F96000032/5

CT CORPORATION SYSTEM

Requestor's Name

660 East Jefferson Stre	et			
Address Tallahassee, FL 32301	222-1092	20000187530 -06/25/9601080017		
City State Zip	Phone	*****70 . 00 *	፠ <i>ቀ</i> ፠፠ (ሀ. ሀሀ	
CORPORATION	N(S) NAME			
				
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<pre>(**Profit () NonProfit () Limited Liability Co</pre>	() Amendment	() Merger 개 양	Y OF ST	
// Foreign	() Dissolution/Withdrawal	() Mark 5	ATE Flora	
() Limited Partnership () Reinstatement	() Annual Report () Reservation	() Other () Change of R.A () Fic. Name	 906/20	
() Certified Copy	() Photo Copies	() CUS		
() Call When Ready Walk In () Mail Out	() Call if Problem	() After 4:30 Pick Up	-	
Name Avallability	PLEAS	E RETURN EXTRA	一 ⑦ CORIES	
Document Examiner		FILE STAMPED		
Updater	6-25	S. O		
Verifier				
Acknowledgment	Please call T	amara		
W.P. Verifler	w/ questions +	comments		
CR2E031 (1-89)	Please call Thou	ulis!	2	

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

1.	(Name of corp abbreviations of person or parti	ial Insurance Services, oration: must include the word "IN if like import in language as will clear hership if not so contained in the na	Inc. CORPORATED carly indicate that me at present.)	', "COMPAI it is a corpo	NY","CORPOR ration instead o	ATION" or work of a natural	ords o	r
2	Nebras	ka	3	47-	-0791671			
Ž.	State or country	under the law of which it is incorp	orated)		(FEI number,	if applicable)		
4 . 6 .	August (Date	1, 1995 of Incorporation) Upon Qualificate transacted business in Florida. (See	5. (Du					
7.	5601 N	103rd St						
	Omaha.	NE 68134						
			rent mailing addre	:53)			96	NS:
8.	To engage	in the business of mar	keting insu	rance pro	oducts		2 till 3	SION C
i (Purpose(s) of c Florids)	orporation authorized in home state	or country to be	carried out i	n the state of		5 PH	25.55 25.55 11.50 11.50
9.	Name and s acceptable)	treet address of Florida re	gistered agent	t: (P.O. B	ox or Mail I	Drop Box N	Q T 52	STATE
	Name:	C T Corporation System	<u> </u>				•	ين.
Off		c/o C T Corporation Sy		S Pine Is	sland Rd			
		Plantation		, Florida ,	33324			
10.	Registered	agent's acceptance:		•	(Zip Code)			
cor reg	poration at t istered agent statutes rela	med as registered agent and he place designated in this of t and agree to act in this cap tive to the proper and compl obligations of my position as	upplication, 1 h pacity. I furthe lete performan	ereby acc r agree to ce of my a	ept the appo comply wit	oiniment as h the provis	ions o	y f
		Jeffy A. Regis	tered agent's sign	Jelly sture)	Py H.	Terry Secry		
11.	delivery of t	a certificate of existence dul his application to the Depart ng custody of corporate reco i.	ment of State.	by the Sec	cretary of St	ate or other	S	

12. Names and addresses of officers and/or directors: (Street address ONLY-P. O. Box NOT acceptable) A. DIRECTORS (Street address only- P. O . Box NOT acceptable) SEE ATTACHED Address: ____ Vice Chairman: Address: Director: _____ Address: ______ Director: Address: B. OFFICERS (Street address only- P. O. Box NOT acceptable) President: _____ SEE ATTACHED Address: ____ Vice President: Address: ______ Secretary: Address: Treasurer: ______ Address: _____ **NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors. (Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

Assistant Assistant Treasurer/Secretary

(Typed or printed name and capacity of person signing application)

