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CORPORATION(S) NAME		THE PLED
Teleperformance Group, Inc.		C.F. S.
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		10005050751 -03/05/0201046031 *****70.00 ******70.00
		E S O
(x) Profit () Nonprofit	() Amendment	() Merger
(x) Foreign	() Dissolution/Withdrawal () Reinstatement	() Mark
() Limited Partnership () LLC	() Annual Report () Name Registration () Fictitious Name	() Other () Change of RA () UCC
() Certified Copy	() Photocopies	() CUS
() Call When Ready (x) Walk In () Mail Out	() Call If Problem () Will Wait	() After 4:30 (x) Pick Up
Name	3/6/02	Order#: 5160775
Availability Document Examiner Updater		kf Ref#:
Verifier		Amount: \$

BK

660 East Jefferson Street Tallahassee, FL 32301 Tel. 850 222 1092 Fax 850 222 7615

TRANSMITTAL LETTER

TRANSMITTAL LETTER	-11
TO: Registration Section Division of Corporations	THE STATE OF THE S
SUBJECT: Teleperformance Group, Inc. (Name of corporation - must include suffix)	19. J.
Dear Sir or Madam:	Ĭ
The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida", "Certificate of Existence", and check are submitted to register the above referenced foreign corporation to transact business in Florida.	
Please return all correspondence concerning this matter to the following:	
C/o Charles J. Klotz	
(Name of Person)	
Teleperformance Group Inc.	 .
(Firm/Company)	
1528 Marjorie Circle (Address)	
•	
Dubuque, Iowa 52002 (City/State and Zip code)	_
(Orly) blace and Exp code)	
For further information concerning this matter, please call:	
Charles J. Klotz at (563) 583-7108	
(Name of Person) (Area Code & Daytime Telephone Number)	
STREET ADDRESS: Registration Section Division of Corporations 409 E. Gaines St. Tallahassee, FL 32399 MAILING ADDRESS: Registration Section Division of Corporations P.O. Box 6327 Tallahassee, FL 32314	
Enclosed is a check for the following amount:	
570.00 Filing Fee S78.75 Filing Fee & S78.75 Filing Fee & Certificate of Status Certificate of Status Certified Copy Certified Copy Certified Copy	

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607. ISO3, FLORIDA	A STA	TUTES, THE FOLLOWING IS SUBM		a
REGISTER A FOREIGN CORPORATION TO TRANSAC	JIBU	SINESS IN THE STATE OF TEORISE		
Teleperformance Group, Inc.		77 7 XVI		10
(Name of corporation, must include the word "INCORPOR words or abbreviations of like import in language as will cle natural person or partnership if not so contained in the name	early 1	udicate that it is a componition inprese of a	25 25 2 25 25 25 25 25 25 25 25 25 25 25 25 25 2	ب
		52-2365160	, O. T.	Fo
2. Delaware (State or country under the law of which it is incorporated)	_ >	(FEI number, if applicable)	7	
		Perpetual		
4. 01/02/02 (Date of incorporation)	_ ٥٠ _	Duration: Year corp. will cease to exist or	"perpetual")	
		•		
6. Upon Qualification (Date first transacted business in Florida. If corporation has	s not h	ensacted business in Florida, insert "upon	qualification.")	
(SEE SECTIONS 607.1	1501,	607.1502 and 817.155, F.S.)		
_				
7(Principal office	addre	ss)		
C/o Charles J. Klotz 1528 Marjo	arie	Circle Dubuque, IA 52002		
C/o Charles J. Klotz 1528 Marjo (Current mailing				
,				
8. Holding Company				
(Purpose(s) of corporation authorized in home state of	or con	ntry to be carried out in state of Florida)		
9. Name and street address of Florida registered age	ent: (P.O. Box or Mail Drop Box NOT acco	eptable)	
Name: CT Corporation System				
			'	
Office Address: 1200 South Pine Island Road			T.	
Plantation		, Florida _33324		_
(City)		(Zip code)		
10. Registered agent's acceptance: Having been named as registered agent and to accept the designated in this application, I hereby accept the application agree to comply with the provisions of all statuduties, and I am familiar with and accept the obligation	ointn utes ro	tent as registered agent and agree to a Elative to the proper and complete perj	ics me men suba	

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

(Registered agent's signature)

A. DIRECTORS (Please See Attach	ed Sheet)
Chairman;	是是第三
Address:	To the second se
	\$ 20°C
vice Chairman:	87. E
Address:	
Director:	
Director:	
.ccqress:	
OFFICERS (See Attached)	

ddress:	
ddress:ice President:	
ddress:ice President:	
ddress:ice President:	
ddress;ice President:iddress;	
ddress:ddress:ddress:	
ddress:	
ddress:	
ice President: ddress: coretary: ddress: casurer:	
ice President: ddress: ddress: ceretary: ddress: casurer: ddress:	to the application listing additional officers and/or directors.
ice President: ddress: ceretary: ddress: casurer: ddress: Casurer: ddress: (Signature of Chairman, Vice Chair	

TELEPERFORMANCE GROUP INCORPORATED

DIRECTORS:

Jacques Berrebi – Chairman Daniel Julien Christophe Allard Daniel G. Bergstein Dominic Dato

OFFICERS:

Daniel Julien - President Charles J. Klotz - CFO (Secretary/Treasurer)



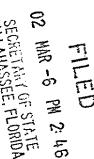
Delaware

PAGE 1

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TELEPERFORMANCE GROUP, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-SEVENTH DAY OF FEBRUARY, A.D. 2002.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE NOT BEEN ASSESSED TO DATE.





Warriet Smith Hindsor
Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 1636903

DATE: 02-27-02

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