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CT CORPORATION SYSTEM

818 West Seventh Street
Los Angeles, CA 90017
Tel. 213 627 8252
Fax 213 614 9347

August 25, 1997

Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

97 SEP -4 AM 8:22
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Re: Kinko's Change of Agent

Sir/Madam:

Enclosed herewith please find an original and a copy of the Statement of Change of Registered Agent along with a check made payable to the Department of State in the amount of \$35.00 for payment of filing fees.

Please file the original and send the conformed copy back to my attention in the self addressed stamped envelope enclosed.

If you should have any questions or comments, please do not hesitate to contact me at (800) 888-9207. Thank you.

Very truly yours,



Tricia Yawata
Customer Specialist

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*****35.00 *****35.00

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Florida Department of State, Jim Smith, Secretary of State

STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FOR CORPORATIONS

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes, the undersigned corporation organized under the laws of the State of Delaware submits the following statement in order to change its registered office or registered agent, or both, in the State of Florida.

1a. The name of the corporation is: Kinko's, Inc.

1b. Date of incorporation: November 25, 1996 Document number

2. The name and address of the current registered agent and office:

NRAI Services, Inc.

526 E. Park Ave., Tallahassee, FL 32301

3. The name and address of the new registered agent and office: (P.O. Box Not Acceptable)

C T CORPORATION SYSTEM

c/o C T CORPORATION SYSTEM, 1200 South Pine Island Rd., Plantation, Florida 33324

The street address of its registered agent and the street address of the business office of its registered agent as changed will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board.

Signature of Stuart B. Blake

SIGNATURE

July 1, 97 DATE

Stuart B. Blake

Vice President, General Counsel & Secretary

Typed or printed name and title

HAVING BEEN NAMED AS REGISTERED AGENT AND TO ACCEPT SERVICE OF PROCESS FOR THE ABOVE STATED CORPORATION AT THE PLACE DESIGNATED IN THIS CERTIFICATE, I HEREBY ACCEPT THE APPOINTMENT AS REGISTERED AGENT AND AGREE TO ACT IN THIS CAPACITY. I FURTHER AGREE TO COMPLY WITH THE PROVISIONS OF ALL STATUTES RELATIVE TO THE PROPER AND COMPLETE PERFORMANCE OF MY DUTIES, AND I AM FAMILIAR WITH AND ACCEPT THE OBLIGATION OF MY POSITION AS REGISTERED AGENT.

SIGNATURE BY: Stephanie A. Brooks (Registered Agent)

DATE 8/6/97

Division of Corporations, P.O. Box 6327, Tallahassee, FL 32314