Michael J Kelly

Financial Insurance Services, Inc Officers, Directors, & Stockholder

President/Director - Ford F. Fischer	SSN:309-56-7863	Sublicensee
13305 Birch St, Ste 100 Omaha, NE 68164	DOB:07/30/50	NO
<u>Vice President</u> - Rodney Robert Kassmeier	SSN:508-74-4310	Sublicensee
10244 Wiesman Dr Omaha, NE 68134	DOB:11/23/53	NO
Secretary - Nancy C. Noack	SSN:478-54-3183	Sublicensee
13305 Birch St, Ste 100 Omaha, NE 68164	DOB:02/04/42	NO
Treasurer - Nancy C. Noack	SSN:478-54-3183	Sublicensee
13305 Birch St, Ste 100 Omaha, NE 68164	DOB:02/04/42	NO
Assistant Secretary/ Assistant Treasurer - Michael J. Kelly 10244 Wiesman Dr Omaha, NE 68134	SSN:508-72-5351 DOB:09/08/57	Sublicensee NO
Director - James F. Lynch	SSN:171-40-6208	Sublicensee
13215 Birch St, Ste 100 Omaha, NE 68164	DOB:05/26/49	NO
<u>Director</u> - Matthew H. Gates	SSN:098-36-0645	Sublicensee
13215 Birch St, Ste 100 Omaha, NE 68164	DOB:04/17/47	NO
<u>Director</u> - Michael P. May	SSN:505-62-9244	Sublicensee
13215 Birch St, Ste 100 Omaha, NE 68164	DOB:03/03/50	NO
Director - Edward Taylor	SSN:528-96-2565	Sublicensee
13215 Birch St, Ste 100 Omaha, NE 68164	DOB:11/17/57	NO
Stockholder - SITEL Corporation	FIN:47-0685333	

100% of shares

13305 Birch St., Ste 100 Omaha, NE 68164

SITEL Corporation Officers

CEO - James F. Lynch 19 Ginger Cove Rd Valley, NE 68064 SSN: 171-40-6208

19 Ginger Cove Rd Valley, ND cook

SSN: 098-36-0645

<u>CFO</u> - Matthw H. Gates 518 Laurel Dr Bellevue, NE 68005

Sr Executive Vice President - Ed R. Taylor SSN

12930 Hamilton St Omaha, NE 68154

SSN: 528-96-2565

Sr Executive Vice President - Mike P. May 7622 Fairway Dr Omaha, NE 68103 SSN: 505-62-9244

Treasurer - Nancy C. Noack

1607 Childs Rd East Bellevue, NE 68005

SSN: 478-54-3183

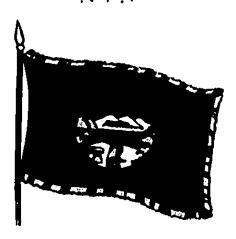
RESOLUTION OF BOARD OF DIRECTORS

(Please print or type)

SECRETATIVE SMITES DIVISION OF COSTORATIONS OF JUN 25 PH 2: 53

I, the undersigned	Michael J Kelly (Name)	, do hereby certify
	of the Board of Directors of	
	Financial Insurance Services, Inc.	
	(Corporate Name)	
a corporation duly or	ganized and existing under the laws of the State of	Nebraska '
	August 1	
organized and existin	Financial Insurance Servio (Corporate Name) Nebraska g in the State of	, hereby adopts the name
	SITEL Financial Insurance Services, In	nc. for use in Florida.
June 21, Dated:	1996	
	Signature of either Chairman, Vise Chairman or the office	er
	Michael J Kelly	
	Type or print name	

STATE OF



NEBRASKA

United States of America, State of Nebraska Department of State Lincoln, Nebraska

1, Scott Moore, Secretary of State of the State of Nebraska do hereby certify;

The attached is a true and correct copy of the Articles of Incorporation of

FINANCIAL INSURANCE SERVICES, INC.

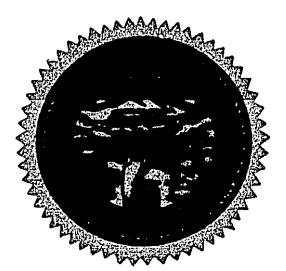
with its registered office located in OMAHA, Nebraska, as filed and recorded in this office on August 1, 1995.

I further certify that said corporation is in good standing as of this date.

DIVISION OF CORPORATIONS

96 JUH 25 PM 2: 53

In Testimony Whereof,



I have hereinto set my hand and affixed the Great Seal of the State of Nebraska on May 28 in the year of our Lord, one thousand nine hundred and ninety-six.

