2004 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F02000001173

Entity Name: TELEPERFORMANCE GROUP, INC.

FILED Jan 06, 2004 Secretary of State

Current Principal Place of Business: New Principal Place of Business: 1601 WASHINGTON AVE SUITE 400 MIAMI BEACH, FL 33139 **Current Mailing Address: New Mailing Address:** 1601 WASHINGTON AVE SUITE 400 MIAMI BEACH, FL 33139 FEI Number: 52-2365160 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired (X) Name and Address of Current Registered Agent: Name and Address of New Registered Agent: C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. SIGNATURE: Electronic Signature of Registered Agent Date Election Campaign Financing Trust Fund Contribution (). **OFFICERS AND DIRECTORS:** ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS: Title: () Delete () Change () Addition BERREBI, JACQUES Name: Name: 1601 WASHINGTON AVE SUITE 400 Address: Address: City-St-Zip: MIAMI BEACH, FL 33139 City-St-Zip: Title: Title: () Delete () Change () Addition Name: KLOTZ, CHARLES J Name: 1601 WASHINGTON AVE SUITE 400 Address: Address: MIAMI BEACH, FL 33139 City-St-Zip: City-St-Zip: Title: Title: PD () Delete () Change () Addition JULIEN, DANIEL Name: Name: 1601 WASHINGTON AVE SUITE 400 Address: Address: City-St-Zip: MIAMI BEACH, FL 33139 City-St-Zip: Title: () Delete Title: () Change () Addition ALLARD, CHRISTOPHE Name: Name: Address: 1601 WASHINGTON AVE SUITE 400 Address: City-St-Zip: MIAMI BEACH, FL 33139 City-St-Zip: Title: Title: () Delete () Change () Addition BERGSTEIN, DANIEL G Name: Name: 1601 WASHINGTON AVE SUITE 400 Address: Address: City-St-Zip: MIAMI BEACH, FL 33139 City-St-Zip: Title: () Delete Title: () Change () Addition DATO, DOMINIC Name: Name: 1601 WASHINGTON AVE SUITE 400 Address: Address: City-St-Zip: City-St-Zip: MIAMI BEACH, FL 33139

I hereby certify that the information supplied with this filing does not qualify for the for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with an address, with all other like empowered.

SIGNATURE: CHARLES J KLOTZ ST 01/06/2004