



Fol 1000004395

National Registered Agents, Inc.

... "NRAI, the best choice for statutory representation"

November 15, 2001

Division of Corporations
Florida Department of State
409 E. Gaines Street
Tallahassee, FL 32314

RE: Micromuse Inc.
Florida Change of Agent

500004693325--0
-11/26/01--01062--002
*****35.00 *****35.00

Dear Sir/Madam,

For the purposes of changing the registered agent and registered office of the above enclosed is the Statement of Change of Registered Agent/Office and check for \$ 35.00

Please proceed with the filing of the enclosed, returning official receipts and evidence in the enclosed Business Reply Envelope.

Thank you in advance for your cooperation in this matter.

Very truly yours,

Dennis E. Howarth
President

DEH:me

Enclosures - Check

FILED
01 NOV 26 AM 10:29
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Backg
11/30

**STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED
AGENT OR BOTH FOR CORPORATIONS**

*Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes,
the undersigned corporation organized under the laws of the State of Delaware
submits the following statement in order to change its registered office or registered agent, or both, in
the State of Florida.*

1. The name of the corporation : Micromuse Inc.

2. The mailing address of the corporation : _____

139 Townsend Street, 5th Floor, San Francisco, California 94107

3. Date of incorporation/qualification: 8/15/2001 Document number: F01000004395

4. The name and address of the current registered agent and office:

Corporation Service Company

1201 Hays Street

Tallahassee, Florida 32301-2525

5. The name and address of the new registered agent (if changed) and/or registered office (if changed)
(P. O. Box Not Acceptable)

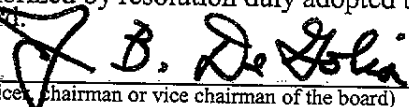
NRAI Services, Inc.

526 E. Park Avenue

Tallahassee, FL 32301

The street address of its registered office and the street address of the business office of its registered agent, as changed, will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board.

 B. DeGolia
(Signature of an officer, chairman or vice chairman of the board)

11/12 2001
(Date)

James B. DeGolia - Secretary

(Printed or typed name and title)

Having been named as registered agent and to accept service of process for the above stated corporation, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent.

NRAI Services, Inc.

 Zulma M. Howarth
(Signature of Registered Agent)

11/14 2001
(Date)

If signing on behalf of an entity:

Zulma M. Howarth - Assistant Secretary

(Typed or Printed Name)

(Capacity)

***** FILING FEE: \$35.00 *****