant Insurance Company, do hereby certify that the attached, marked as "Exhibit A," is a true and accurate copy of the resolutions adopted by Unanimous Consent of the Sole Shareholder of Reliant Insurance Company, dated as of the <u>soth</u> day of <u>October</u>, 2001, and that the resolutions have not been rescinded or amended and are in full force and effect on the date hereof.

Alexis S Oster

# UNANIMOUS CONSENT OF SOLE SHAREHOLDER OF RELIANT INSURANCE COMPANY

The undersigned, being the sole shareholder of Reliant Insurance Company, does hereby waive the formalities of a full meeting of shareholders, pursuant to the By-laws of Reliant Insurance Company, and adopts the following resolution as if the same had been accepted at a formal meeting of shareholders.

WHEREAS, in the judgment of the sole shareholder of the Company it is deemed advisable and in the best interests of the Company to change its name.

RESOLVED, that the Company change its name to Bristol West Insurance Company;

RESOLVED, that the Company change its registered office to CT Corporation System, 1515 Market Street, Philadelphia, Pennsylvania 19102.

RESOLVED FURTHER, that the President, and Senior Vice President, any Vice President be, and each of them hereby is, authorized, empowered and directed to do or cause to be done any and all such further acts and things and to execute any and all further certificates, instruments, notices and documents (and if requested or required, under its corporate seal attested to by the Secretary) as they deem necessary or desirable in order to carry into effect the purpose and intent of the foregoing resolution.

Signed this 30 day of October, 2001

COAST NATIONAL INSURANCE COMPANY



#### COMMONWEALTH OF PENNSYLVANIA INSURANCE DEPARTMENT

Office of Regulation of Companies
1345 Strawberry Square
Harrisburg, PA 17120
www.insurance.state.pa.us
Telephone (717) 783-2142 Fax (717) 787-8557

October 18, 2001

#2970331

Eric S. Gordon
Associate General Counsel
Bristol West Insurance Group
6150 Oaktree Boulevard, 5th Floor
Independence, Ohio 44131

ALSO VIA FAX: (216) 830-8799

RE: BRISTOL WEST INSURANCE COMPANY

Dear Mr. Gordon:

The following information is being provided in response to your fax letter of earlier today.

Please be advised that the phrasing of the above-referenced name has been reviewed and found to be acceptable to the Pennsylvania Insurance Department. You will need to present a copy of this letter to the Pennsylvania Department of State. Corporation Bureau. In processing the registration of the name, the Department of State will verify that the new name is not being used by an existing entity or that the name does not too closely resemble that of an existing entity.

I trust that the information provided is responsive to your request. Please feel free to contact me at (717) 783-2143 should you have any questions.

Sincerely,

Kobert E. Brackbill, Jr

Chief

Company Licensing Division