Secretary of State

100

AUG 1 1995

ARTICLES OF INCORPORATION

STATE OF THE DEADLY SS SECRITARY TO OVERCE Received and that for record and records on this roll No. TO

OF

FINANCIAL INSURANCE SERVICES, INC.

Secretary of State

75.90

The undersigned natural person of the age of twenty-one (21) years or more, acting as incorporator of a corporation under the Nebraska Business Corporation Act, hereby adopts the following Articles of Incorporation for such corporation.

ARTICLE I.

The name of the Corporation shall be FINANCIAL INSURANCE SERVICES, INC.

ARTICLE II.

The period of duration of the Corporation is perpetual.

ARTICLE III. PURPOSES

The purposes for which the Corporation is organized are the following:

- (a) To transact any and all lawful business for which corporations may be incorporated under the laws of the State of Nebraska; and
 - (b) To do everything necessary, proper, advisable, and convenient for the accomplishment of the purposes hereinabove set forth, and to do all other things incidental thereto or connected therewith which are not forbidden by the laws of the State of Nebraska or by these Articles of Incorporation.
 - (c) To engage in the business of marketing insurance products.
- (d) Any other lawful purposes permitted under the laws of the State of Nebraska as contemplated by the provisions of the Nebraska Business Corporation Act.

ARTICLE IV. POWERS

The Corporation shall have and exercise all powers and rights conferred upon corporations by the Nebraska Business Corporation Act and any enlargement of such powers conferred by subsequent legislative acts; and, in addition thereto, the Corporation shall have and exercise all powers and rights, not otherwise denied

corporations by the laws of the State of Nebraska, as are necessary, suitable, proper, convenient, or expedient to the attainment of the purposes set forth in Article III above.

ARTICLE V. AUTHORIZED SHARES

The capital stock of the Corporation shall be \$1,000.00 which shall be divided into 100,000 shares of voting common stock with a par value of \$0.01 per share.

ARTICLE VI. INTEREST OF DIRECTORS IN TRANSACTIONS

In the absence of fraud, no contract or other transaction between the Corporation and any other person, corporation, firm, syndicate, association, partnership, or joint venture shall be wholly or partially invalidated or otherwise affected by reason of the fact that one or more of the directors of the Corporation, is or is to become a director or officer of such other corporation, firm, syndicate, or association, or a member of such partnership or joint venture, or is pecuniarily or otherwise interested in such contractual transaction, provided, that the fact such director or directors of the Corporation are so situated or so interested or both, shall be disclosed or shall have been known to the Board of Directors of the Corporation. Any director or directors of the Corporation who is or is to become a director or officer of such other corporation, firm, syndicate, or association, or a member of such partnership or joint venture, or pecuniarily or otherwise interested in such contract or transaction, may be counted for the purpose of determining the existence of a quorum at any meeting of the Board of Directors of the Corporation which shall authorize any such contract or transaction and in the absence of fraud, and as long as he o. she acts in good faith, any such director may vote thereat to authorize any such contract or transaction, with like force and effect as if he or she were not a director or officer of much other corporation, firm, syndicate, or association, or a member of such partnership or joint venture, or pecuniarily or Cotherwise interested in such contract or transaction.

ARTICLE VII. INITIAL REGISTERED OFFICE AND INITIAL REGISTERED AGENT

The street address of the initial registered office of the Corporation is 10306 Regency Parkway Drive, Omaha, Douglas County, Nebraska, 68114, and the registered agent at such address is Frank J. Barrett.

ARTICLE VIII. NAME AND ADDRESS OF INCORPORATOR

The name and address of the Incorporator is Frank J. Barrett, 10306 Regency Parkway Drive, Omaha, Douglas County, Nebraska 68114.

Dated this 312 day of July, 1995.

Frank J. Barrett, Incorporator

PORM F-B PROOF OF PUBLICATION	MIDLANDS BUSINESS JOURNAL-Robert G. Holg, Editor
Publisher's S. 4.2. 40 RECEIVE RECEIVE Copies	J. S.
Total	deposes and says that he/she is
Amountain shall have perpetual existence, and the offsire shall be governed by 8 Board of Directors and officers as prescribed by the hylens. Commenced distance on August 1, 1995. 1. PRANK J. BARRETT, Incorporator the publication August 23, 1995.	Subscribed in rhy presence and sworm to before me this sworm to be for me this